

VISION رؤية
2030
المملكة العربية السعودية
KINGDOM OF SAUDI ARABIA


برنامج التحول الوطني
National Transformation Program

An Impactful Vision

The National Transformation Program's Achievements



RIYADH
KINGDOM OF SAUDI ARABIA
EXPO 2030

**Annual
Report
2023**



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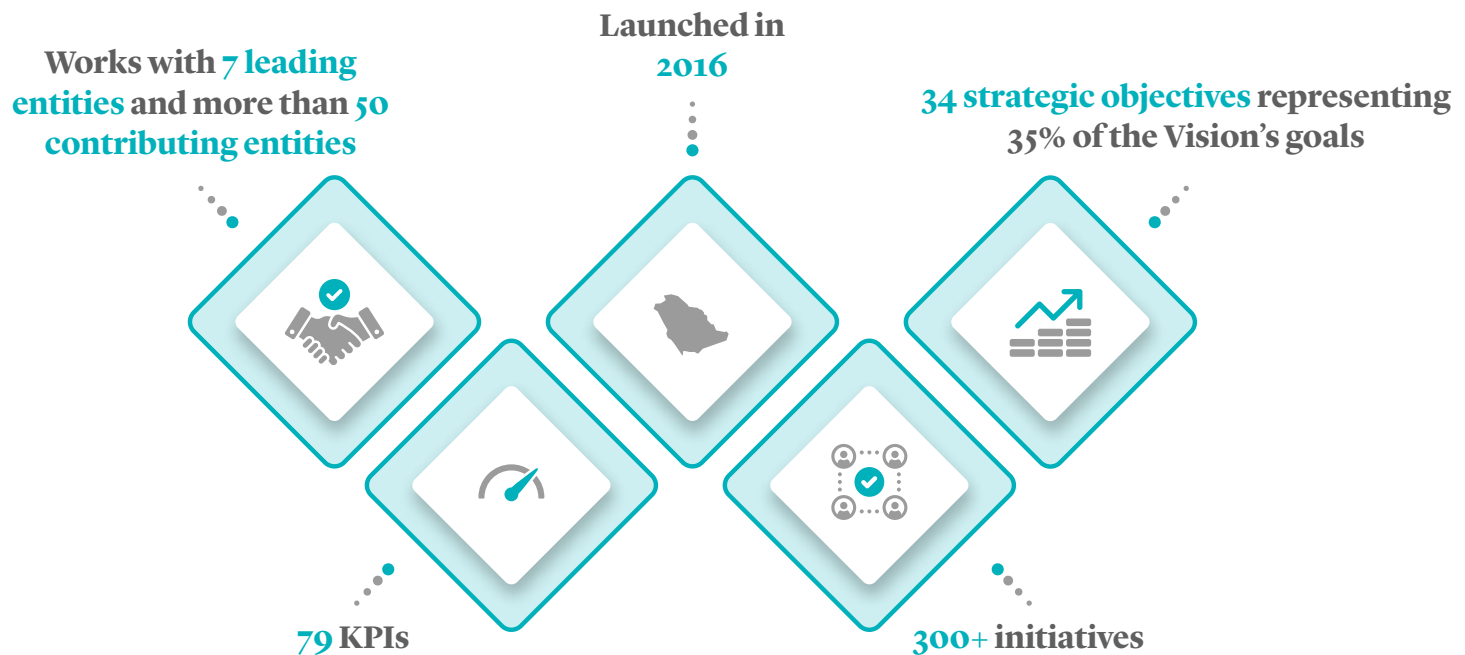
Mohammed Bin Mazyed Al-Tuwaijri
Chairman of the National Transformation Program Committee
Member of the Council of Economic and Development Affairs

Opening Remarks

"The National Transformation Program's 2023 achievements report sheds light on its impact after seven years since its launch. Through this Program, the Vision continues to develop the infrastructure for the benefit of citizens and residents, investors to capitalize on the enormous opportunity, and tourists to visiting Saudi Arabia. At the National Transformation Program, we are proud to have been part of this promising journey from the start, and we look forward to continuing to build a sustainable infrastructure to attain world-class work and living environments."

NTP in Numbers

The National Transformation Program (NTP) aims to develop the necessary infrastructure and create an environment that enables the public, private, and non-profit sectors to achieve Saudi Vision 2030.



NTP Committee Members

The National Transformation Program Committee members join efforts to fulfill Saudi Vision 2030's strategic objectives. The Committee oversees NTP performance toward realizing Saudi Arabia's ambitious Vision 2030.



H.E Mohammad Al-Tuwaijri
Member of the Council of Economic and Development Affairs, Chairman of the National Transformation Program Committee



H.E Abdulrahman Al-Fadhli
Minister of Environment, Water and Agriculture, Vice- Chairman of the National Transformation Program Committee



H.E Walid Al-Samaani
Minister of Justice



H.E Majid Al-Qasabi
Minister of Commerce



H.E Khalid Al-Falih
Minister of Investment



H.E Abdullah Al-Swaha
Minister of Communications
and Information Technology



H.E Faisal Al-Ibrahim
Minister of Economy and
Planning



H.E Majed Al-Hogail
Minister of Municipal, Rural
Affairs and Housing



H.E Ahmad Al-Rajhi
Minister of Human Resources
and Social Development



H.E Hamad Al-Sheikh
Minister of State and Member
of Council of Ministers



H.E Amr Rajab
Vice-President of Bureau
of Experts at the Council of
Ministers



H.E Hindi Al-Suhaimi
Assistant Minister of Finance



National Transformation in Saudi Vision 2030



Assigned 34 out of 96 Vision objectives
 achieving more than 35% of Vision's goals

* In addition to 3 other strategic objectives



NTP's themes and leading entities



Transformation
in

The Public Sector

“We commit ourselves to providing world class government services which effectively and efficiently meet the needs of our citizens.”

HRH Prince

Mohammed Bin Salman Bin Abdulaziz Al Saud
Crown Prince, Prime Minister





31st

The Kingdom's rank in the UN's E-Government Development Index (EGDI) (2022)



80.68%

Digital experience maturity index for government services (2023)



97%

of government services are digitized (2023)



\$1.66+ Billion

Financial savings resulting from e-government initiatives (2023)



86.94%

Percentage of digitized judicial services (2023)



99%

The Kingdom's area covered by 4G wireless broadband coverage (2023)



Digital Transformation in Government Services

Becoming a global leader in the sector, Saudi Arabia's digital transformation has been accelerated through strong infrastructure, e-government services, extensive investments, highly qualified talent, innovation, and entrepreneurship.

• Saudi Arabia achieved **the highest result in its history in the UN's E-Government Development Index (EGDI) for 2022**. It advanced **12 ranks to be the 31st globally**.

6,000+
Digital Government Services

representing
97%
of total government services

\$1.66+ Billion

Financial savings resulting from e-government initiatives from 2019 to 2023

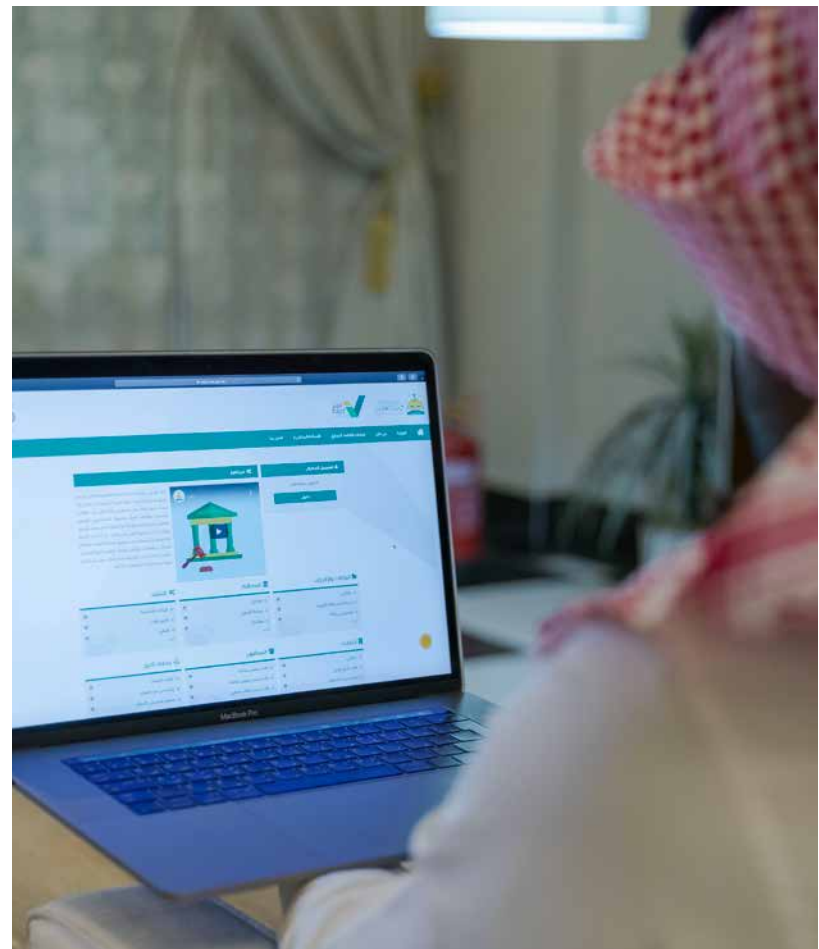


The Digital Experience Maturity Index 2023

The Digital Government Authority announced the results of the Digital Experience Maturity Index for 2023. The index measured the maturity of **24 digital platforms** based on **4 perspectives**:

 Complaints-handling	 Beneficiary satisfaction
 Technologies & tools	 User experience

	(1 st cycle) 2022	(2 nd cycle) 2023
Platforms	12 digital platforms	24 digital platforms
Participants	18,000 participants	134,000 participants
General Index Result	77.26%	80.68%



Growing the Digital Economy

Enabling the adoption of Fourth Industrial Revolution (4IR) technologies, the National Transformation Program is accelerating Saudi Arabia's digital transformation by expanding and improving the Kingdom's digital infrastructure. NTP is also empowering digital entrepreneurs, promoting investment in technologies, increasing digital awareness, and developing digital talent and skills.

888,195

Participants in digital awareness activities by end of 2023

150

Digital business models (MVPs) by end of 2023



Internet Speed in Saudi Arabia



Download Speed

153.1 Mbps
Fixed Internet

214.6 Mbps
Mobile Internet

327.49 Mbps
Mobile 5G



Upload Speed

50 Mbps
Fixed Internet

22.71 Mbps
Mobile Internet



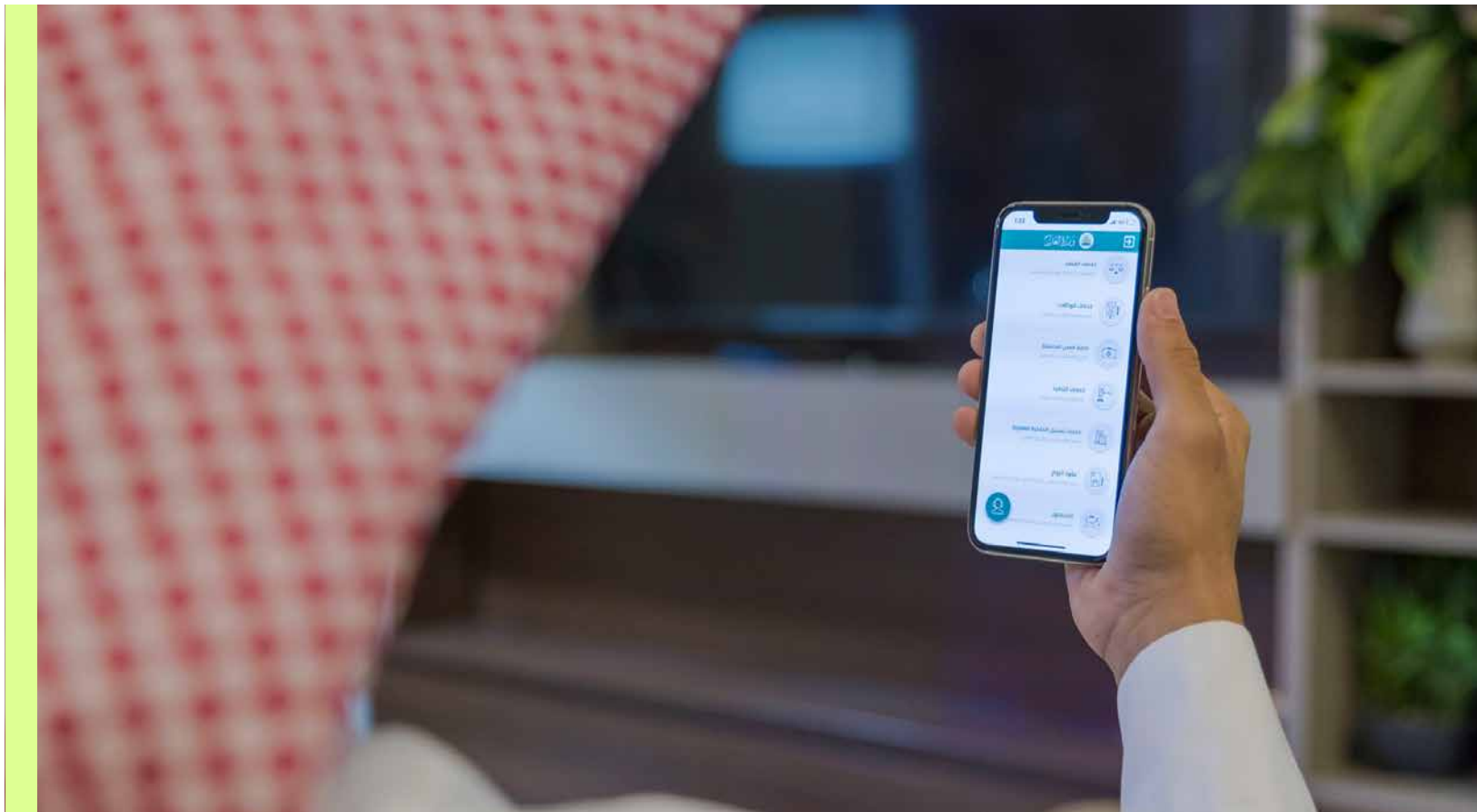
99%

of the Kingdom is covered by 4G
wireless broadband coverage

97 provinces

with 5G Coverage





Digital Transformation in Judicial Services

Numerous National Transformation Program initiatives have contributed to the successful digital transformation of the Kingdom's judicial services. Today, **86.94% of judicial services provided by the Ministry of Justice are digitized**, compared to 30% in 2015. These services are under continuous improvement to ensure user satisfaction and foster equity and transparency.



86.94%

of the Ministry of Justice's services are digitized



97%

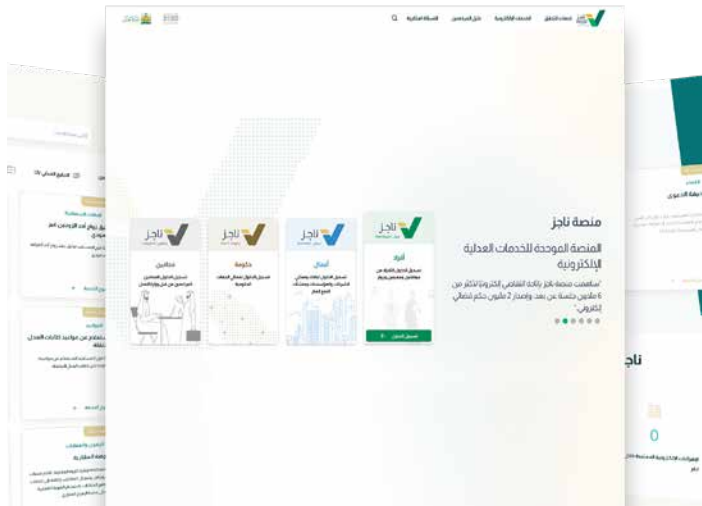
Beneficiary satisfaction with judicial services

The Ministry of Justice ranked 1st among other ministries in the Digital Transformation Measurement (creativity phase) for 2023 with 90% in the creativity index and 85% in the maturity index, reflecting excellence in government digital transformation.



The New Najiz Platform

A new phase of judicial transformation



Najiz Platform provides digital judicial services to different sectors and users.

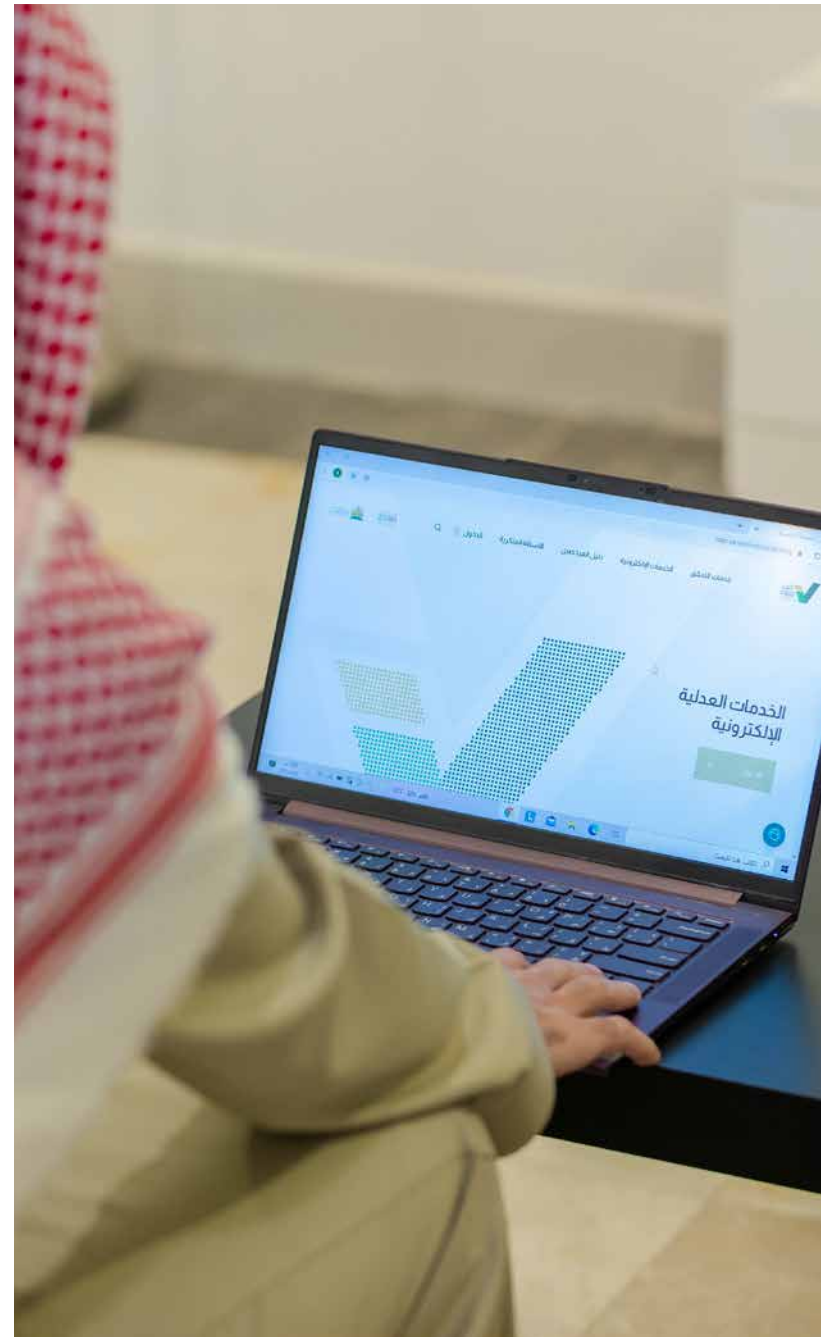
Najiz contributed to decreasing case duration **by 79%** and supported beneficiaries of digital judicial services in **more than 100 countries**.

In 2023, the Ministry of Justice launched the new Najiz Platform, which provides **4 portals** for different beneficiaries:



160+ Judicial services

Saved 65 million visits and 90 million papers annually



Launch of the Real Estate Market

This digital platform provides **real estate transaction services**, such as selling, purchasing, mortgaging, and financing. Users can also issue deeds for subdividing and merging properties using the real estate ID. The Market features different choices of real estate indicators and enquiry services.

البورصة العقارية
Real Estate Market



Digital Transformation in Real Estate

Digitized all real estate documents

180+ Million digitized documents

Digitized real estate management processes

Property e-conveyance in less than **60 minutes**

Subdividing and merging properties using the real estate ID

100,000+ sorted and merged real estate deeds within minutes for each request

Launched the Real Estate Market

17,000 deals worth **SAR 17 billion** in its first week



Flexible



Fast



Accurate



Transparent



Organized



Just



Virtual Enforcement Courts

Toward **paperless courts**, the Ministry of Justice launched Virtual Enforcement Courts. They are a digital infrastructure that allow fully automated enforcement procedures, making it quicker and easier to access judicial services.



24 Model Courts across the Kingdom to Institutionalize Justice

المحكمة
النموذجية



The Model Court

The Project establishes model courts across the Kingdom, which implement a unified brand for a better working environment.



The Project aims to develop courts on different levels



Judicial



Work
environment



Beneficiary
service



Information
technology



Administrative

24 Model Courts

16 Cities



Around-the Clock Judicial Services

The Ministry of Justice launched the **virtual notary public service via the Najiz Platform** to further enhance notarization procedures. The goal is to govern procedures, improve quality of notarization services, and enhance beneficiary experience.

Available Services:



Power of attorney



Declarations



Real estate

150 Private Sector Companies Contribute in Providing Enforcement Services

150 private companies were licensed to provide supportive enforcement services, within an initiative to include the private sector in enforcement services. The increase in the number of licensed companies was achieved by the automatization of licensing procedures that resulted in a reduction in sale time.

Duration of Property Sale Procedures was Reduced

180 Days >>> **60 Days**



Developing the Judicial Environment

- Launched a platform to monitor legal compliance through specialized modeling that ensures legal compliance. As a result, **the quality and efficiency of legal services improved**, achieving an understanding of legal compliance.

- Launched a product that **specializes in litigation performance** to improve quality and monitoring of courts. The product includes: appellate court judges evaluation of first instance courts, evaluating the court's president, evaluating KPIs, and viewing the judge's evaluation report.

- **990 beneficiaries** of the Judicial Training Center (**605 men and 385 women**) graduated this year. The Center provides specialized training programs that fit the wide spectrum of legal personnel to improve the quality of litigation.

- Launched a service to issue **permanent and temporary licenses for foreign law firms** to make it easier to practice in the Kingdom. The service was announced during the International Conference on Justice, resulting in an enriched law practice, increased efficiency, a boosted business climate, and the automation of service via Najiz.

- Launched **the second version of Judicial Laws and Regulations Platform** to enable all individuals to review the judicial legislation and its updates in English, fostering transparency for people abroad.



Impact on the Judicial Sector



Learning is a Never-Ending Journey

The Judicial Training Center provides a variety of training programs. Dr. Fahad attended HR-related training courses in labor law, social insurance law, and employee discipline law. Programs like this boost job efficiency on all levels.

Dr. Fahad Al Sudais

Dean of the Deanship of Human Resources at Qassim University

For all GCC Countries

The Judicial Training Center designed programs for judges in the entire GCC region. The invitation to this program reached Judge Qais Al Rashdi, a judge at the Supreme Judicial Council of Oman for more than 10 years.

Qais Al Rashdi

Judge at the Supreme Judicial Council of Oman



Keeping up with New Legislations

The Judicial Training Center provides training programs on newly issued legislations for judges. Judge Majid Al Rujaie attended a course on the Evidentiary Law and the Personal Status Law, having a great impact on the legal environment in first instance and appellate courts.

Majid Al Rujaie

President of the Appellate Court of Jeddah



168,000+

Available training slots at the Judicial
Training Center in 2023

Join Now

tms.jtc.gov.sa



 YouTube

**Learn about beneficiaries of the
Judicial Training Center**



Enhancing Transparency of Government Entities



Launched the 1st National Data Index



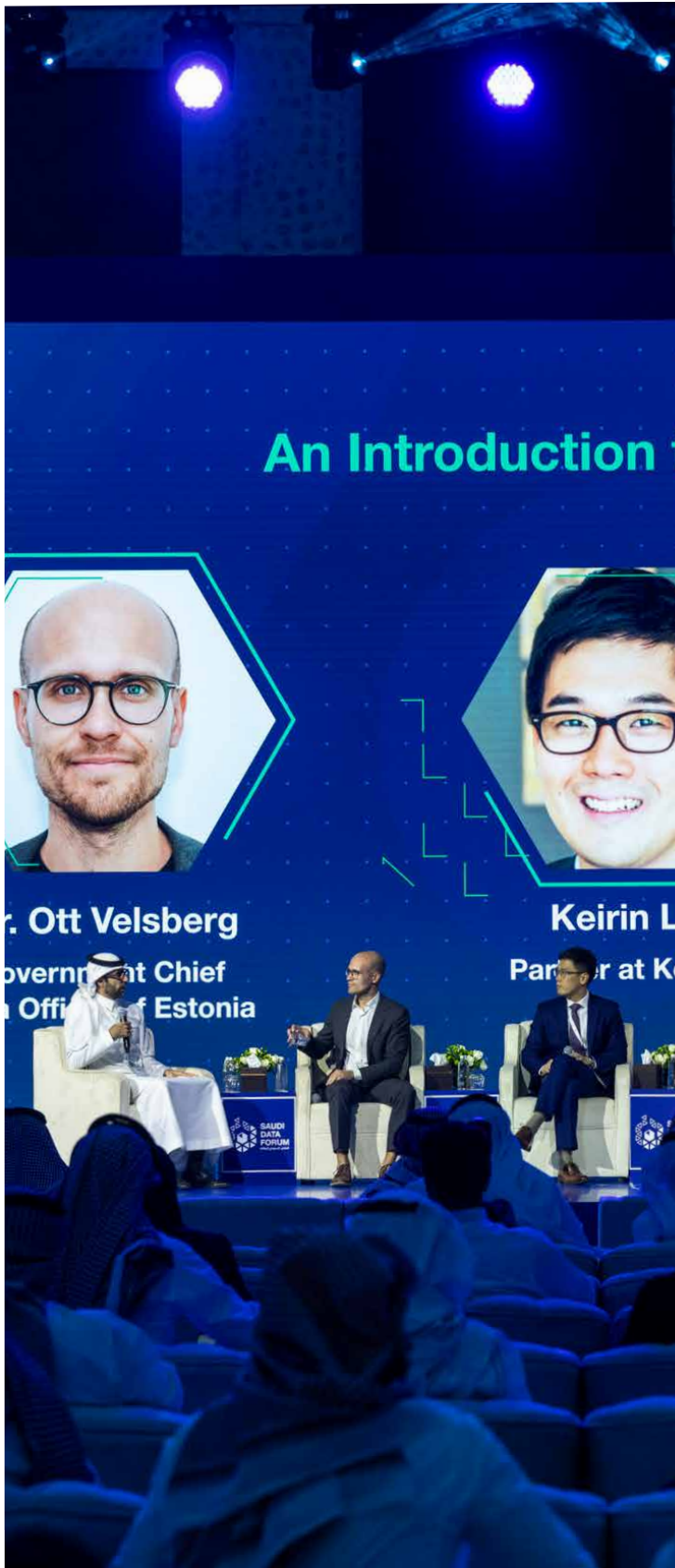
The National Data Index evaluates the maturity of government entities' data, to develop a data-based economy. Additionally, it effectively aids government entities in measuring the effectiveness of current practices in managing data and achieving high evaluation levels.

Launched the Updated Version of the Open Data Platform



The Open Data Platform establishes a general database to enable transparency and encourage societal participation and innovation. The Platform achieves this by showcasing the data published by ministries and government authorities in an open format. The Platform also allows users to view the data or download it for use in innovative applications and research projects.





Launched the National Data Governance Platform



منصة حوكمة البيانات الوطنية
National Data Governance Platform

The National Data Governance Platform registers entities that fall within the personal data protection law, to build a unified national record that enables entity compliance. This is done easily and smoothly through measurement indicators reflecting entity compliance to laws and regulations.

The Importance of Open Data:



Supports innovation



Supports decision-making



Enhances transparency



Helps identify and access opportunities



Enables an open data-based economy



Promotes cooperation between public and private sectors



Launched the 2nd

Speakers Program

The project aims to develop the skills of official government speakers and their representatives.



Through:



Training programs in Arabic and English



Virtual interactive classes



Practical training in TV studios



Simulation of conferences and media crises



Personal consultation sessions

3+ Training programs

80+ Government entities

125+ Training hours



100+

Government speakers and commentators
trained in "Speakers"









Launched the New

Tawakkalna App





The new and improved “Tawakkalna Services” App was launched, becoming a comprehensive app for every individual in the Kingdom. The app utilizes technology and offers a wide range of fully integrated services for citizens, residents, and visitors of Saudi Arabia.

Main Services:

	Digital Wallet
	National Address
	Academic Scores
	Organ Donation
	Volunteer Gate
	Digital personal data and documents



	Our Partners Portal to view public and private entity services
	“Wakeb” to view the latest news



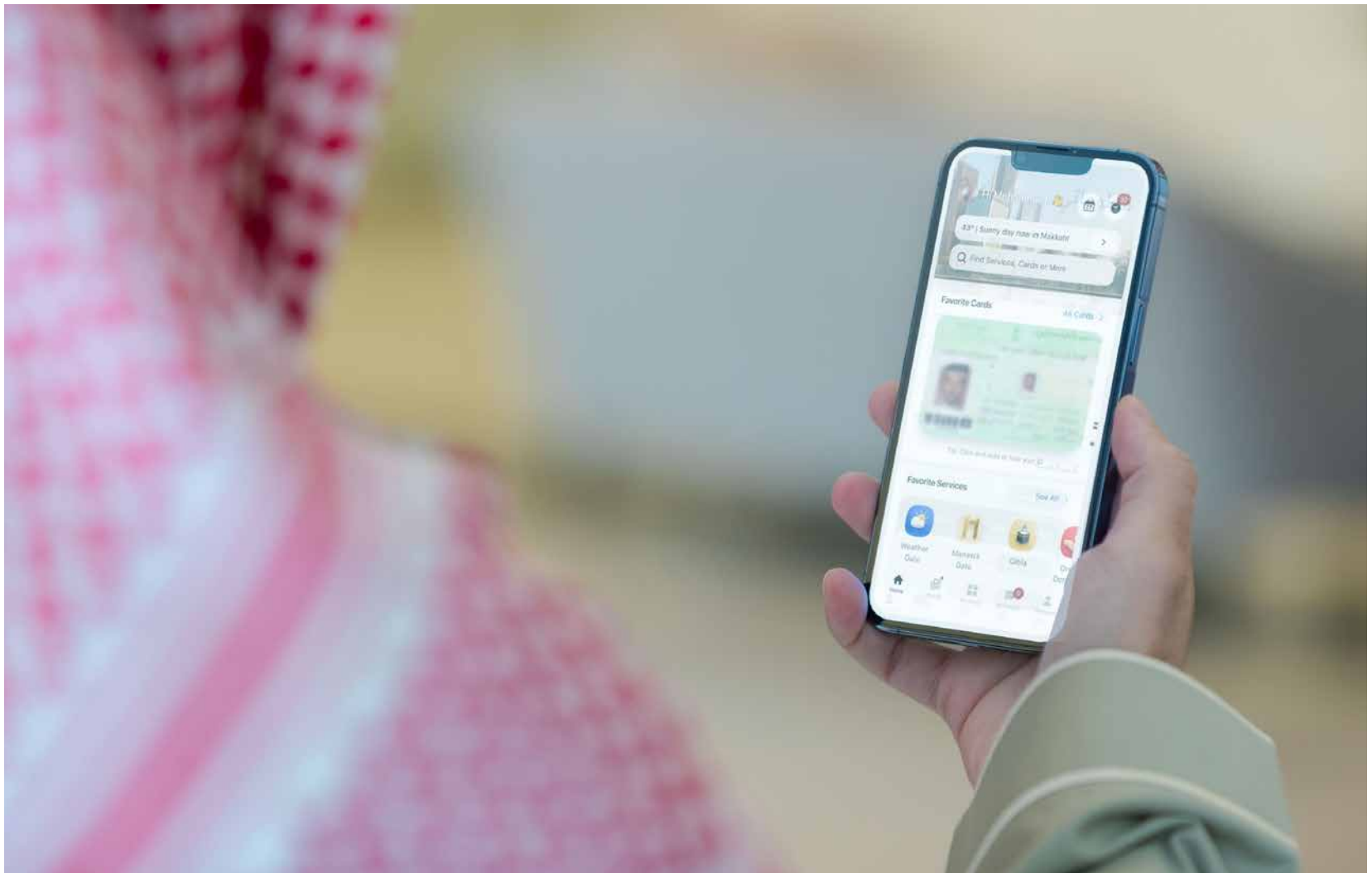
**App
Statistics:**

240+
Services

31+
Million
Users

7
Supported
languages

75+
Countries
where app
operates



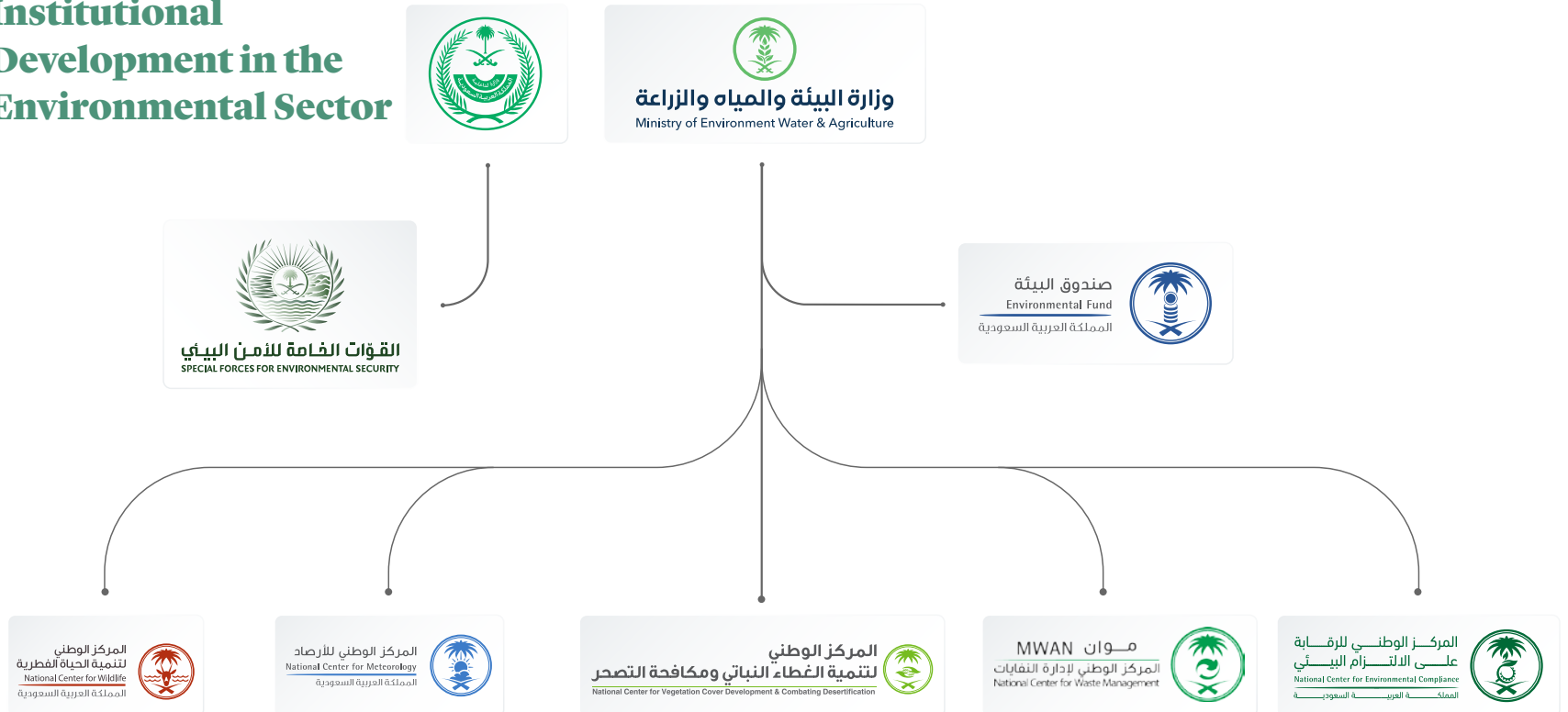


Environmental Protection

The National Transformation Program's initiatives led to:

- Launching **5 specialized environmental centers** and **5 laws and their implementing regulations**, including: Environment Law, Agriculture Law, Water Law, Meteorology Law, and Waste Management Law
- Rehabilitating more than **192,000 hectares** of natural vegetation
- Increasing the percentage of natural reserves compared to Saudi Arabia's total area from 4.3% in 2016 to **more than 18.8% in 2023**
- Increasing the accuracy of forecasting and early warning of meteorological hazards 3 days prior from 60% to **81.14% in 2023**

Institutional Development in the Environmental Sector



For the first time in 100 years
**The First Generation
of Newborn Arabian
Oryx Walk the Sand of
NEOM's Nature Reserve**



Launched 2 New Environmental Centers

المركز الإقليمي للتحذير من العواصف الغبارية والرمليّة
Sand and Dust Storm Warning Regional Center



The Center aims to:

	Protect the environment from natural hazards
	Monitor sand and dust storm phenomena
	Warn from storms before they occur
	Adopt protective measures to reduce impact



Appointed by the World Meteorological Organization (WMO)

The 4th of its kind in the world

The official representative of GCC countries

Appointed to serve the region

مركز التغير المناخي
Climate Change Center



Conducting climate change studies and research in the Kingdom

A fundamental contributor in combating climate change

Aligns with Saudi Vision 2030's environmental initiatives



The Center aims to:

- Protect the environment from natural hazards
- Enhance the Kingdom's environmental performance and compliance
- Raise awareness regarding the effects of climate change and combat methods
- Support manufacturing combating emissions and localize eco-friendly industries



Monitoring Noise and Light Pollution in Big Cities

A comprehensive monitoring system for noise and light pollution was completed. The system aims to **limit the damage of noise and light pollution** for a safer and healthier environment in the Kingdom's major cities. It also ensures compliance with the standards of the National Center for Environmental Compliance and relevant international organizations.

25 fixed noise pollution monitoring stations in Mecca and Jeddah

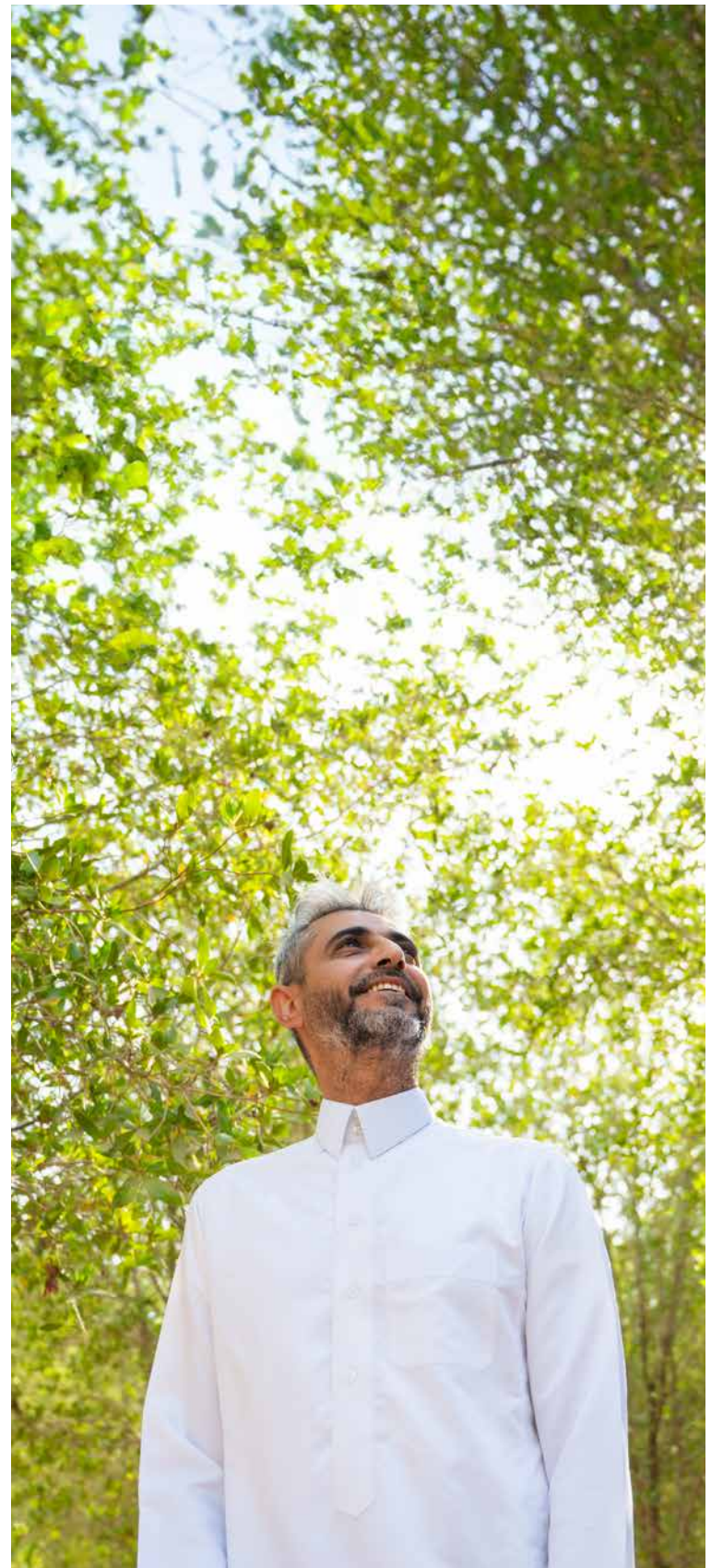
14 mobile monitoring stations in the Center's branches

100 light pollution monitoring stations in most cities in the Kingdom

10 mobile field survey scanners

Established a Central Air Quality Monitoring Unit

The current national air quality monitoring network was expanded to cover all the Kingdom's regions and cities. Also, the Kingdom's air quality data base was completed to publish daily air quality reports.



Water Security

Saudi Arabia is classified as one of the most water-scarce nations and it is constantly working on combating water challenges and turning them into fruitful opportunities, to realize Vision 2030. To achieve this, it is important to utilize innovation, investment in technology, and sustainable solutions.

HRH Prince Mohammed Bin Salman announced that the Kingdom is establishing a Global Water Organization to be **headquartered in Riyadh**. This emphasizes the Kingdom's commitment to addressing global water supply challenges and its dedication to environmental sustainability. The goal of the organization is to reach comprehensive and collaborative international efforts.



The Kingdom launched the longest irrigation network in the world utilizing treated water to irrigate **7.5 million trees** in its capital. This network supports the Green Riyadh initiative which aims to **increase the use of treated water for irrigation purposes by 100%**.



Key Steps to Combat Water Challenges in Saudi Arabia

Reduce water demand and wastage



Optimize water usage in agricultural production

Increase water supply and storage



Investments in desalination plants and strategic storage



Increase treated wastewater reuse to enable "Saudi Green Initiative"

Increase water system resilience



Transmission and interlinkage projects



Enhance portfolio planning and water system monitoring



Desalinated Water

The Saline Water Conversion Corporation (SWCC) is increasing their production capacity, therefore reaching global record numbers in water desalination. This enabled the SWCC to rank first internationally for production capacity, energy consumption, innovation, and research.

The production capacity of SWCC reached an unprecedented global record of **11.5 million m³/day**

11.5 million m³/day

Desalinated water production

22+ million m³

Storage capacity

2.7 kilowatt-hours/m³

Energy consumption of large plants

98%

Rate of localization

12.5 million m³/day

Transmission capacity

20 million metric tons

Reduction in carbon emissions

2.27 kilowatt-hours/m³

Energy consumption of small plants

62%

Rate of local content





Delivering Water Services to Beneficiaries

The National Water Company has improved water services and transmission by working on several projects that deliver water to beneficiaries in different areas of the Kingdom.

Key Achievements in Water Services in 2023

25,190,000

Beneficiaries of water services

246,800

m³/day
Capacity of purification plants

2,922,765 m

Length of water networks

2,491,400 m³

Capacity of water storage tanks



Expanding Wastewater Service Coverage

New projects undertaken by the National Water Company have increased wastewater services and supported environmental sustainability, providing coverage to new beneficiaries all around the Kingdom.

Key Achievements in Expanding Wastewater Service Coverage in 2023

838,105 m

Length of wastewater
networks

467,950 m³/day

Capacity of lift stations

20,624,690

Beneficiaries

11,250 m³/day

Capacity of treatment
plants



Impact on Empowering Youth in the Water Sector



A Younger Generation for Sustainability

Asma had the opportunity to become a trainee with Tamkeen and was employed afterwards. She currently works with SWCC's Sustainability Department.

Asma Al Shehri
"Tamkeen" Program

Nationals in OSH

Jalal majored in occupational safety and joined Tamkeen to hone his skills and to learn the latest safety technologies. He currently works with SWCC's Executive Department for Industrial Safety and Security.

Jalal Al Hawaiti
"Tamkeen" Program



First Step into the Labor Market

Fatima joined the second Edad batch and graduated successfully. She currently works as a Procurement and Contracts Specialist at the National Water Company.

Fatima Al Qahtani
"Edad" Program





The Beginning of an Engineer

Abdullah has an engineering degree and Edad provided him with on-site training in his field. He currently works as a Plant Operations Oversight Engineer at the National Water Company.

Abdullah Ghazwani
“Edad” Program



Learn about beneficiaries of empowering national talents in the water sector



Food Security



Saudi Arabia has the largest grain storage capacity in the Middle East

To combat any food crisis, NTP's initiatives strengthened the Kingdom's grain storage under the General Food Security Authority, resulting in an increase from **2.5 million tons** in 2016 to **3.5 million tons in 2023**.

Self-Sufficiency

Within its strategy to achieve food security, Saudi Arabia worked toward attaining self-sufficiency in several strategic food groups. As a result, it became a benchmark in maintaining food supply chains during a crisis and in cooperating with the private sector.



Top Self-Sufficiency Food Items (%)

Dates	124%	Dairy products	118%
Table eggs	117%	Potatoes	80%
Poultry	68%	Tomatoes	67%
Red meat	60%	Carrots	50%
Fish	48%	Onions	44%
Citrus fruits	15%		



Rehabilitation of Agricultural Terraces

The Ministry of Environment, Water and Agriculture completed the rehabilitation of **975 hectares** of agricultural terraces in southwestern Saudi Arabia and implemented rainwater harvesting techniques. This contributed to the increase in value of the agricultural products, the productivity of strategic crops, and the income of citizens living in rural areas.



Model Farms

65 farms were rehabilitated and inspected, thus awarded the **Saudi Good Agricultural Practices (Saudi G.A.P)** certificate.

E-Platforms for Farmers

“Mahsoli”
Platform

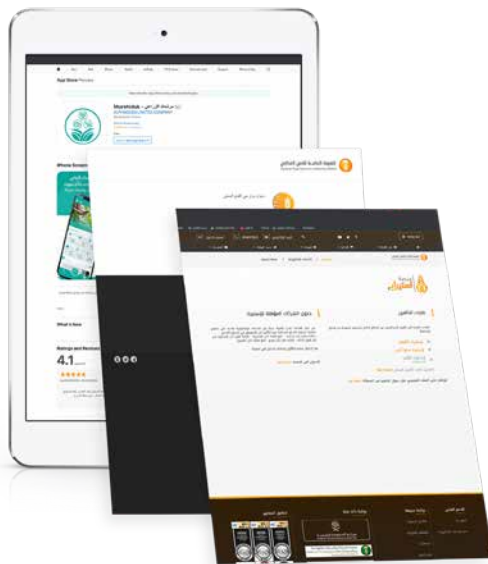
Provides services that facilitate local grain handover from qualified farmers.

“Import”
Platform

Provides services for importing a variety of products without affecting the local market.

“Murshiduk”
App

Provides agricultural consultations for farmers through on-the-clock experts and specialists.





Overview

Saudi Census



**DATA
SAUDI**
بيانات السعودية

DataSaudi Platform

A unified platform to present and analyze the Kingdom's latest economic and social data in visually interactive and easy to understand ways.





32,175,224

Total population

18,792,262

Saudi

13,382,962

Non-Saudi



61.2%

Male



38.8%

Female

51.1%

of the total population are younger than 30 years old

Total households

8.2 million

Families

3.7

average household size

Saudi households

4.2 million

Families

4.8

average household size

Non-Saudi households

4.0 million

Families

2.7

average household size



Impact on Women Empowerment



Women Leaders

Amani joined the Training and Leadership Orientation for Women Cadres Program to have an active role in achieving Vision 2030. The Program was held in cooperation with Princess Nourah bint Abdulrahman University and INSEAD to grow the leadership skills of working Saudi women. Through these intensive courses, Amani learned about the main challenges facing female leaders and how to tackle them, and she met other leading Saudi women.

Amani Al Awami

Program Manager at Amazon

A Transportation Solution

Mashael found “Wusool” Program to be the best solution for transportation from and to her workplace. “Wusool” is provided by the Human Resources Development Fund to lessen the burden of transportation on employed women in the private sector and men with disabilities, in addition to increasing work stability. This is done in partnership with licensed transportation apps.

Mashael Al Shemmari

“Wusool” Program Beneficiary





قيادات نسائية 2030 Women Leaders 2030

234,000+

Beneficiaries of the “Wusool” Program

1,700+

Beneficiaries of the Training and Leadership Orientation for Women Cadres Program



Learn about beneficiaries of empowering women in the labor market



Transformation
in

The Private Sector

“We will improve the business environment, so that our economy grows and flourishes, driving healthier employment opportunities for citizens and long-term prosperity for all.”

HRH Prince

***Mohammed Bin Salman Bin Abdulaziz Al Saud
Crown Prince, Prime Minister***



المركز السعودي للأعمال
Saudi Business Center



\$32.5+ Billion
FDI Inflows (2022)



70.6%
Percentage of promising companies progressing to become leading companies regionally and globally (2022)*



32
Number of large national companies whose global presence has been strengthened (Q3 2023)



148+
Investment agreements and MOUs with global and regional partners (2023)



\$4+ Billion
Volume of productive families' sales supported by Social Development Bank (2023)



64.8%
The percentage of large companies adopting social responsibility programs (2022)*

*2023 value is available by end of Q1 2024

The Land of Opportunities

In 2022, the Saudi Arabian economy recorded the highest growth among G20 countries despite the global economic challenges.

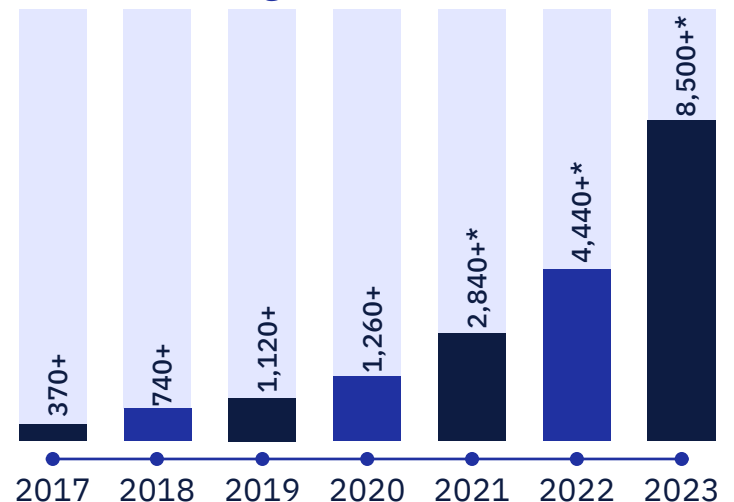
The National Transformation Program's initiatives contributed to this achievement by empowering the private sector and improving the investment environment, hence making the Kingdom an attractive and strong investment destination.





- The Kingdom ranked 1st in the MENA region for Venture Capital Investment in 2023, capturing **52% of the total capital deployed** in the region with a value of **\$1.4 billion**.
- The capital, Riyadh, became a valuable investment destination for global investors, whereby more than **180 companies obtained permits in 2023 to open a regional office**.
- In 2023, more than **8,500 foreign investment licenses** were issued, **an increase of more than 96%** compared to the previous year.

Issued Foreign Investment Licenses



* Excluding investment licenses granted under the “**Tasattur**” anti-concealment campaign



An Optimal Investment Destination

The Kingdom of Saudi Arabia is making full economic reforms to empower the private sector and attract local and foreign investments.



The Kingdom advances in the IMD World Competitiveness Booklet

IMD

17th

among 64 countries

3rd

among G20 countries

The Kingdom in the Main Factors

3 Economic Performance

11 Government Efficiency

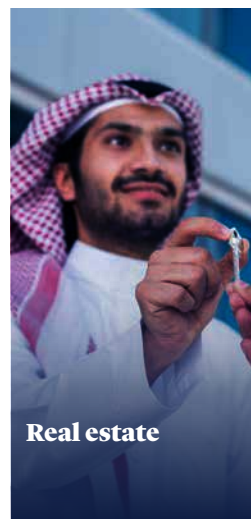
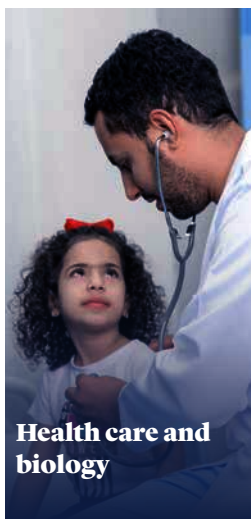
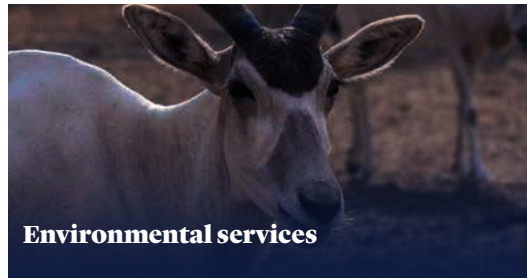
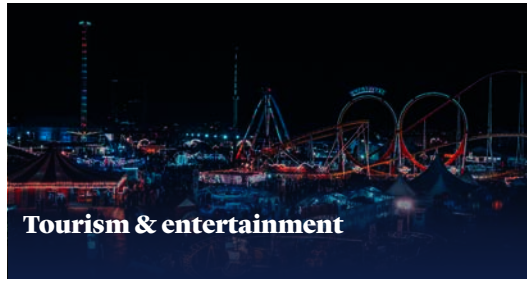
13 Business Efficiency

34 Infrastructure



1,283

Investment Opportunities
Available on “Invest Saudi”



استثمر في السعودية
INVEST SAUDI 

Prioritized **15** strategic
sectors based on their
growth potential



The Kingdom's Competitive Advantages



A solid economy in a strategic geographic location



Competitive production costs



A strong industrial infrastructure



Abundance in valuable raw materials



An ambitious sustainability plan



Special Economic Zones in vital sectors



Specialized incentives for specific economic fields in the private sector

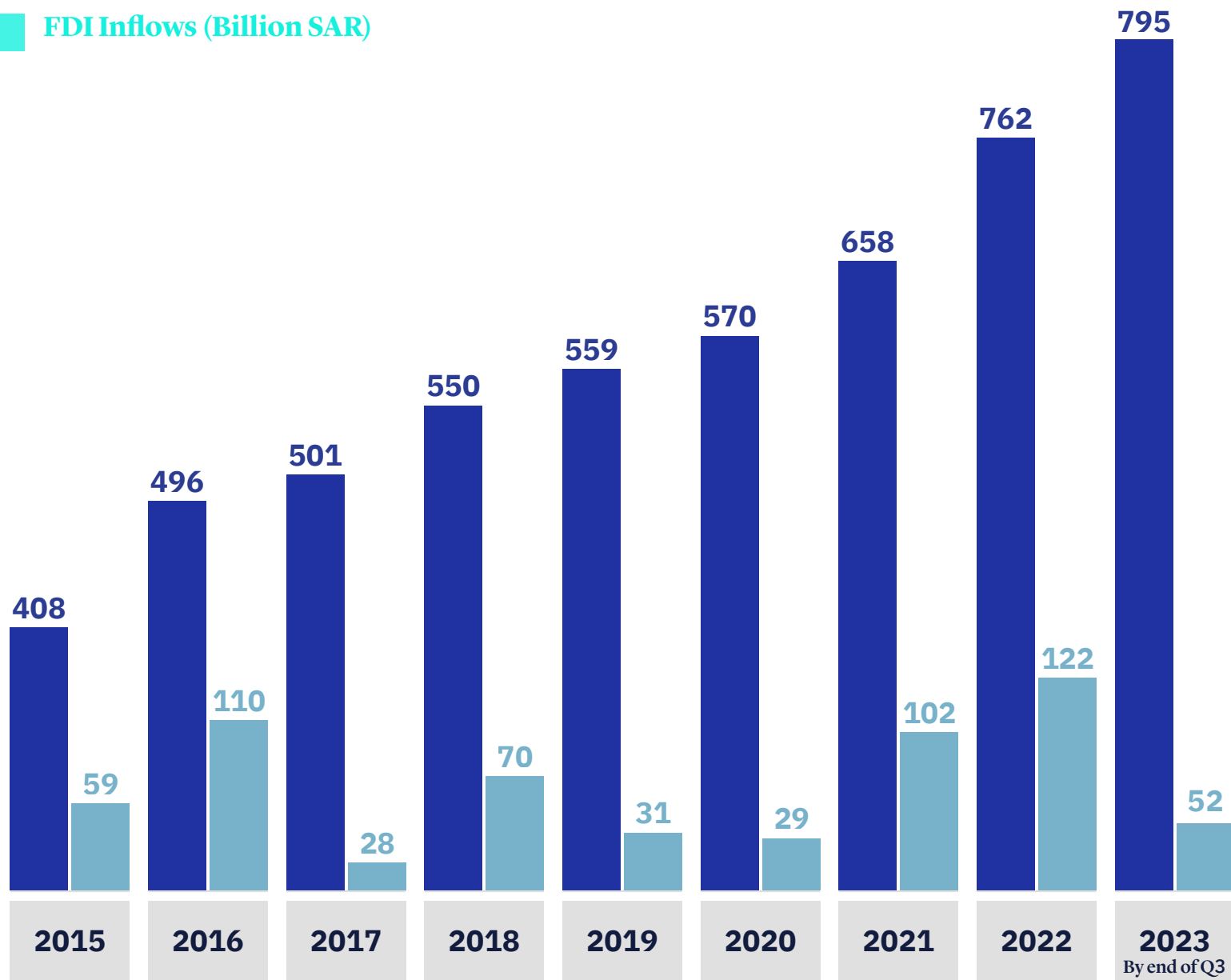


1 Business Day + 2 Documents

**To obtain an
Investment License**



FDI Growth in the Kingdom





Saudi Arabia has the 2nd Best Economy for Business

According to the Global
Entrepreneurship Monitor
report 2022 / 2023



1st

in “It is easy to start a
business”



1st

in “Good opportunities to
start a business in my area”



1st

in “Know someone who
started a new business”



1st

in “Personally have the
skills and knowledge”



One Destination to Start your Business

The Saudi Business Center is a one stop shop for entrepreneurs and investors, facilitating their business journey in the Kingdom.



2.5+ Million

Service transactions provided since March 2020

17

Branches across the Kingdom

2,100

Reviewed regulations to simplify the investor's journey

160

Completed initiatives including legislative, procedural and technical reforms

66

Partnership agreements facilitating starting and running a business

The Saudi Business Center in 2023

Expansion

A new Saudi Business Center branch opened in Jazan to be the 17th center in the Kingdom.

Improving the Investor's Journey

For a better experience, the investor's file can now be accessed on the Business Platform. The feature allows the investors to view detailed data and statistics on their commercial establishments. Additionally, 228 initiatives were launched to further improve the investor's experience.



New and Automated Services

Issuing and amending contracts and aligning with all entities

E-commerce authentication

84 initial and operational licenses for private and public schools

644 instant activities are available through a service that issues a commercial municipality license alongside a safety license from the General Directorate of Civil Defense

Issuing media license, including 23 operational licenses

Issuing tourist accommodation facilities license

Enabling e-payments via Apple Pay



Impact on Innovation and Safeguarding Intellectual Property



An Injection with One Hand

Dr. Abdulaziz has several local and international inventions. His first patent was in 2018 for an injection that enables the medical practitioner to withdraw samples using only one hand. This idea of his was developed into multiple inventions with the Saudi Authority for Intellectual Property that were registered locally and internationally. Dr. Abdulaziz seeks for this invention and other Saudi inventions to represent Saudi Arabia's scientific value.

Dr. Abdulaziz Al Suhaibani
Consultant – General Surgeon

3,000 Sold Units in One Month

Majed is an inventor with Saudi, German, Chinese, and American patents, one of them is a water heater and cooler machine. He was able to take this invention from an idea to a commercial product and sold 3,000 units in less than a month. Majed believes that being an inventor is possible for all ages and genders and that protecting intellectual properties creates a supportive environment for innovation.

Majed Al Huzali
Inventor with Patent



1,019

Registered patents by the Saudi Authority for
Intellectual Property in 2023

Preserve your Intellectual Property

www.saip.gov.sa



 YouTube

**Learn about Saudi inventors
and their inventions**





1.3 million
SMEs in the Kingdom by
end of Q3 2023



6.7 million
Employees in SMEs in the
Kingdom as of Q3 2023

Tomoh

The Tomoh Program is a community for fast-growing SMEs, aiming to stimulate their growth through services and programs.

Tomoh contributed to listing **18 enterprises** in the Parallel Market “Nomu.”

Main Programs launched in 2023

- **Slingshot Saudi**, a 12-week program with international experts for fast-growing enterprises in the global markets.
- **Tech Frontiers**, an accelerator in partnership with the technology capital of the world, Silicon Valley. It includes more than 50 selected startups to expand through training and mentorship by Silicon Valley experts.
- **Stanford Program for Innovation and Entrepreneurship**, aims to support and increase the efficiency of 50 SMEs. The Program teaches SMEs about Stanford's best innovation practices, decision making strategies of international companies, and how to build the right team.



Increasing the Participation of SMEs in the Economy

The National Transformation Program's initiatives supported several programs, centers, and services provided by the Small and Medium Enterprises General Authority (Monsha'at).

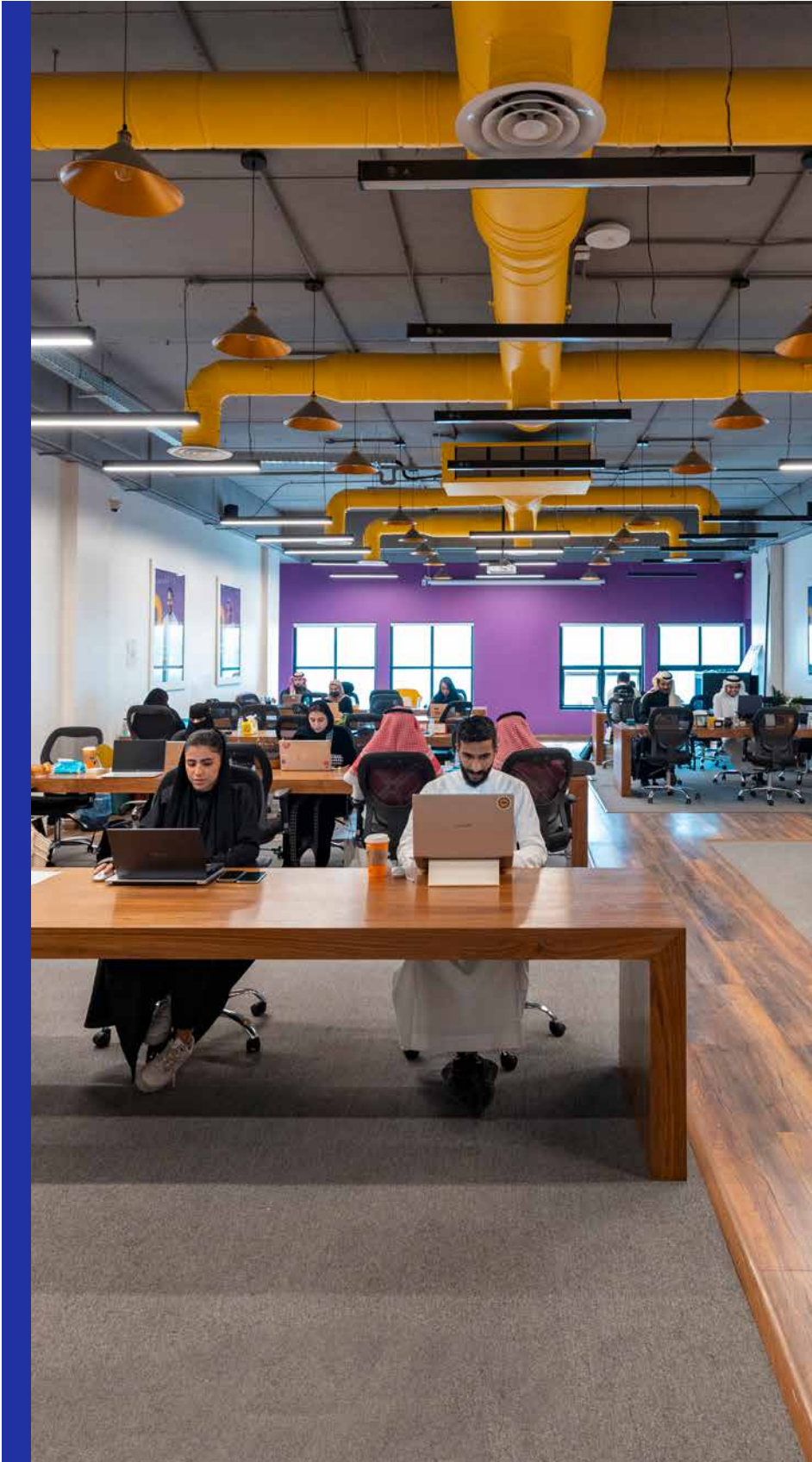
BIBAN بيبان 23

The Biban Forum 23 was held for 5 days with more than **350 local and international speakers**, 750 local and international entrepreneur exhibitors, and multiple government entities.

The Forum achieved a record number of **SAR 52 billion in value of agreements and launches**.

The Forum also hosted more than 145,000 visitors, generated more than 3 million online session viewers, and more than 24,000 beneficiaries of training courses and consultations.





SME Bank

بنك المنشآت الصغيرة والمتوسطة
Small & Medium Enterprises Bank

SAR 10 Billion

Financial Aid for SMEs in H1 2023

In 2022, the Small and Medium Enterprises Bank was established by the Council of Ministers as one of several development funds and banks affiliated with the National Development Fund. The SME Bank aims to increase financing provided to the SME sector, bridge the financing gap, enhance the contribution of financial institutions in providing innovative financing solutions, and achieve financial stability for this sector. As a result, the SME sector will become a vital part of economic development in the Kingdom and an enabler to achieve Saudi Vision 2030.



Impact on Entrepreneurs



Company Expansion

FABS is a maintenance, operation, and trading company. In the beginning, Fares was importing and selling cleaning machines for large projects. After the transformation in the Kingdom and the appearance of many mega projects, he decided to import and operate these machines himself leading to the success of the company and landing major projects with various entities. He was financially supported by “Monsha’at” to expand his company and benefited from their legal and financial consultations and CEO training courses.

Fares Al Qabani
CEO of FABS Group

From 4 Employees to a Competing Company

Eng. Abdulrahman began his journey around 13 years ago with a small team of 4. This small team grew into a successful company of more than 70 engineers and 2 branches in Riyadh and Dammam. The company was supported by the SME Loan Guarantee Program “Kafalah” and was able to expand and succeed in signing with their biggest client “Saudi Aramco” and other government entities and major projects.

Eng. Abdulrahman Al Bazie
Chairman of Saudi Qimam for Engineering Consultations



200%+

Growth in SMEs since launch of Vision 2030

Grow your SME

monshaat.gov.sa



 YouTube

**Learn about Saudi SME
success stories**





An Overview of

The Saudi Labor Market





Saudi unemployment rate

2017 >>> Q3 2023
12.8% **8.6%**



Percentage of workers among all people with disabilities who can work

2016 >>> H1 2023
7.7% **12.6%**

Improvement percentage of expatriates working conditions

2020 >>> 2023
39.7% **73%**



Percentage of establishments complying with occupational safety and health Law

2019 >>> 2023
15% **71.27%**



Compliance rate with the expatriate workers wage protection system

2017 >>> Q3 2023
50% **86.9%**



Women's share in the labor market

2017 >>> Q3 2023
21.2% **34.2%**

Economic participation rate of Saudi females

2017 >>> Q3 2023
17% **35.9%**

Women ratio in managerial positions

2017 >>> Q3 2023
28.6% **43.7%**





Supporting Digital Entrepreneurship

As part of the National Transformation Program's initiatives, the Ministry of Communications and Information Technology launched the Center of Digital Entrepreneurship (CODE). CODE empowers local companies to develop their tech businesses and transform their innovative ideas into a digital reality.

CODE Services:

1.



Mentorship

Offering business and technical mentoring to entrepreneurs.

2.



Digital Perks

Providing memberships with the best companies and global digital platforms at free or discounted rates.

3.



Technical Support

Providing tech support through all project stages.

4.



Incubation Program

To improve your digital project through all its stages.

5.



Modeling Lab

To conduct various manufacturing experiments for prototypes.

6.



Center Facilities

To reserve the facilities your business needs.

7.



Funding Support

To find the right investor for your business.





7

Innovation Labs

around the Kingdom for digital entrepreneurs, tech startups, and university students.



15,000+
Beneficiaries



792
Supported startups



150 New initial digital startup projects by 2023



50+
Programs, like:

- Incubators
- Accelerators
- Digital competitions



Impact on Promising Saudi Startups



"Shaguf," Started with University Students

The idea of Shaguf started with a couple of students at King Saud University, where they wanted to utilize their passion for AI to help students in different fields. Thus, they created Shaguf which is an educational platform linking students with the best teachers and providing valuable educational content. Ahmed and his partners took advantage of the available supportive initiatives by the Ministry of Communications and Information Technology. As a result, Shaguf expanded from providing one product to two products, closed an investment round of SAR 1.5 million, and served more than 50,000 students in more than 65 countries.

Ahmed Al Rashed

Co-Founder and CEO of Shaguf

"Torod," a Saudi Project Headed to Global Expansion

Torod is a first of its kind platform providing a technical logistic solution where you can find all logistic service providers in one place. In the beginning, Faisal and his partner took this idea to the Center of Digital Entrepreneurship "CODE" where they found a full circle of support. After that, the idea was accepted in an accelerator program by the Ministry of Communications and Information Technology. In 3 months, the idea developed into a mature product, the first investment round closed, and the Saudi made product entered the market. Today, Torod is one of the promising companies to expand internationally.

Faisal Al Maklas

Co-Founder and CEO of Torod





مركز ريادة الأعمال الرقمية
CENTER OF DIGITAL ENTREPRENEURSHIP

792

Startups within "CODE"

Join Now

code.mcit.gov.sa



Learn about promising projects
launched through "CODE"





“Our productive families now enjoy vast marketing opportunities through social media and digital platforms. We will facilitate access to these channels, enable microfinance and motivate the non-profit sector to build the capabilities of our productive families and fund their initiatives.”

- Saudi Vision 2030

\$4+ Billion

Sales volume of productive families supported by Social Development Bank

Since launch of Vision 2030

Growing productive families' contribution to the economy

The Social Development Bank partnered with the non-profit sector through the Yamam Cafe initiative, to establish fixed retail outlets for productive families at government and university buildings. Currently, there are **105 branches** that provided **205 job opportunities** and reached **SAR 11 million** in sales.

The Social Development Bank launched the Vocational and Craft Training Program, aiming to support **4,000 beneficiaries** and to enable **2,500 projects** to enter the market in **60 provinces** around the Kingdom.

Productive families in numbers

\$533.2+ Million

Financing for productive families' projects

31,499

Beneficiaries from training, incubation, and market access programs

112,617

Beneficiaries from financial and freelance awareness programs

85,825

Beneficiaries from support programs and empowering services

6,322

Products by productive families that were marketed locally and internationally

1,995

Temporary retail outlets for productive families



Enhance Businesses' Focus on their Social Responsibilities

64.8% Percentage of large companies adopting social responsibility programs

4.05% Percentage of private sector's contribution from total social expenditure



Key efforts to enhance social responsibility

1

Launched the Corporate Social Responsibility Strategy in the Kingdom

2

Formed the Social Responsibility Committee

3

Issued the social responsibility standard (companies guide)

4

Announced the 23rd of March of each year as "Social Responsibility Day" in Saudi Arabia

5

Launched the Social Responsibility Platform

31 Million

Beneficiary

\$27.1+ Million

Value of opportunities

169+

Developmental opportunities on the Platform



Impact on People with Disabilities



Moath, a Trainer, Photographer and Producer

Moath is deaf but he did not let that disability prevent him from living a normal life. He teaches sign language and enjoys photography and production. He currently works with the Authority of People with Disabilities and is an exceptional employee.

Moath Al Wuhaibi
Content Management Specialist

Entisar, a Story of Art and Sign Language

Entisar was not limited by her being deaf and is an artist who represents the Kingdom in international competitions. She is the first deaf person in the Kingdom to get a master's degree and is now working with the Ministry of Human Resources and Social Development.

Entisar Al Hadlaq
PR and Media Specialist



Ahmed, an Athlete Overcoming Challenges

In 2020, Ahmed was in an accident that gave him monoplegia (paralysis in a single limb). This was a shock and an obstacle in his professional and physical life. He benefitted from the Authority of People with Disabilities and found an appropriate job and won awards in athletics.

Ahmed Sahrati
Enterprise Solutions Consultant



2,620+

Establishments obtained Mowaamah
certificates for supportive work environment
for people with disabilities

Learn more about Mowaamah

mowaamah.sa



 YouTube

**Learn about beneficiaries of the
empowerment of people with
disabilities**



Transformation in

The Non- Profit Sector

“We will empower the non-profit sector to be inclusive, supportive, and impactful in education, health, culture, and research.”

HRH Prince

***Mohammed Bin Salman Bin Abdulaziz Al Saud
Crown Prince, Prime Minister***





 **173.4%**

Percentage of growth in number of non-profit organizations (2023)

 **85.5%**

Percentage of specialized non-profit organizations that support developmental priorities (2023)

 **86.32%**

Beneficiary satisfaction with the services of non-profit organizations (2023)

 **0.55%**

Percentage of non-profit sector's personnel out of the total workforce (2022)*

 **73.8%**

Percentage of development expenditures from total non-profit sector expenditures (2022)*

 **0.87%**

Percentage of non-profit organizations' contribution to GDP (2022)*

*2023 value is available by end of Q1 2024



Empowering Non-Profit
Organizations to Create

A Deeper Impact

Since the launch of Saudi Vision 2030, the number of non-profit organizations in the Kingdom grew by more than **173.4%**. The impressive growth was supported by the National Transformation Program's initiatives to empower the non-profit sector to create a deeper impact.

Today, the non-profit sector has a wider scope and has been established in new sectors such as tourism, sports, education, research, social programs, and cultural events. The sector also participates in providing social government services, making it a part of the Kingdom's transformation journey.



Number of non-profit organizations
in the Kingdom grew by

173.4%



Delegating Government Services to Non-Profit Organizations

This initiative aims to include the non-profit sector in the delivery of social government services, by enacting laws and regulations and specifying the government services that can be delegated.

Service Delegation:

The transfer of social government services from the government to the non-profit sector.



Success Story

تَنْمُو
رؤية - زيارة - حضارة

Shaml Initiative



Shaml initiative provides a solution for family disputes by providing a safe space for custody and visitation rulings and offering counseling sessions. Shaml Centers are established in partnership with the non-profit sector providing a suitable environment for the child and the family under the supervision of specialists.

- The Ministry of Justice delegated the enforcement of custody and visitation rulings to **46** centers in cooperation with **38** associations across the Kingdom.
- The initiative reduced the duration of divorce, guardianship, and custody cases by **80%**.
- Consultation and preparation sessions at the Center contributed in **32%** of beneficiaries transitioning to house visitations.



Shaml Initiative contributed to



Preserving the rights of children and families



Creating job opportunities in social service



Promoting partnerships with the non-profit sector



Impact on Endowment Projects



Empowerment with Technology

In 2015, the son of Dr. Amal got quadriplegia because of an accident. She became determined to help him and used her degree in computer science to utilize technology for her son to live a normal life. She then was inspired to start a charity to support people with disabilities and innovation.

Dr. Amal Al Saif

Founder of Tawasal for Assistive Technologies for People with Disabilities

Care for One Million Patients

Founded in 2007, Enayah Charity has been operating for 18 years within and outside the Kingdom, with around 1 million beneficiaries. Enayah is focused on awareness, treatment, and prevention and it is one of the first charities to establish an endowment fund supported by the General Authority of Awqaf to help patients in need.

Meshari Bin Dalilah

Assistant Secretary General of Enayah Charity



Donated a Kidney and Continued to Give

Fahad's story started after he donated his kidney to a girl who posted about her need of a donor on social media. He did not hesitate and traveled to Riyadh to donate his kidney to her. After that, he founded a charity to meet the needs of kidney patients in Hail and the northern region.

Fahad Al Shemmari

Founder of Kidney Patients Association in Hail





\$90.1+ Million

Contributions on “Waqfy”

Contribute Now

waqfy.sa



 YouTube

**Learn about the successful
endowment projects**





An Overview of

The Non-Profit Sector



4,232



Non-profit organizations in the Kingdom



WAQFY Platform for crowdfunding

\$90.1+ Million

total contributions

631,000+

contributors



The National Donations Platform

2.9+ Million donation transactions

8.8+ Million beneficiaries

85.5%

of non-profit organizations support developmental priorities compared to 26% in 2015, in fields like:

- Housing
- Culture
- Health
- Employment
- Education
- Hajj and Umrah
- Social protection
- Sport and entertainment
- Environmental protection



إحسان
منصة وطنية للعمل الخيري

\$1.2+ Billion

Total donations on the National Platform for Charitable Work (Ehsan)



The Journey to 1 Million Volunteers

2016	34,040 volunteers	2017	55,832 volunteers
2018	96,228 volunteers	2019	192,448 volunteers
2020	409,123 volunteers	2021	484,251 volunteers
2022	658,036 volunteers	2023	834,300 volunteers



53+ Million

Registered volunteering hours on
the National Volunteer Portal

528,000+

Volunteering opportunities on
the National Volunteer Portal



Impact on Volunteering



Free Consultations for your Dream Home

Husam started volunteering his professional experience in 2019, after he noticed a gap in architectural culture among homeowners. He started making online educational videos in his free time and then he got more into volunteering his experience during the COVID-19 pandemic. He believes that smart home design is important to make it efficient and comfortable. So far, Husam helped 40 people with consultations and field work and his educational videos have more than 30,000 views.

Eng. Husam Yamani

Architectural Engineer and Designer – Professional Volunteer

A Decade in Volunteering

Abdullah began volunteering in 2013 when he was on a scholarship in the USA, finding the time to help other scholarship students and newcomers. After returning home, he continued with his volunteering passion and utilized the National Volunteer Portal, which provides many opportunities and preserves the rights of volunteers. Today, Abdullah has 10 years of volunteering experience under his belt and more than 1,700 volunteering hours in a variety of fields, like: planting trees, education, and helping people with disabilities and Mecca pilgrims.

Abdullah Al Qattan

Majored in Management Information Systems – Volunteer





National Volunteer
Portal

30+ Volunteering fields

available on the National Volunteer Portal

Join Now

nvg.gov.sa



 YouTube

**Learn about the volunteers
and their journeys**










National Transformation Program's KPIs












National Transformation Program's KPIs

	KPI	Baseline	Target	Actual Value
	Percentage of the Ministry of Justice's services provided electronically	30% 2015	80.20% 2023	86.94% 2023
	Beneficiary Satisfaction with Judicial Services (%)	72% 2018	83.33% 2023	97% 2023
	Percentage of civil service employees' engagement	68% 2017	75% 2023	81% 2023
	Kingdom's rank in Corruption Perception Index (CPI) issued by Transparency International	57 2017	46 2023	53 2023
	Number of licenses issued to trade in wildlife and their products	2,035 Licenses 2018	5,000 Licenses 2023	6,032 Licenses 2023
	Kingdom's rank in the Global Food Security Index (GFSI)	64.5% 2016	69.9% 2022	69.9% 2022*
	Area of rehabilitated natural vegetation	22,668 Hectares 2015	69,000 Hectares 2023	192,458 Hectares 2023

* According to the latest data available and new measurement methodology from source










National Transformation Program's KPIs

	KPI	Baseline	Target	Actual Value
	Accuracy of forecasting and early warning of meteorological hazards (sandstorms and floods) 3 days prior	60% 2017	76% 2023	81.14% 2023
	Percentage of natural reserves to the Kingdom's total area	4.33% 2016	16.09% 2023	18.8% 2023
	Percentage of essential medicines available at the local market	90.83% 2015	95.40% 2023	96.20% 2023
	Percentage of food lost and waste	33.1% 2018	31.1% 2022	30.02% 2022*
	Reuse rate of treated wastewater	13.55% 2015	23% 2023	25.76% 2023
	Quantity of treated water utilization in the agricultural sector	107 Million M ³ /year 2019	244.33 Million M ³ /year 2023	483.90 Million M ³ /year 2023
	Percentage of sanitation services coverage for the population	56.65% 2019	63.55% 2023	64.10% 2023

* Measured every 2 years and the next measurement is in 2024










National Transformation Program's KPIs

	KPI	Baseline	Target	Actual Value
	The Percentage of private sector's contribution from total social expenditure	1.19% 2018	1.32% 2022	4.05% 2022*
	The Percentage of large companies adopting social responsibility programs	30% 2018	57% 2022	64.8% 2022*
	Percentage of development expenditures from total non-profit sector expenditures	21% 2015	41.4% 2022	73.8% 2022*
	Beneficiaries' satisfaction with the services of non-profit organizations	73% 2019	85% 2023	86.32% 2023
	Number of volunteers in the Kingdom	22,924 Volunteers 2015	670,000 Volunteers 2023	834,300 Volunteers 2023
	Number of volunteering opportunities available to the Kingdom's population	9,578 Opportunities 2015	260,000 Opportunities 2023	528,310 Opportunities 2023
	Economic value of volunteering in the Kingdom per capita	0.6 SAR 2015	64.5 SAR 2023	92.41 SAR 2023

*2023 value is available by end of Q1 2024










National Transformation Program's KPIs

	KPI	Baseline	Target	Actual Value
	Percentage of non-profit organizations' contribution to GDP	0.2% 2015	0.51% 2022	0.87% 2022*
	Percentage of growth in number of nonprofit organizations	0% 2015	122% 2023	173.4% 2023
	Percentage of specialized non-profit organizations that support development priorities	26% 2015	68% 2023	85.5% 2023
	Percentage of non-profit sector's personnel out of the total workforce	0.13% 2017	0.39% 2022	0.55% 2022*
	Beneficiaries' satisfaction with social services	68% 2019	73% 2023	77.7% 2023
	Women ratio in managerial positions (middle & senior)	28.6% 2017	30.3% Q3 2023	43.7% Q3 2023
	Economic participation rate of Saudi females (over the age of 15)	17% 2017	31.4% Q3 2023	35.9% Q3 2023








*2023 value is available by end of Q1 2024



National Transformation Program's KPIs

	KPI	Baseline	Target	Actual Value
	Woman's share in the labor market (from the overall Saudi labor force)	21.2% 2017	28.7% Q3 2023	34.2% Q3 2023
	Percentage of workers among all people with disabilities who can work	7.7% 2016	12.3% H1 2023	12.6% H1 2023
	Percentage of establishments complying with occupational safety and health law	15% 2019	71% 2023	71.27% 2023
	Compliance rate with the expatriate workers' wage protection system	50% 2017	75.5% Q3 2023	86.9% Q3 2023
	Improvement percentage of expatriates working conditions	39.7% 2020	47.5% 2023	73% 2023
	Kingdom's Rank in IMD World Talent Ranking	29 2019	33 2023	36 2023
	Digital business models (MVPs)	10 2019	150 2023	150 2023








National Transformation Program's KPIs

	KPI	Baseline	Target	Actual Value
	Number of participants in digital awareness activities	0 2020	797,000 2023	888,195 2023
	Kingdom's rank in the UN EGDI	44 2016	38 2022	31 2022*
	Savings resulting from digital government initiatives	0.62 Billion SAR 2019	2.63 Billion SAR 2023	6.25 Billion SAR 2023
	Measurement of government digital transformation	45% 2019	60% 2023	85.53% 2023
	Digital Experience Maturity	77.26% 2022	80% 2023	80.68% 2023
	Number of large national companies, whose global presence has been strengthened	21 2019	32 Q3 2023	32 Q3 2023
	Percentage of promising companies' progress towards their transformation into leading regional and global companies	63.6% 2021	65% 2022	70.6% 2022**

* 2023 value is released in September 2024 ** 2023 value is available by end of Q1 2024



National Transformation Program's KPIs

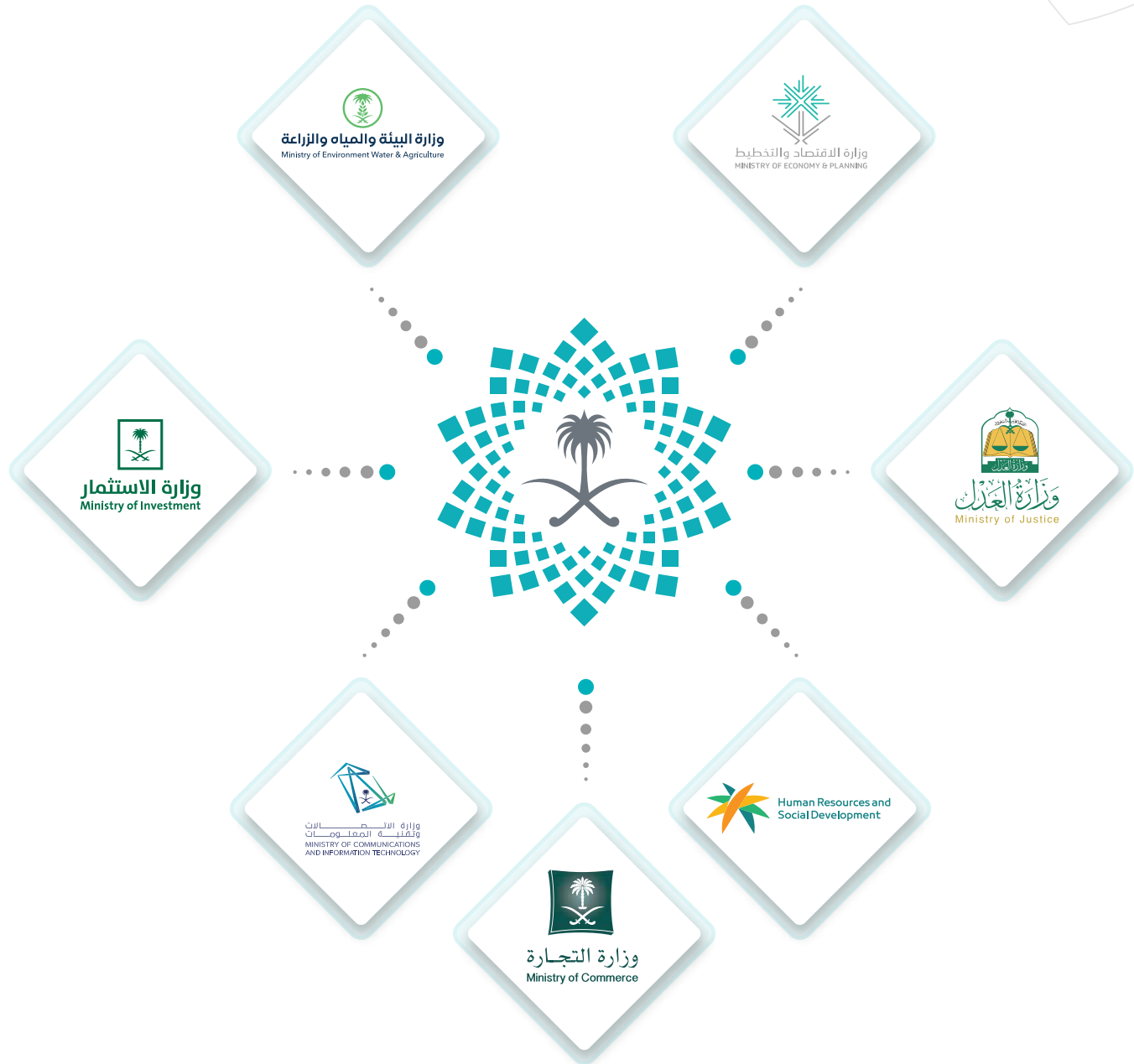
	KPI	Baseline	Target	Actual Value
	Business community's satisfaction with government communication channels	90% 2020	91.5% 2023	95% 2023
	FDI Inflows	20.5 Billion SAR 2020	60.74 Billion SAR 2022	122 Billion SAR 2022*
	Percentage of satisfaction of the national promising companies with the support provided to expand globally	78.5% 2021	76% 2023	77.58% 2023
	Percentage of satisfaction of the large leading companies with the support provided to expand globally	67% 2021	76% 2023	77.07% 2023
	Volume of productive families' sales supported by Social Development Bank	360 Million SAR 2016	14,487.798 Million SAR 2023	15,880.500 Million SAR 2023
	Number of productive families benefiting from Social Development Bank's services	3,000 Beneficiary 2018	86,374 Beneficiary 2023	122,518 Beneficiary 2023
	Number of companies publishing sustainability reports	114 2022	150 2023	196 2023

* 2023 value is available by end of Q1 2024





Leading Entities



Contributing Entities





Thamir Bin Abdullah Al-Sadoun
CEO of the National Transformation Program

Closing Remarks

“We, at the National Transformation Program are immensely proud of these inspiring achievements. The Program was launched in 2016 with Saudi Vision 2030, and we have since worked diligently and with greater ambition. We established new initiatives, monitored the impact’s sustainability, and collaborated with all our stakeholders to successfully achieve Saudi Vision 2030 and beyond.”





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www.vision2030.gov.sa



Ntp_2030

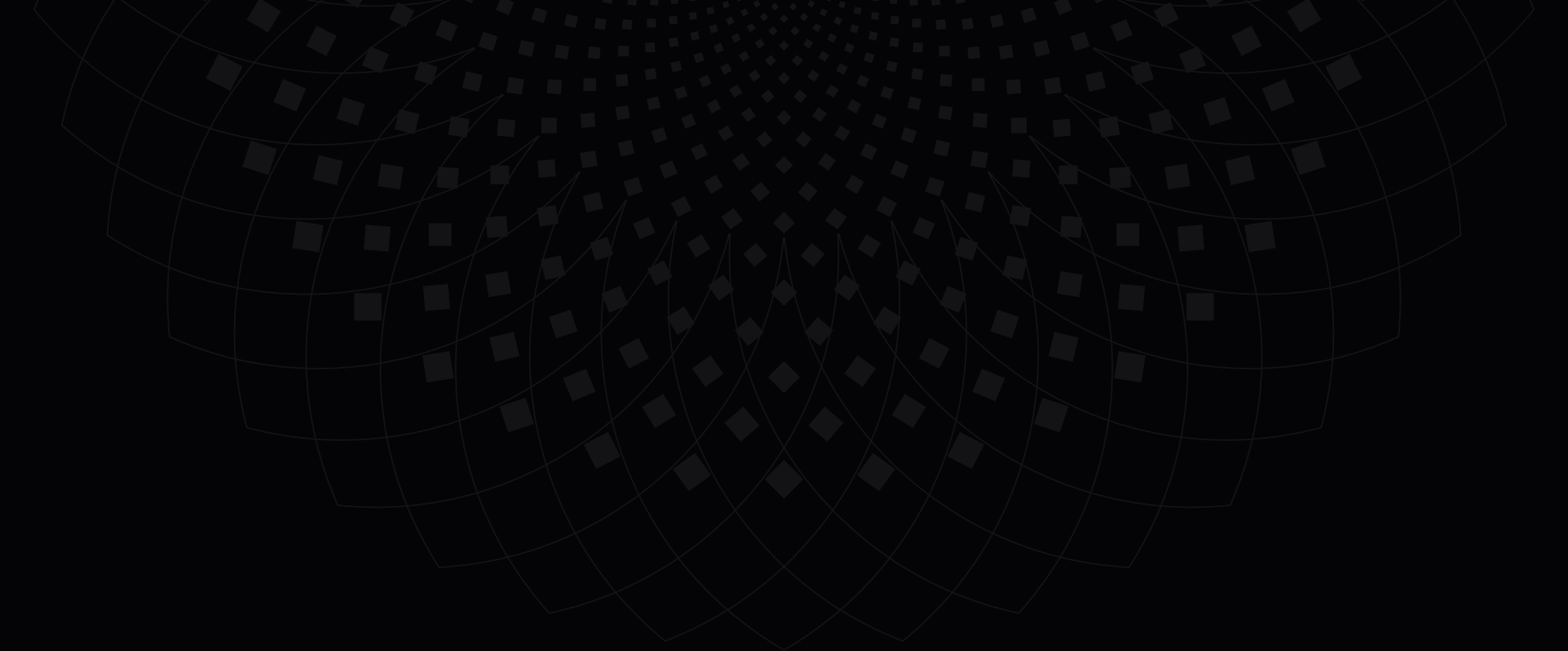


National Transformation Program



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رؤية
VISION 2030
المملكة العربية السعودية
KINGDOM OF SAUDI ARABIA



برنامج التحول الوطني
National Transformation Program

