



Our Vision is Becoming a Reality



Our country is witnessing comprehensive and sustainable development and is now in the second phase of Vision 2030. This phase targets developing new and promising sectors, supporting local content, improving the business environment, empowering citizens and the private sector, and improving implementation efficiency to meet our dear nation's expectations and aspirations.



Custodian of the Two Holy Mosques **King Salman Bin Abdulaziz Al Saud**

God willing, we will make the Kingdom of Saudi Arabia a great nation we all feel proud of.



HRH Prince Mohammed Bin Salman Bin Abdulaziz Al SaudCrown Prince, Prime Minister
Chairman of the Council of Economic and Development Affairs (CEDA)

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A Message from the

NTP Committee Chairman

I am pleased to present the 2022 National Transformation Program Annual Report, which highlights the Program's progress toward achieving Saudi Arabia's Vision 2030 goals.

Vision 2030 is a comprehensive plan to transform Saudi Arabia into a global leader. Under the leadership of the Custodian of the Two Holy Mosques and HRH the Crown Prince, the Kingdom has made significant strides toward economic and social development.

We now have government services that are more accessible and available at all times, a thriving economy, and a youthful population driving technological innovation.

The National Transformation Program is today, a reality.

Mohammed Bin Mazyed Al-Tuwaijri
Chairman of the National
Transformation Program Committee
Member of the Council of Economic and
Development Affairs (CEDA)



A Message from the

NTP Chief Executive Officer

The National Transformation Program has the distinct honor of being the first Vision Realization Program launched within Vision 2030. The National Transformation Program has the important task of delivering on more than 35% of the goals set out in Vision 2030, which aims to build infrastructure, empower the public and private sectors, and support the non-profit sector. I am honored to share with you the 2022 National Transformation Program Annual Report, which highlights the great efforts made that year.

Since its inception, the National Transformation Program has made significant progress in a variety of sectors, and I'm proud to present the results of our efforts. This success would not have been possible without the hard work and collaboration of the National Transformation Program team, the Vision Realization Offices, and the initiative owners of participating organizations, as well as the support of the esteemed members of the National Transformation Program Committee.

Looking forward, the National Transformation Program shall continue on its transformation journey to achieve the Kingdom's Vision 2030, for a vibrant society, a thriving economy, and an ambitious nation.

Thamir Bin Abdullah Al-SadounCEO of the National Transformation Program



Introduction

The National Transformation Program's 2022 annual report sheds light on its key achievements in judicial services, environmental protection, water and food security, social development, non-profit sector development, society empowerment to enter the labor market, digital transformation, private sector empowerment, and economic partnerships. This report showcases the Program's achievements divided into seven themes and progress towards reaching its KPIs.



NTP in Summary

The National Transformation Program (NTP) aims to develop the necessary infrastructure and create an environment that enables the public, private, and non-profit sectors to achieve Saudi Vision 2030.

NTP is responsible for 35% of Vision 2030 Objectives



NTP's Scope covers 7 Themes



Development of

Economic Partnerships

NTP Committee Members



H.E Mohammad Al-Tuwaijri

Member of the Council of Economic and Development Affairs, Chairman of the National Transformation Program Committee



H.E Abdulrahman Al-Fadhli

Minister of Environment, Water and Agriculture, Vice- Chairman of the National Transformation Program Committee



H.E Walid Al-Samaani Minister of Justice



H.E Majid Al-Qasabi
Minister of Commerce



H.E Khalid Al-Falih
Minister of Investment



H.E Majed Al-Hogail
Minister of Municipal,
Rural Affairs and Housing



H.E Faisal Al-Ibrahim

Minister of Economy and
Planning



H.E Abdullah Al-Swaha
Minister of Communications
and Information Technology



Minister of Human Resources and Social Development



H.E Hamad Al-Sheikh
Minister of State and Member
of Council of Ministers



H.E Amr Rajab
Vice-President of Bureau
of Experts at the Council of
Ministers



H.E Hindi Al-Suhaimi
Assistant Minister of Finance

6 Years of Transformation

April 2016



Launch of the Saudi Vision 2030

June 2016



Launch of the 1st phase of NTP

(2016 - 2020)

2017 Launch of Initiatives

National Transformation initiatives were launched to cover areas like: laws and regulations, establishment of entities, and digital transformation

Start of Achievements

The results of National
Transformation began to
appear in many sectors

2022



The Transformation Continues...

2021



Start of the 2nd phase of NTP

(2021 - 2025)

2020 Crisis
Management

The COVID-19 crisis was successfully managed with collaborative efforts and proactive plans

2019 Boom in Achievements

The ambitious journey moved forward by seeing great results and realizing the impact

Leading Entities of Strategic Objectives





وزارة البيئة والمياه والزراعة Ministry of Environment Water & Agriculture











Contributing Entities









TAQEEM
الهيئة السعودية للمقيّمين المعتمدين
Saudi Authority for Accredited Valuers















































































Institute of Public Administration



iove

Achieve Government Operational Excellence

The National Transformation Program (NTP) works to solve any obstacle hindering the government sector's development. To meet the needs and expectations of citizens and residents, the Program is improving the quality of government services and making them more accessible. Additionally, the Program is improving infrastructure, operations, and human resources by updating laws and regulations, providing training programs, finding creative solutions, and enhancing the legislative environment based on the best practices.



Transformation in the Judicial Sector



95%

of litigation sessions were held remotely



4.4+
Million

Remote litigation sessions since launch of service



5.2+
Million

Issued online power of attorney



120+
Million

Digitized real estate documents



3+
Million

Transactions processed via Case Verification Center since launch



55 Shaml

Centers established to support custody and visitation rulings



3+
Million

Enforcement deeds on the Nafith Platform



200,000+

Beneficiaries of the property e-conveyance service since launch



95%

Beneficiary satisfaction with judicial services in 2022



Digitized Justice

2015

30%

Increased Digitized
Judicial Services

2022

85%

Najiz Portal for Electronic Judicial Services





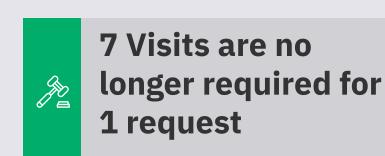
180,000 Daily Visits

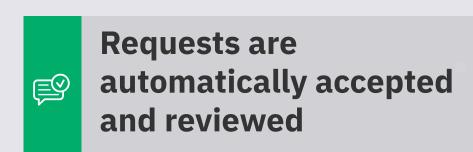
The digital transformation of the Kingdom's judicial services has been supported by numerous National Transformation Program initiatives. Today, **85%** of judicial services provided by the Ministry of Justice are digitized. These services are of higher quality and under continuous improvement to ensure user satisfaction and foster equity and transparency.

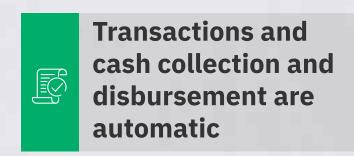


Launch of the First Virtual Court in Saudi Arabia

The Virtual Enforcement Court was launched in 2022 to facilitate services and improve litigation procedures in the Kingdom, making it quicker and easier to access high-quality services.









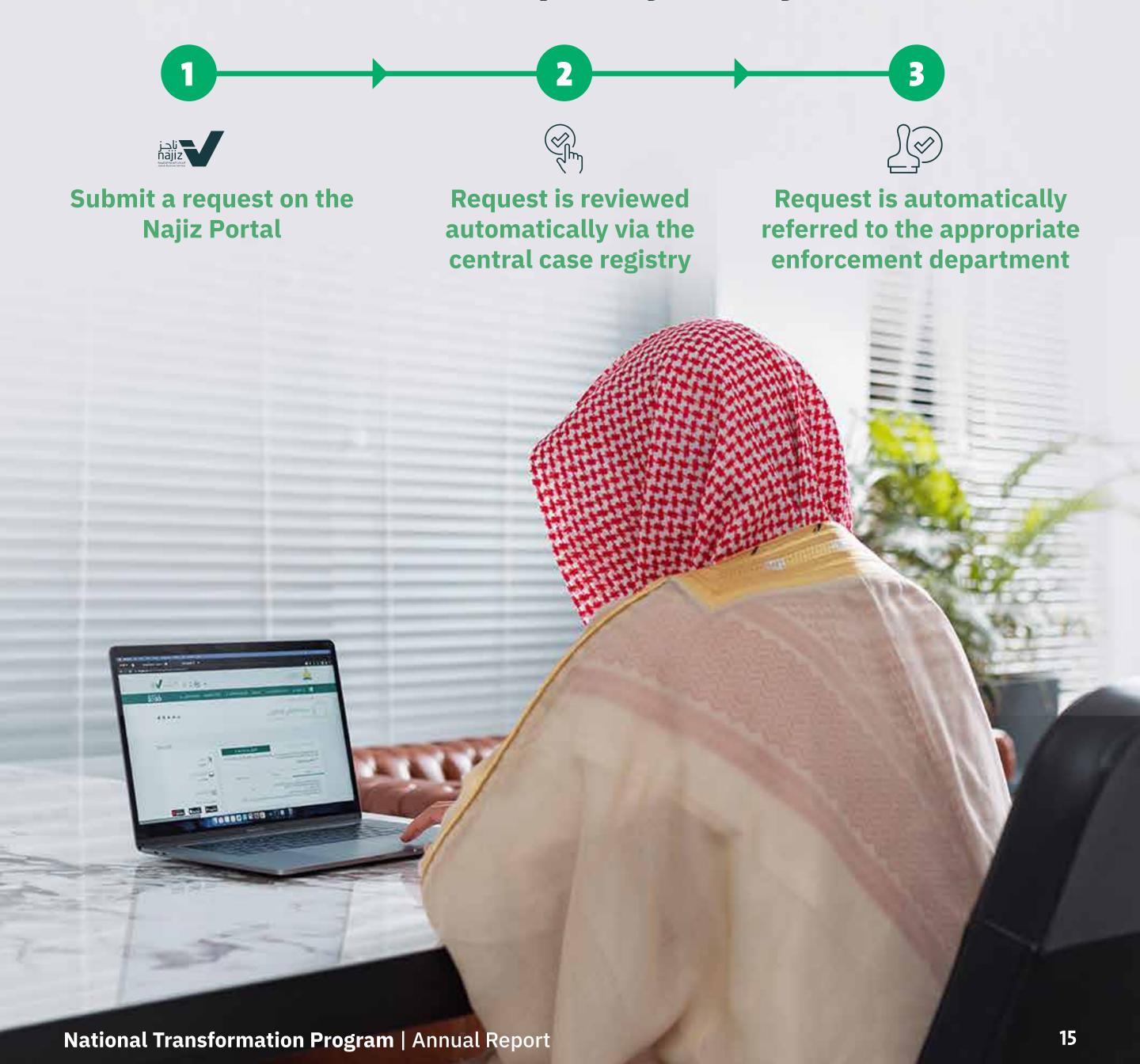
From

12 Steps



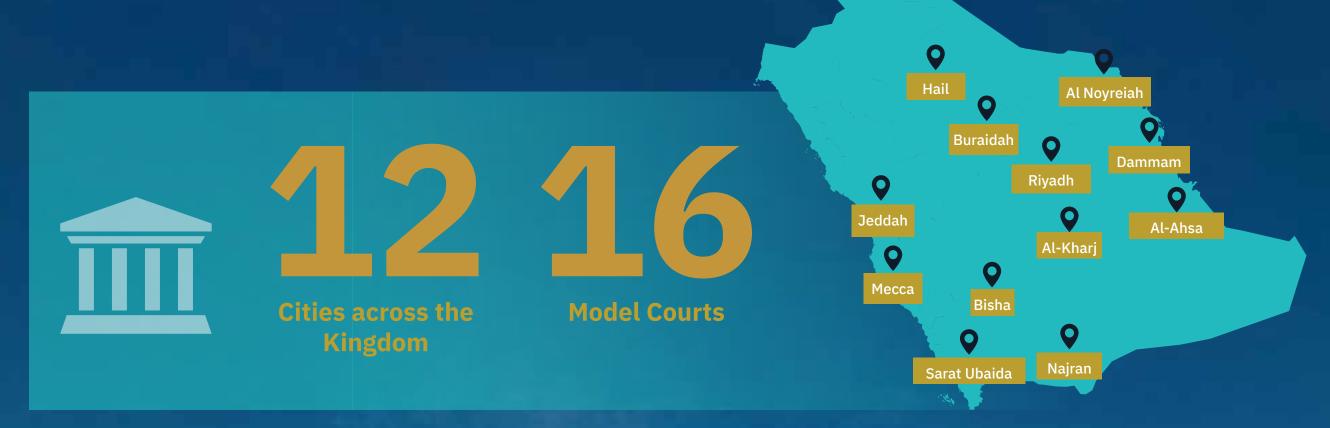
2 Steps

Virtual enforcement request journey:

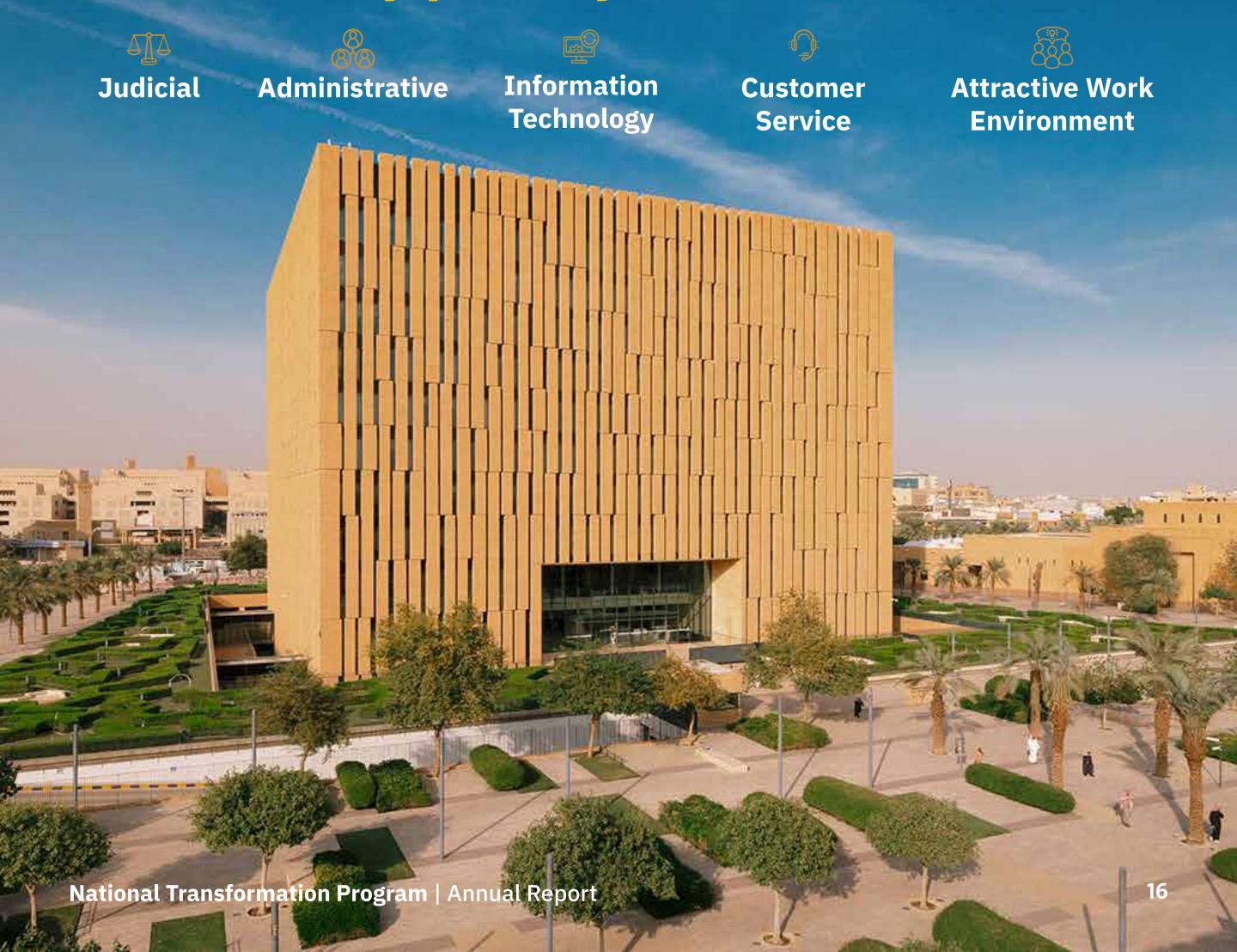


16 Model Courts in 12 Cities around the Kingdom

The Model Courts Project, launched by the Ministry of Justice in 2019, completed the implementation of the unified brand and procedures at 16 courts across the Kingdom's judicial sector. The unified brand was developed by benchmarking against the experiences of multiple countries including the Netherlands, Sweden and Australia, as well as consultations with international experts.



The Model Courts Project develops courts in key priority areas:



Conciliation Centers

The Ministry of Justice established Conciliation Centers and launched the Taradhi Platform to promote the concept of conciliation in Saudi Arabia's legal system. By approving conciliation rules and issuing conciliation enforcement deeds, the Ministry is developing alternative dispute resolution processes.



The Conciliation Centers in Saudi Arabia obtained an ISO 9001:2015 Certificate for Quality Management Systems after meeting the quality standards and specifications listed by the International Organization for Standardization

2+ Million

Beneficiaries of the Taradhi Platform

800,000+

Conciliation Sessions

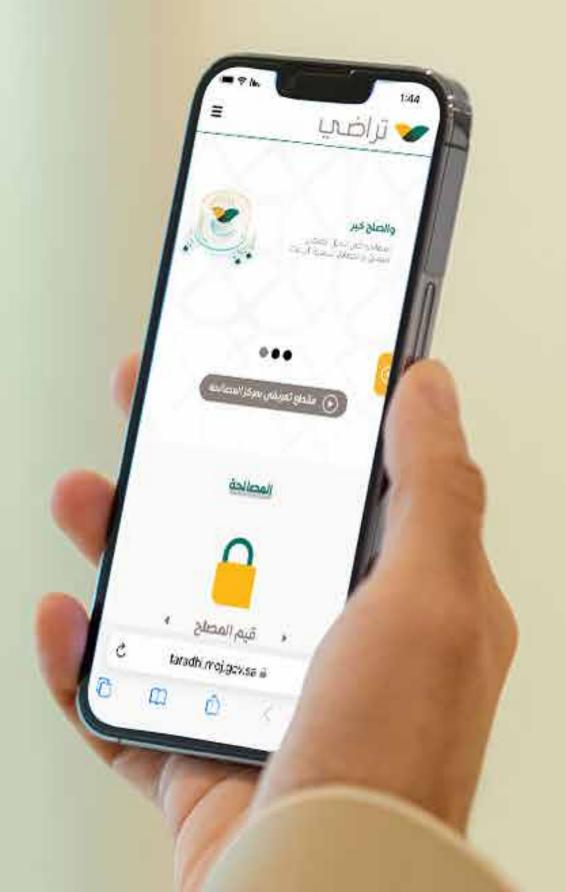
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Virtual and Physical Conciliation Centers

160,000+

Conciliation Documents





Launch of the Judicial Costs Law

The goals of the Law include:



Reducing malicious lawsuits



Increasing judicial efficiency



Enabling preventative justice and contract documentation



Promoting alternative means for settling disputes



The System exempts cases that do not require fees, and that includes cases within the jurisdiction of the Personal Status Courts and general criminal cases. In addition, the System makes sure that litigation is accessible by enabling plaintiffs to file lawsuits without cost payments affecting case registration and continuation.

Cases that can be considered for the Judicial Costs Law include:

- 1 Commercial cases
- 2 Rights cases
- **3** Enforcement requests

- Labor cases (companies)
- Criminal cases for private rights

5%

Maximum rate of lawsuit cost

10,000 SAR

Maximum cost of legal requests

1 Million SAR

Maximum cost of lawsuits

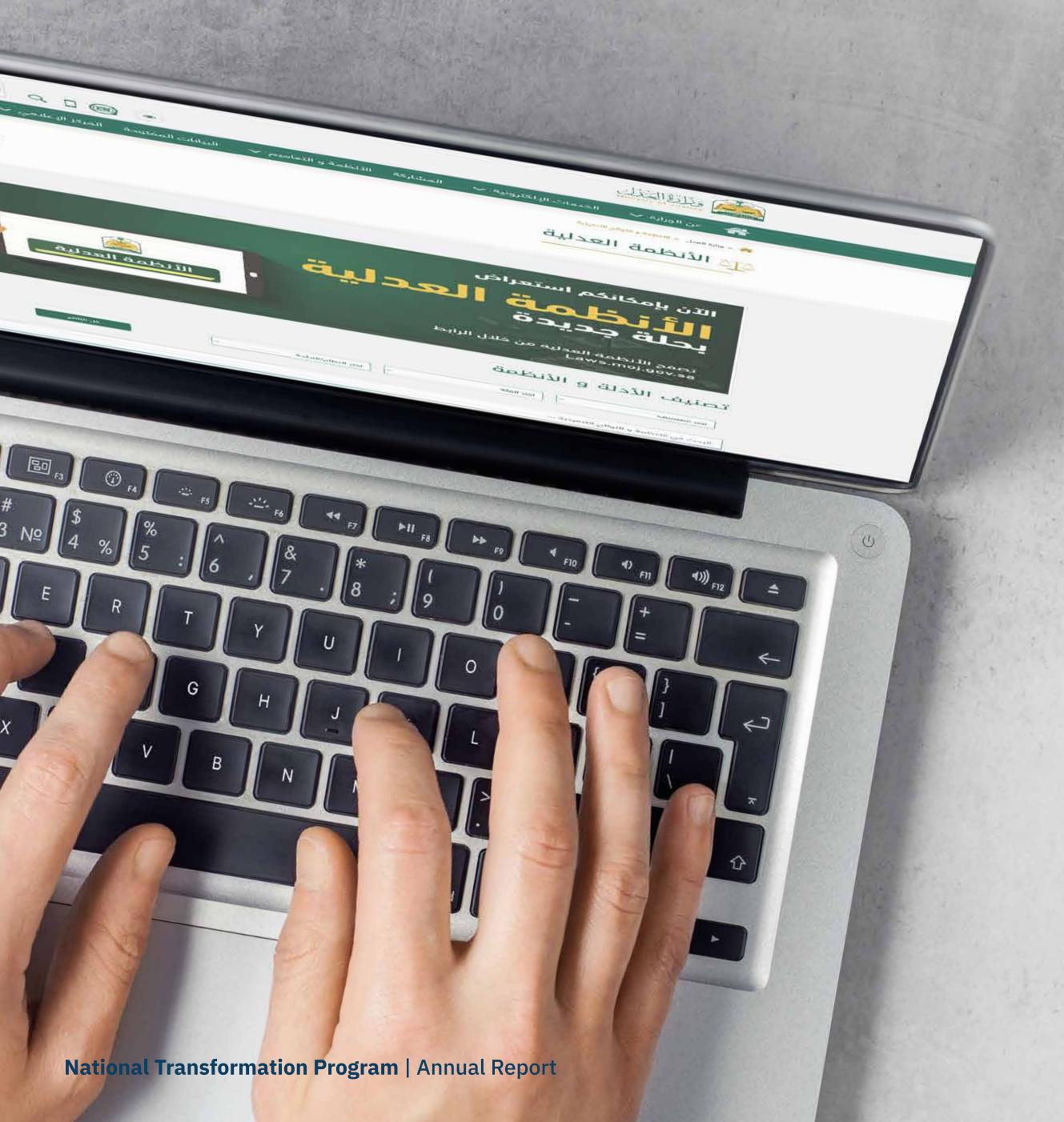


National Transformation Program | Annual Report

Launch of Judicial Laws and Regulations Platform

The Judicial Laws and Regulations Platform was launched to enable all individuals and experts to review a judicial legislation and its updates, which fosters transparency, increases legal commitment and improves the quality of legal rulings and consultations.





19

Judicial Training Center

As a part of the Ministry of Justice's effort to enhance institutional procedures and increase workers skill and proficiency, the Judicial Training Center provided more than 1,000 training courses to more than 54,000 trainees including judges, legal researchers, board of grievances judges, board of grievances assistants, and employees of several ministries, authorities, and universities.

The Training Programs Included:

- Lawyers Training Program
- Lawyers Development Program
- **7** Enforcement Service Providers Program
- Judicial Treasurer Program
- Legal AssistantsTraining Program
- Internal Conciliator
 Training Program
- Judicial Receiver Program
- Notary Training Program
- Marriage Officer Program
- Judicial Receiver Program
- GCC Judicial and Legal Institutes and Centers Program



The Training Targets:

Judges and their assistants – Lawyers – Notary public – Enforcement service providers – Conciliators – Marriage officers

Highlights of the Judicial Training Center



Trainees



1,090+

Training Courses



533

Graduates



71

Trainees in International Programs



100% Digitization of Litigation Procedures

The National Transformation Program enabled the digitization of **100%** of all litigation procedures. All administrative and information procedures are now digitized, starting from the case registration phase, notification procedures, litigation, follow-up, and ending with enforcement.

Several Services were launched under the Case Management System Initiative

The standardized Ruling Project provides a standard format for ruling deeds in all first-instance courts and enforcement courts to reduce litigation time and increase ruling quality.

The Taqadhi Platform improves beneficiary experience and communication with courts and is now provided on every court level.

The Corporate Data Service is now linked to the Ministry of Commerce through the Taqadhi Platform.



Launch of the Case Preparation Center

The Case Preparation Center is an independent entity under the Judicial Affairs Agency. This Center is tasked with providing remote support and services for first instance and appeal courts, and it also provides appropriate case court assignment and case file preparation.





550

Experts and Specialists work at the Center



Processed case files

Center's Objectives

Enabling institutional litigation

> **Ensuring appropriate** case court assignment

Increasing court efficiency

Improving litigation quality

Center's Services

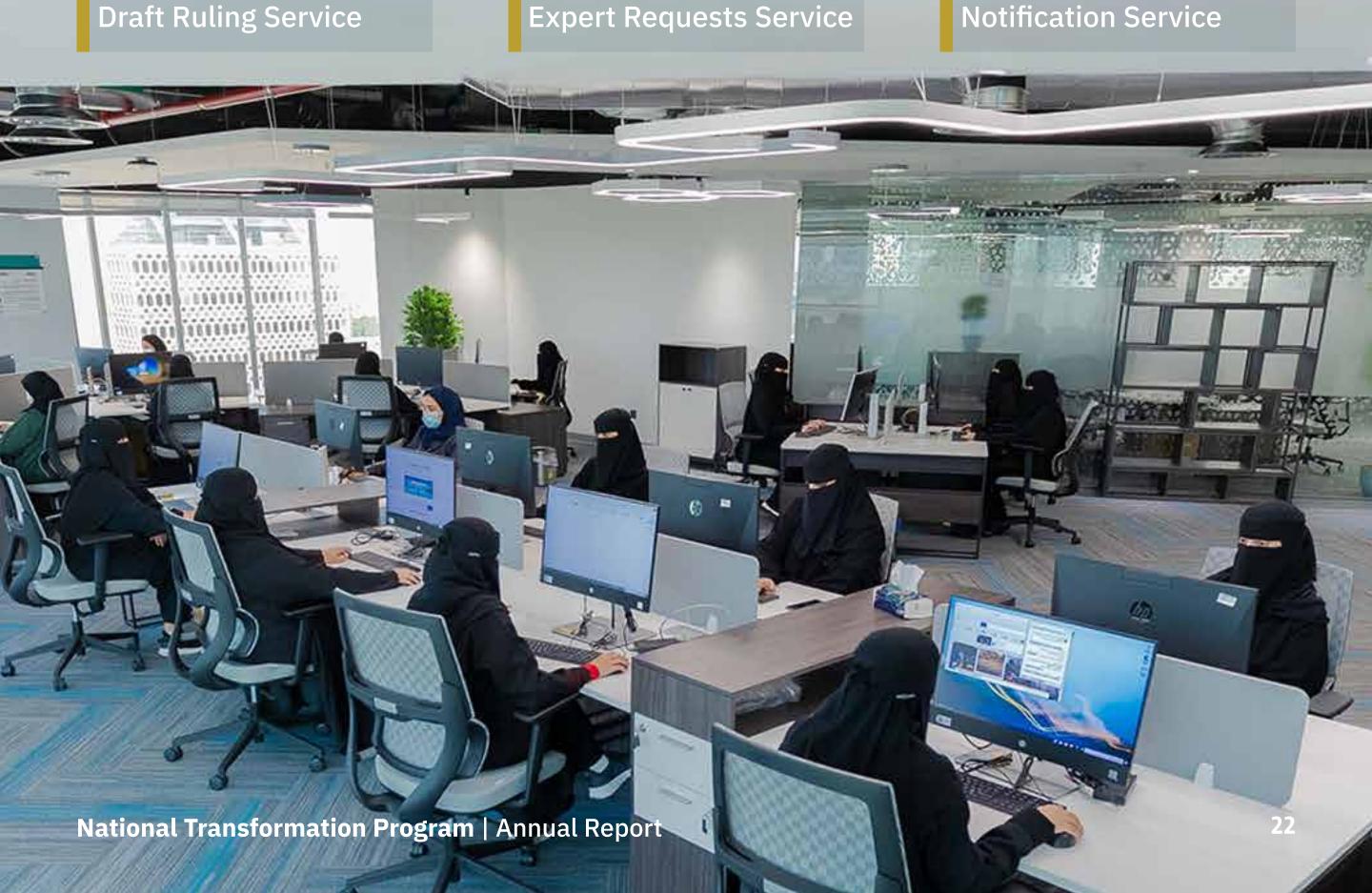
Summarize and Edit **Documents Service**

Bankruptcy Requests Service

Expert Requests Service

Case Management Service

Notification Service



Digitization of Notarization System

Within the Comprehensive Notarization System, the National Transformation Program fully digitized the notarization system for Power of Attorneys, legal acknowledgments, closures, contracts, and real estate documents. An array of comprehensive digital notarization services are provided via the Najiz Portal and they eliminate the need to visit the Ministry of Justice facilities.

Top Achievements:

A Will Notarization Service for inmates was launched, allowing them to log in and create or delete a will electronically. Streamlined the will notarization service by electronically connecting with the General Authority for Awqaf to share information regarding endowments.

540,000+

Individuals Benefited from the Social Status Notarization Service

760,000+

Individual's Benefited from the Mwathiq on-demand Notarization Service



Digitization of Real Estate Archives

The National Transformation Program completed the digitization of all real estate documents via the Central Digitization Center. The Program also developed all related procedures and models and provided 24/7 e-conveyance service via the Najiz Platform. This service now allows sellers and buyers to electronically document and complete an e-conveyance transaction without the involvement of a notary office.

Real Estate Digitization Achievements

120+ Million 200,000+ \$3.6+ Billion

Digitized Real Estate Documents Beneficiaries of Property E-Conveyance

in Total trading value of E-Conveyance

Digitization of Real Estate Archives contributes to:

Enabling e-conveyance and reducing operational costs related to managing and preserving real estate documents

Reduces the chances of:

- Loss of records due to disasters
- Human errors
- Manipulation and fraud



Launch of Saudi Census 2022

The General Authority for Statistics completed the Saudi Census 2022 to support decision makers in achieving Saudi Vision 2030. The results of the Census will enable the drafting of data driven economic and social policies and planning for cities and public services development.

Saudi Census 2022

- The 5th Census in Saudi Arabia's history
- Provides support for future development projects
- Follows the best international practices



Resource inable

Ensure Sustainability of Vital Resources

The National Transformation Program is working on developing the kingdom vital resources and ensure sustainable benefits from them by focusing on increasing water security through the use of different water supplies such as ground, surface and salinated water. Also, the program is building an effective systems for water distribution to minimize water waste and maximize the use of treated sewage water.

The program is also mitigating risks to Saudi Arabia's natural environment such as desertification, sand drift and invasive insects by establishing land reserves, increasing the vegetation cover and maintaining and rehabilitating the natural areas through partnership with Private Sector. In addition, the program is promoting national capabilities to predict the nature hazards in order to mitigate the losses.



وزارة البيئة والمياه والزراعة Ministry of Environment Water & Agriculture



- Reduce all types of pollution
- Safeguard the environment from natural threats
- Ensure development and food security
- Protect and rehabilitate natural landscapes
- Ensure sustainable use of water resources

Transformation in the Environment, Water, and Agriculture



12+
Million

Trees were planted over 5 years by the National Center for Vegetation Development



at King Salman Royal Reserve



at Ibex Reserve



921 Endangered Wildlife Animals

were released in national parks and reserves



35%

Increase in desalinated water production capacity over 5 years



2.7 kilowatt-hours/m³

A record low consumption of energy for desalination



20.6 hours/day

of continues urban water supply



22.5%+

of wastewater is reused



The Kingdom ranked 1st globally

in date exportation in 2021



388

Agricultural experts and consultants on "Murshiduk" App



\$304.2+
Million

Export value for dates



2.9+
Million

Agricultural consultations on "Murshiduk" App (provides agricultural consultations for farmers)



New Legislative and Institutional Developments

Established 1 fund and 5 environmentally-specialized centers







المملكة العربية السعودية







Issued 5 laws and their implementing regulations

- **1** Environment Law
- 2 Agriculture Law
- **3** Water Law
- **Meteorology Law**

Waste Management Law

These efforts contributed to achieve multiple environment targets for the kingdom of Saudi Arabia

2015

22,000+

Hectares

Increased the Area of Rehabilitated Natural Vegetation

2022

93,000+

Hectares

2016

4.3%

Increased the
Percentage of Natural
Reserves compared to
Saudi Arabia's Total Area

2022

16.8%

2017

60%

Increased the Accuracy
of Forecasting and
Early Warning of
Meteorological Hazards
3 Days Prior

2022

76.9%

Digital Transformation in the Environmental, Water, and Agricultural Sectors

In order to increase the quality of the agriculture services provided to the end user, NTP worked under leadership of MEWA to digitize most of the services. As results, Naama Portal — a unified portal providing MEWA's services—won the E-Agriculture category at the 2022 World Summit on the Information Society Prizes (WSIS).



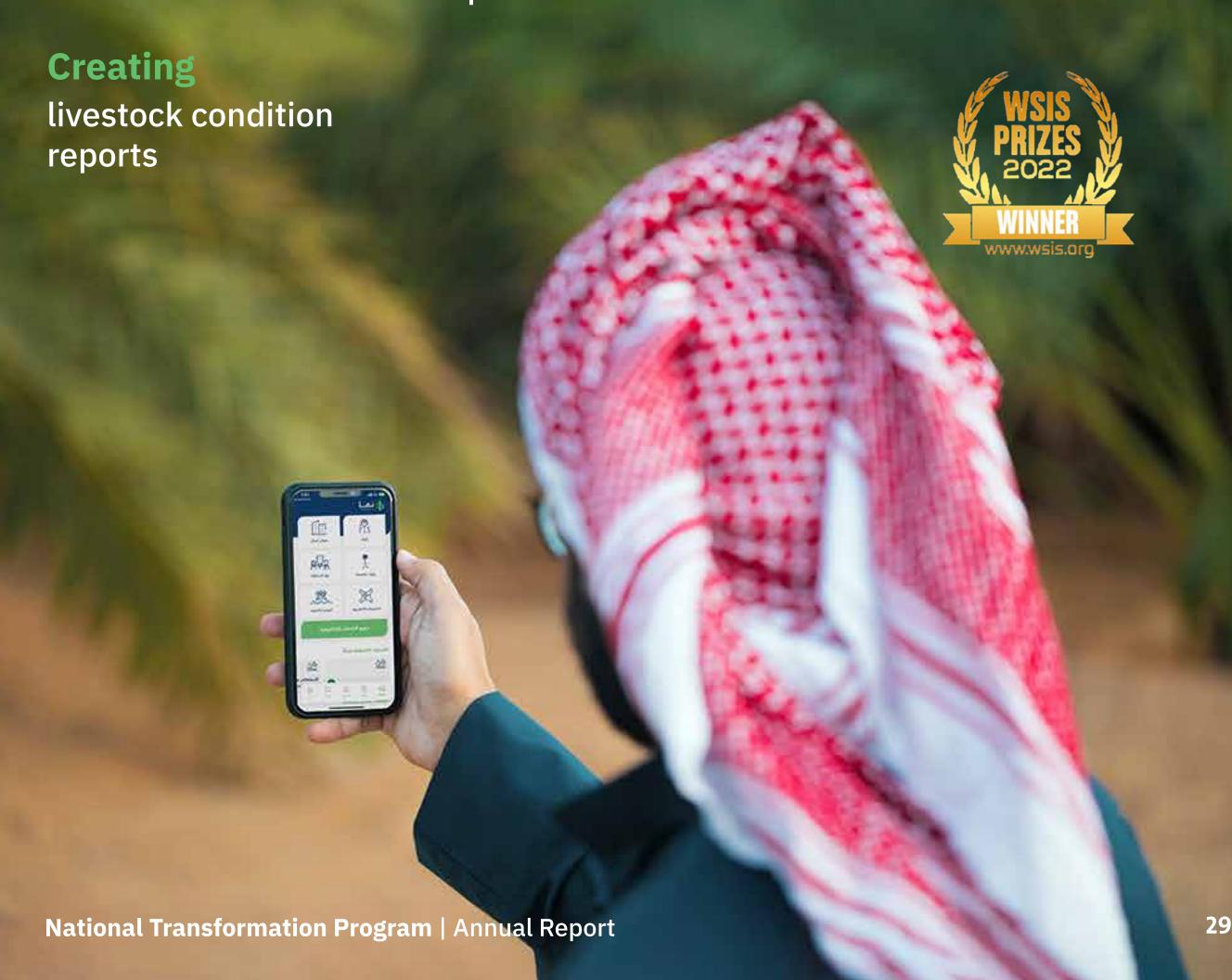
Latest services added to Naama Portal in 2022

Licenses

Veterinary Laboratory

Issuing

olive oil refinery and production licenses



Improving Infrastructure for the Hajj Season





7 Locations

to inspect livestock

11,000+ heads of livestock /hour

total operational capacity for slaughterhouses

Inspected

all plant and animal products provided to pilgrims

Increased

floor disinfection to combat contagious diseases

شركة المياه الوطنية National Water Company

22+ million m³

of water was pumped and distributed to **Mecca and Medina**

24h/day

rate of water pumped to the Holy Mosque and Holy Sites

16 Projects

were implemented to strengthen water infrastructure

41.5km+

network of main and sub water pipelines

172,000+ m³/day

total supporting water pumping capacity

3.5+ million m³

المؤسسة العامة لتحليــة المياه المالحــة Saline Water Conversion Corporation (SWCC)

total desalinated water production for pilgrims

11.7 million m³

Total design capacity of water tanks in **Mecca and Medina**



Increased

the geographical coverage of automatic monitoring stations

Released

high-detail early weather warnings for entities participating in Hajj





Major Projects to Achieve Development and Food Security

To develop the Kingdom's agricultural sectors, 2022 saw the launch of major projects by the Ministry of Environment, Water and Agriculture in cooperation with the public, private, and non-profit sectors to achieve food and development security.

Agricultural Registry Project "Hasr"



Developed Agricultural Registry Project "Hasr" that provides geospatial data to support the agricultural sector. All farms and land tenures in the Kingdom were registered using the latest remote sensing and satellite imaging technology.



Major Projects to Achieve Development and Food Security

Approved an agricultural genomic laboratory

to further enhance the livestock sector by developing the technology used in improving animal genetics. This will increase production and contribute in achieving food and economic security.

Laboratory's Main Projects:

- Designing and analyzing the genetic coding of camels
- Improving original breeds of lamb and goats
- Genotyping causes of diseases

- Increasing milk production of cows
- Improving the genome of horse breeds originating from Saudi Arabia

Localized veterinary vaccine productions

to develop the livestock sector by conducting field experiments, improving genetics of lamb and goat breeds, and analyzing data using genetic coding.



Major Projects in Water Desalination

The National Transformation Program is enhancing desalinated water resources and increasing the production capacity of the Saline Water Conversion Corporation (SWCC) to boost efficiency, performance and local content capabilities. Between 2017 and 2022, joint efforts have resulted in an increase of SWCC's capacity by around 35%, with the Corporation ranking first internationally for production capacity, energy consumption, innovation, and research. It also launched major projects in 2022.

Production Capacity of the Saline Water Conversion Corporation



Key Water Desalination Projects in 2022

The largest floating desalination plant in the world

- 1 The first of the Kingdom's planned floating plants
- Utilizes the latest technology with high operational efficiency
- 3 Utilizes eco-friendly reverse osmosis technology
- 4 Produces 50,000 m³/day of desalinated water

Shuqaiq 3
Desalination
Plant

- 1 Supplies Jizan and Asir
- 2 Serves more than 1.2 million beneficiaries
- Achieves a record in reducing energy consumption to 3.01 kilowattt-hours/m³
- Has a production capacity of 450,000 m³/day of desalinated water

Al Wajh
Desalination
Plant

- Supplies Al Wajh province and surrounding villages
- 2 Utilizes eco-friendly reverse osmosis technology
- 3 Produces 25,500 m³/day of desalinated water



Research Innovation in Water Desalination

The Saline Water Conversion Corporation (SWCC) has officially begun the operation of Al Shuaiba Plant 4 to further improve and localize water desalination. Al Shuaiba Plant 4 is the first water desalination plant in the world that utilizes nanotechnology to extract magnesium and inject it into water. It is also considered one of the promising technologies that were innovated by the Saline Water Desalination Research Institute.

Al Shuaiba Plant 4

Supplies Mecca, Jeddah, and Taif

Production capacity of more than 400,000 m³/day of desalinated water

The first plant to use nanotechnology to extract magnesium and inject it into water

This technology contributes in:

- Increasing benefit from minerals extracted from seawater
- Improving drinking water quality
- Improving health and quality of life
- The largest plant using reverse osmosis technology

Which contributes in:

- Reducing energy consumption
- Reducing carbon emissions
- Achieving environmental sustainability



Record Numbers in Water Transmission Networks

Overcoming obstacles such as sheer size and rough terrain, the SWCC has developed a massive water network. Led by local engineering experts, these efforts mean that some regions received desalinated water for the first time and ahead of schedule.

Water Transmission Networks completed in 2022

Water Transmission Network

(Rabigh – Jeddah – Mecca)

► A large-scale project that supplies the western region with more than 1.3 million m³/day of desalinated water

One of the largest and longest water transmission pipeline projects in the world

Utilizes energy conservation systems and the latest pipeline safety systems

Supplies 15 cities, provinces, and centers, and 10 of them received desalinated water for the first time ever

Water Transmission Network

(Jubail – Riyadh) phase 3 project

▶ A network capacity of more than 1.2 million m³/day

Supplies Riyadh region

Water Transmission Network

(Shuqaiq – Abha)

Transmits more than 550,000 m³/day of desalinated water

Supplies multiple cities, provinces, and centers in Asir region

Water Transmission Network

(Arafat – Taif)

▶ Runs through one of the most resilient mountains in the world

A network capacity of more than 176,000 m³/day

Supplies Taif province and its southern villages all the way until Al Baha

Water Transmission Network

(Taif – Turba – Ranyah – Khurma)

A network capacity of more than 156,000 m³/day

Supplies a number of villages in the western region with desalinated water for the first time

Supporting Strategic Water Storage

To increase storage capacity and ensure the security of the Kingdom's water supply, the Saline Water Conversion Corporation constructed and launched several water-storage units throughout Saudi Arabia. The design capacity of a single water storage tank is 700,000 m³/day which resulted in a total storage capacity of 21 million m³ of water.

21 Million m³

Total Storage Capacity of Desalinated Water





المؤسسة العامة لتحليــة المياه المالحــة Saline Water Conversion Corporation (SWCC)

More than a Million of New Beneficiaries from Water Services around the Kingdom

The National Water Company, supported by initiatives under the National Transformation Program, has improved water services and transmission the Kingdom. More than a million new beneficiaries now benefit from water delivered to their area.

Key Achievements in Water Services in 2022

Provided water services to

1,238,727

New beneficiaries

Increased capacity of storage tanks by

523,950 m³/day

Constructed

1,085 km

of water networks

Increased capacity of purification plants by

63,400 m³/day





Groundwater Wells and Pumping Stations to Deliver Water to Consumers

The National Water Company (NWC) completed projects that dug, rehabilitated, and operated wells. In addition, the NWC completed the construction of transmission pipelines, tanks, and pumps to deliver water to citizens in remote areas.

Main Groundwater Projects in 2022

- More than 116 ground wells were dug, operated, and rehabilitated around the Kingdom, with a total production capacity of more than 200,000 m³/day
- 40 Well water pumps were installed that contribute to increasing water supply to the City of Riyadh, with up to 200,000 m³/day
 - 4 Tube wells were dug in Riyadh, Eastern Region, Qassim, and Najran with a production capacity of more than 3.5 million m³/year
- 23 Operational tanks in
 Hail were installed with a total capacity of 7,000 m³
- 1 Pumping station was installed in Tabuk with a pumping power of more than 129,000 m³/day



Expanding Wastewater Service Coverage

New projects undertaken by the National Water Company have increased wastewater services in the Kingdom, providing coverage to more than half a million beneficiaries in 2022. The reuse of water is a vital part of the National Transformation Program's sustainability objectives.

Key Achievements in Expanding Wastewater Service Coverage

Provided wastewater services to

528,325

New beneficiaries

Constructed

574 km

of wastewater networks

Increased capacity of treatment plants by

166,000 m³/day

Closed all harmful wastewater dumping locations



Reusing 22%+ of Wastewater

An expansion of services by the National Water Company now means that treated wastewater can be reused for agricultural and industrial needs. Eight new tertiary treatment plants were constructed in 2022 throughout the Kingdom, with a treatment capacity of more than 925,000 m³/day, to achieve environmental protection.

8 Tertiary
Treatment
Plants

925,000 m³/day of treated water



Localization and Empowerment



The Saline Water Conversion Corporation's main achievements in localization and empowerment

Launched a program in cooperation with the Ministry of Energy to localize main desalination equipment

Launched "Tamkeen" Program to allow university graduates to work directly in the desalination industry

96%

The rate of localization in various fields

60%

The rate of local content



The National Water Company's main achievements in localization and empowerment

80 Trainees graduated from the first version of the "Edad" Program to prepare graduates in the field

Launched the "Mowared" platform for e-learning with more than 25,000 varied educational content

95%

The rate of localization in various fields

52%

The rate of local content



Social Development

Social Empowerment and Non-Profit Sector Development

The non-profit sector is a vital contributor to Saudi society and the Kingdom's economy. The National Transformation Program aims to support the sector by expanding the range of services provided by the NGO organizations to cover more beneficiaries, and increasing the sector's economic and social impact. The Program aims to improve the effectiveness and efficiency of welfare services by encouraging businesses to contribute in social responsibility. Lastly, the Program further encourages volunteering in the Kingdom by regulating and diversifying volunteering opportunities.





- Empower citizens through the welfare system
- Improve effectiveness and efficiency of welfare system
- Encourage volunteering
- Enhance businesses' focus on their social responsibilities
- Support growth of the nonprofit sector
- Empower non-profit organizations to create a deeper impact

Transformation in Charity Work



Growth of non-profit organizations since launch of Vision 2030



Non-profit organizations in the Kingdom



of volunteering on the National Volunteer Portal



Donations through the National Donations Platform



Beneficiaries of volunteering in 2022



Total contributions through the Waqfy Platform



Contributors on Waqfy Platform



Growth in Volunteering

The National Transformation Program has launched several initiatives to encourage volunteering in Saudi Arabia, including the Voluntary Service Law, which regulates and develops volunteering. The Program also launched the National Volunteer Portal to make finding and applying for volunteering opportunities in the Kingdom easier, thereby contributing to Vision 2030's goal of one million volunteers.

The Journey to 1 million Volunteers

2016 34,000+	2017 55,000+	2018 96,000+
2019 192,000+	2020 409,000+	2021 484,000+
2022 658,000+	2030 Target	1,000,000

Volunteering Achievements in 2022



658,000+

Volunteers



373,000+

Volunteering Opportunities



39+ Million

Volunteering Hours



65+ Million

Volunteering beneficiaries



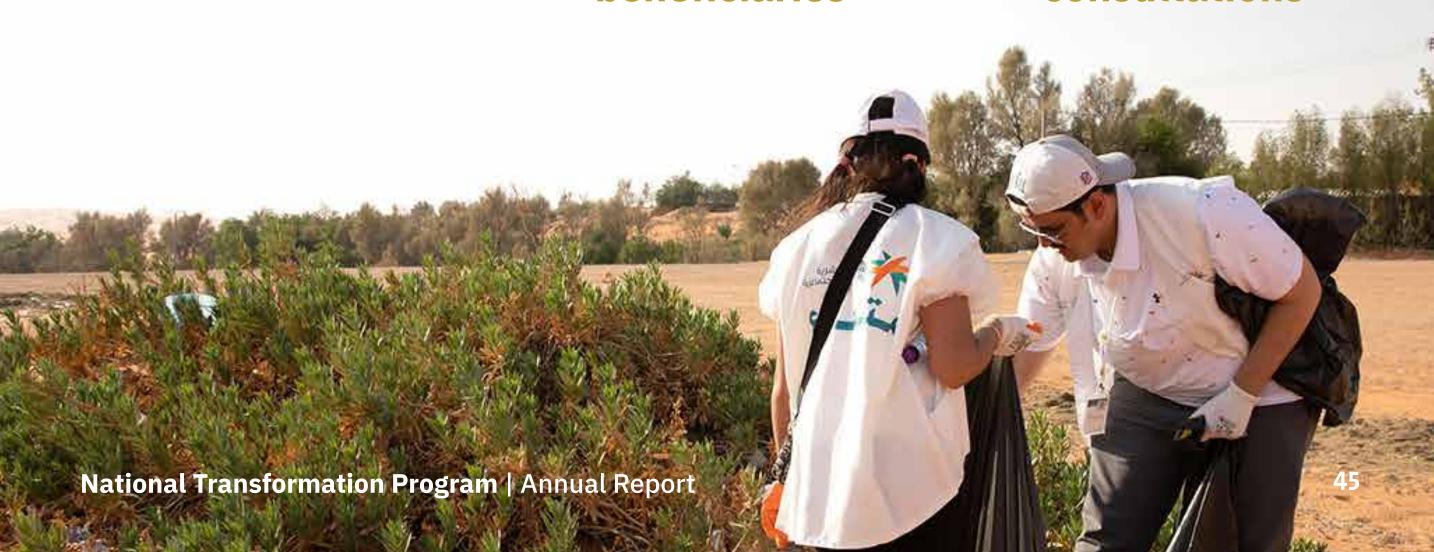
50,000+

Workshops and consultations beneficiaries



929 Entities

Benefitted from workshops and consultations



Volunteering Initiatives

Since the launch of Saudi Vision 2030, the number of volunteers in the Kingdom has increased. This was the result of initiatives that promoted volunteering in Saudi Arabia, such as:



The 2nd National Award for Voluntary Work

The annual award recognizes and honors the vital work of volunteers in Saudi Arabia. In its 2nd cycle, 38 winners of entities, individuals, and volunteering groups were awarded for their effort.



The "Volunteer with your Experience" Initiative

With more than **80** participants of Ministers and industry leaders, the initiative provided specialized solutions to various challenges that could face the non-profit sector, entrepreneurs, freelancers, and students. The Initiative is offered through keynote speeches, training workshops, and individual consultations.



An Initiative for MHRSD leaders and employees

The Initiative invites leaders and employees of the Ministry of Human Resources and Social Development (MHRSD) to volunteer their time by speaking to audiences, holding workshops, and providing individual consultations.



Growth of the Non-Profit Sector

The National Transformation Program recognizes the important role of the non-profit sector in the social and economical development worldwide. Thus, the Program supports the growth and sustainability of the non-profit sector.



2022

3,605

Growth rate of 120% since launch of Vision 2030

Achievements in Supporting the Non-Profit Sector in 2022

Service Expansion

The non-profit sector has been empowered and included in the delivery of social government services, by:

2

Specifying the government services that the non-profit sector can provide

Directing government entities to delegate their services to non-profit organizations

Launch of The Kafaah Program

This Program was launched to support family counseling organizations by offering them:

- Strategic and operational planning guidance
- 2 Employee development
- Financial sustainability

- 4 Counseling service quality evaluation
- Counselor evaluation



The Non-Profit Sector as a Development Partner

Non-profit organizations play an important role in economic and social development. The National Transformation Program collaborates with non-profit organizations to expand and develop their services and increase their impact.

2015

26%

Saudi Arabia has seen an increase in Specialized Non-Profit Organizations that support development priorities

2022

75.2%

Several new non-profit organizations launched, supporting various areas, including:

Housing

Health

Education

Employment

Culture

Hajj and Umrah

Sport and entertainment

Environmental protection

Social protection



Supporting Welfare Beneficiaries in achieving Financial Independence

The National Transformation Program is improving the effectiveness and efficiency of welfare services. The Program supports welfare beneficiaries in achieving financial independence by developing employment plans, assisting in finding training and job opportunities, and skills for entrepreneurship.

Main Achievements of Social Empowerment in 2022

- 50,000+ Welfare
 beneficiaries trained to
 join the labor market
- 100,000+ Welfare beneficiaries are now employed
- 31%+ of welfare beneficiaries are now financially independent

- Launch of a new social empowerment clinic in (Albr) non-profit organization in Riyadh, to provide all welfare services for families in need
- Launch of 3 new Social empowerment clinics in Dammam, Riyadh, and Jeddah to provide counseling services

Held a social empowerment forum in the Eastern Region with 6,527 beneficiaries, resulting in 2,237 job opportunities and the signing of 8 agreements



Attractive Labor Market

Labor Market Accessibility and Attractiveness

The National Transformation Program aims to diversify the Saudi labor market and provide opportunities to citizens. Through increased participation women, people with disabilities, and productive families in the labor market, Saudi Arabia's unemployment rate has dropped to a ten-year low as a result of updates to local labor laws and regulations, educational and professional opportunities, and improved working conditions. By improving compliance with Occupational Safety and Health (OSH) laws, these efforts also resulted in a decrease in the rates of work-related accidents and injuries.

Strategic Objectives



- Improve working conditions for expats
- Increase women participation in the labor market
- Enable integration of people with disabilities in the labor market
- Improve productivity of government employees
- Grow productive family's contribution to the economy
- Source relevant foreign talent effectively

Transformation in the Labor Market



Woman's share in the labor market (from the overall Saudi labor force)



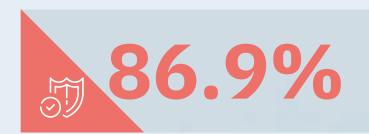
Entities certified as suitable for people with disabilities



Flexible and remote work contracts



Sales volume of productive families supported by the Social Development Bank



Compliance rate with the expatriate worker's wage protection system



Beneficiaries from the Ethrai training Platform



76%



Women in the Economy

Female empowerment is a top priority for Saudi Arabia, and the National Transformation Program has launched significant initiatives to increase female economic participation since the launch of Vision 2030 in 2016. As a result, in the 2022 World Economic Forum Report, the Kingdom was ranked as one of the top three countries in terms of closing the gender gap. Today, women comprise 34.7% of the Saudi labor force and own 45% of the Kingdom's SMEs.

Results of Women Empowerment over 5 years:

2017

28.6%

2017

21.2%

2017

17%

2017

31.8%

2017

22.5%

Women Ratio in Managerial Positions (Middle & Senior)

Women's share in the Labor Market (from the overall Saudi labor force)

Economic Participation
Rate of Saudi Females
(over the age of 15)

Women, Business and the Law Index

SMEs Owned by Women

2022

41.1%

2022

34.7%

2022

37%

2022

80%

2022

45%



Top Achievements of Women Empowerment in 2022



Launched Parallel Training to Meet Labor Market Requirements Program to train and employ 100,000 Saudi women by 2025.



Trained 1,700 women leaders and managers through the "Training and Leadership Orientation for Women Cadres" initiative.



Provided child care services to 14,200+ working women through the Qurrah Program.



Provided transportation assistance to 184,700+ working women through the Wusool Program.



Registered 9,000+ women leaders on the National Platform for Saudi Women Leaders (Qiyadyat).



Released a guidebook to improve gender balance in the workplace.





Integration of People with Disabilities in the Economy

To achieve an economy that provides equal opportunities, the National Transformation Program focused on integrating people with disabilities into the labor market by developing enhanced workplace standards and providing suitable job and education opportunities that ensure their independence and integration as active members of society. These efforts, supported by establishing the Authority of People with Disability (APD) and the Mowaamah Certificate, contributed to increased labor force participation of people with disabilities.

2016

Percentage of workers among all people with disabilities who can work

2022

12.3%



Achievements in Empowering People with Disabilities in 2022



2,166 Entities obtained a Mowaamah Certificate

Mowaamah's Certification aims to raise enterprise awareness of people with disabilities' skills and abilities, provide best practices for enterprises on how to equip work environments that are accessible to them, and increase employment opportunities for people with disabilities.



600+ Job Opportunities for People with Disabilities

Organized by the Authority of People with Disability (APD), the People with Disabilities Employment Exhibition 2022 resulted in more than 600 job opportunities from more than 50 entities. This falls under APD's effort to link qualified people with disabilities to job recruiters, find job opportunities suitable for them, and enable the role of the private sector in empowering people with disabilities in the labor market.



Shadow Coach Program

The Authority of People with Disability (APD) launched the shadow Coach Program to assist people with disabilities in integrating into the labor market. The Program aims to improve the skills, efficiency, productivity, and performance of people with disabilities by placing a supportive shadow coach in their workplace.



Diverse Work Opportunities for Citizens

Vision 2030 aims to create diverse and flexible job opportunities for citizens by introducing diverse work styles such as flexible, remote, and freelance work opportunities, allowing individuals to contribute to the economy with their diverse skills.

By developing the required legislations, regulating contracts and licensing, providing financial support, and providing the required training, citizens across the Kingdom can gain financial independence and play a positive role in the economy.

Supporting New Working Styles Resulted in:



Flexible Work Contracts



Remote Work Contracts



Freelance Work Licenses



Start your Business from Home

With \$533+ million made available for businesses started from home, the productive families' sector flourished, creating more than 104,000 jobs and resulting in \$3.5+ billion in sales.



in financing productive families projects



Sales volume
of productive
families supported
by Social
Development Bank



Productive families benefiting from Social Development Bank



Promoting Financial Awareness

Several awareness campaigns were launched in 2022 to support productive families, with topics ranging from project development to financial planning.

1

Educational campaigns to grow productive families with 13+ million beneficiaries

Awareness training in financial planning and saving with 260,000+ beneficiaries

وزيــن wazien الانجور العدد saving hackathon

Saving Hackathon "Wazien"

to explore financial solutions and aid in saving and financial planning, in which 285 innovators, developers, programmers, and designers took part. An interactive app for children from 4 to 12 years old to promote financial awareness, saving, and fundamental financial behaviors.

Δ





SOCIAL DEVELOPMENT BANK



Supporting an Attractive Working Environment

To increase the attractiveness of the Saudi labor market, the National Transformation Program has introduced initiatives to develop new labor laws and regulations and enhance those that currently exist.

Furthermore, by documenting and digitizing contracts and educating employees and business owners on their rights and obligations, the Program is creating a work environment that ensures the rights of all parties. As a result, today's labor market is more competitive and attractive to local and foreign talents.

2020

39.70%

Improvement Percentage of Expatriate Working Conditions

2022

59.1%

National Transformation Program's initiatives contributed in improving working conditions for expatriate workers, by:



Increasing electronic labor contracts



Increasing workers awareness about their rights and obligations



Increasing satisfaction rates regarding freedom and flexibility of job transfer



Wage Protection System

Wage Protection System (WPS) monitors the payment of salaries to all employees in the private sector to identify the level of compliance of entities to paying wages on time and according to the agreed value. As a result, conformity with WPS increased.

2017

50%

Compliance rate with the Expatriate workers wage protection system 2022

86.9%



The Kingdom advanced 8 ranks in the World Talent Ranking for 2022 issued by the IMD World **Competitiveness Center**

2021



2022



Providing a Safe and Secure Workplace

In the last few years, Saudi Arabia advanced in occupational safety and health (OSH). Workplace accidents and injuries have decreased in the Kingdom as a result of initiatives launched by the National Transformation Program, such as the National Policy for Occupational Safety and Health. As a result of these efforts, the International Labor Organization (ILO) praised the Kingdom's achievements in protecting its workers.

2019

15%

Percentage of establishments complying with occupational safety and health Law

2022

69.4%



Top Occupational Safety and Health Achievements in 2022



The Council of Ministers approved the National Council of Occupational Safety and Health

Established strategic partnerships to Improve occupational safety and health in the Kingdom







Development of OSH Legislations

Issued work permit regulations to govern how workers should respond to emergencies

Approved OSH behavior improvement regulations



OSH
Training and
Development

Trained the 19th batch of job applicants within the OSH cadres project





2,310+
Graduates





An Encouraging Working Environment

What is Employee Engagement?

It is a Human Resources concept that assesses employees' mental, emotional, and behavioral commitment to their jobs to assess the entity's internal work culture and identify strengths and weaknesses.

2017

68%

Percentage of Civil Service employees' engagement

2022

76%

9 Winners

in Public Employee Engagement Contest in its 1st Cycle

General Corporations, Councils and Authorities Category







Ministries Category







Educational Entities Category









Integration of Government Entities with the Central Employees Information System

The Ministry of Human Resources and Social Development launched the Central Employees Information System and successfully integrated it with 200 government entities to improve productivity in the public sector. The integration provided these organizations with an accurate and up-to-date database of their employees and jobs. As a result, it assisted government entities in developing development plans, indicators, and statistics to support strategic decision-making.

Automatically linked with



range of the second of the sec

Digital Transformation

Vision 2030 has identified the digital economy as a sector with high growth potential. As a result, the National Transformation Program (NTP) is accelerating Saudi Arabia's digital transformation by expanding and improving the Kingdom's digital infrastructure and enabling the adoption of Fourth Industrial Revolution (4IR) technologies. The NTP is also developing e-government services across all sectors, empowering digital entrepreneurs, increasing digital awareness, and developing digital talent and skills.

Strategic Objectives

5th Theme



Develop the digital economy

Bigital هيئـــة الحكومة Government الرقميــة Authority

Develop the e-government

Digital Transformation Achievements



98%

of the Kingdom has 4G wireless broadband coverage



84

Provinces around the Kingdom have 5G services



97%

of government services are provided electronically



77.26%

Maturity of user experience for E-government platforms



6,000+

E-government services



\$1.1+
Billion

Financial savings as a result of e-government initiatives



Improving the Communications Infrastructure

Saudi Arabia's strong infrastructure, e-government services, investment in this sector, highly qualified talent, and innovation and entrepreneurship efforts accelerated the Kingdom's digital transformation to become a global leader in the sector. Saudi Arabia ranked 2nd among G20 countries in the 2021 Digital Riser Report issued by the European Center for Digital Competitiveness, and advanced 8 ranks globally and ranked 1st among GCC countries in the IMD World Competitiveness Yearbook 2022.

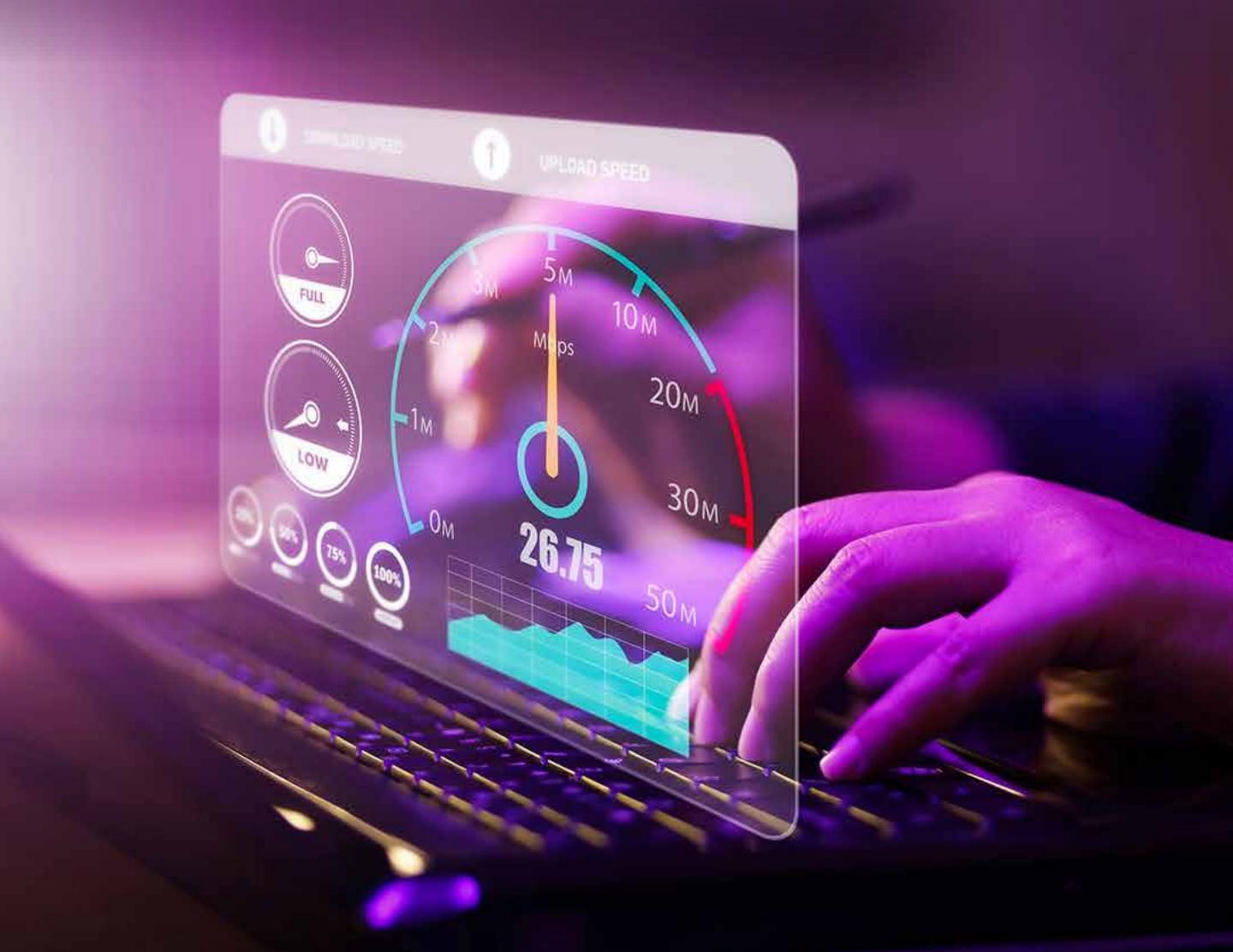




181.24
Mbps

Fixed Internet Speed





Accelerating the Growth of the Kingdom's Digital Economy

The National Transformation Program developed sectoral policies and legislation that showcase Saudi Arabia's ambitious digital transformationgoals.2022sawtheapprovaloftheDigitalGovernment Policy and the Telecommunications and Information Technology Act and its implementing regulations, reinforcing the Kingdom's position as the largest and fastest-growing digital economy in the MENA region.

The Telecommunications and Information Technology Act 1 Develops the digital infrastructure 2 Protects consumers 3 Promotes investment 4 Improves local talents 5 Develops the communications and IT sector 6 Encourages innovation, entrepreneurship, and technical research and development

The Law covers various subsectors of communications and IT services in the Kingdom, including:

- 1 Digital infrastructure
- 2 Emerging technologies
- 3 E-government

4 Digital content platforms

Developing the E-Government

Digital transformation is a vital component towards improving the quality, accessibility, and transparency of government services. The NTP has continued its e-government journey with the Digital Government Authority (DGA), a recently established entity dedicated to e-government development. DGA's mission includes regulating e-government development for all government entities, establishing policies and plans related to e-government, and issuing reports related to digital transformation. DGA aims to place the Kingdom as one of the top 5 countries in e-government globally by 2030.

Saudi Arabia's Digital Achievements

31st Globally

in the UN's E-Government Development Index (EGDI)

1st in MENA

in the Government Electronic and Mobile Services (GEMS) Maturity Index issued by UN's ESCWA

1st Regionally and 3rd Globally

in GovTech Maturity Index (GTMI) for 2022 issued by the World Bank Group

Highest Advancement of 23 Ranks

in Digital Government Index issued by WASEDA University for 2021



6,000+

E-government services

which represent 97% of total government services





A Promising Digital Future

The Digital Government Authority (DGA) has enabled government entities to provide effective and efficient digital services improving governmental return on investment for digital services and growing the local digital economy. This is done by issuing regular reports that track progress on implementing global standards and best practices, and measuring beneficiary satisfaction ensuring the Kingdom's role as a leading nation in governmental digital transformation.

DGA's Key Achievements in 2022

Launched
the Strategic
Directions for the
digital government

Pillars:

- 1 Satisfied Citizen
- **3** Effective Government
- 5 Regulated Ecosystem
- 2 Enabled Business
- 4 Efficient Investment
- **5** Expedited Transformation

Launched the
Whole-ofGovernment
Platforms Program

To provide a better digital experience, through:

- Integrating digital platforms
 - Governing the creation of new digital channels
- 2 Categorizing digital platforms, products, and services
- Setting comprehensive and unified plans and roadmaps
- Developing and operating comprehensive government platforms

DGA's Key Achievements in 2022



Launched 3 indicators and their results:

- The 10th measure of government digital transformation
- with the participation of 214 entities
- The Digital Experience Maturity Index
- for Government Services
- The trial version of the
- Emerging Technologies Readiness Index

Launched a number of electronic programs and platforms

The Saudi Digital Investment Frontier (SDIF)

to develop digital tools that support the governance of digital procurement and encourage digital investment

The E-Participation (Tafaul) Program

to involve citizens in finding solutions via digital platforms

The first trial phase

of the regulatory ecosystem initiative for government tech companies

National Transformation Program | Annual Repo

The GovTech Program

to support governments in adopting emerging technologies

The Raqmi Portal

to be the unified portal for the DGA's electronic services and products

Licensed 15 digital platforms and products and 3 tech companies

Launched more than 18 regulatory documents

Supporting Digital Innovation and Entrepreneurship

As a part of the Kingdom's effort to foster innovation and entrepreneurship, the Center of Digital Entrepreneurship (CODE) was established. CODE empowers local companies to develop their tech businesses and transform their innovative ideas into a digital reality.



CODEwasestablished to supportinnovation and to provide services for digital entrepreneurs, tech startups, and university students. CODE operates from the capital Riyadh and has branches of innovation labs in 6 universities around the Kingdom, in addition to 15 innovation labs within strategic partnerships with local and international companies and a number of public and private entities and universities.



Main Programs provided by The Center of Digital Entrepreneurship (CODE)

Incubators and Accelerators

Incubators and accelerators are intensive programs that accelerate the growth and expansion of startups. While incubators focus on initial ideas and projects to help transform them into thriving tech companies, accelerators work with startups to support their growth and expansion.



42 Initial startup projects which resulted in 10 graduating tech companies

Riyadh techstars_ Accelerator

▶ 12 Tech startups kicked off their growth and expansion journey



▶ 10 Initial projects were developed into 3 game studio startups

Digital Competitions



Designed to stimulate digital innovation, research, and development. The 2nd edition of this award was launched to motivate digital researchers and patent holders



In its 2nd edition, this competition provides global game developers with coaching sessions, and practical and remote training from experts in the field



A series of challenges in emerging technologies.
After the success of the first challenge (in blockchain), the 2nd challenge focused on Artificial Intelligence

Developing a Generation of Tech Experts

The NTP invests heavily in the Kingdom's national talent, ensuring they are well-versed in the digital transformation sector. Consequently, the program launched several initiatives to encourage young people to learn more about exciting opportunities and tech and to harness their creativity to create an exciting future.

Achievements in Supporting the Kingdom's Youth

The Tuwaiq Youth Program

A Program for youth (from 6 - 17 years old) within the Future Champions initiative in cooperation with Tuwaiq Academy, to hone their skills and discover their tech talents.







Participants

Projects

Training Hours

ThinkTech Festival for Robotics and Artificial Intelligence

The festival was held at Qassim Scientific Center within the Future Champions initiative.



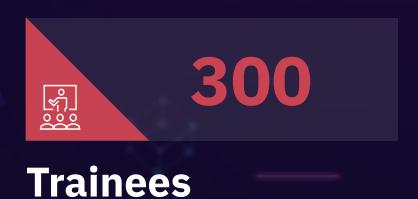


Visitors

Beneficiaries from Workshops

The 3rd Make it & Play it Competition

Organized in partnership with the Saudi E-sports Federation and held for young people between the ages of 9 and 17. Through intensive practical activities and training in a variety of tech and programming skills, the Competition provided participants with the required technical knowledge and skills needed to develop engaging applications.



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Promoting Digital Awareness and Knowledge Locally and Globally

To prepare Saudis to participate in tomorrow's workforce, 2022 saw the launch of several initiatives to build a generation of innovative and knowledgeable young people with competitive digital skills. Initiatives like **ThinkTech** and **Digital Giving (Ataa Digital)** initiative are enriching digital content geared to the Arabic language, and spreading digital knowledge both locally and around the world.

Digital Awareness Efforts in 2022

Sync Digital
Wellbeing Summit

This summit was launched by ThinkTech in partnership with King Abdulaziz Center for World Culture (Ithra). Featuring 60 speakers from around the world, it sought ways to protect individuals from technology damage through the development of international laws and legislation related to the use of technology in society.

Promoting Digital Awareness and Knowledge Locally and Globally

A Tech Course for **University Students** ▶ 101 Tech Course, presented in cooperation with Stanford University, was launched to reduce the gap between graduates and labor market requirements and to educate students on emerging technologies of the future. These courses were organized by two Saudi universities as elective courses for their students.

The course was prepared by





119 Faculty members and volunteering students

Freelancing Program

This Program aims to train 3,000 beneficiaries to enable them to practice freelancing and link them to relevant entities to increase the rate of freelancing in the tech market.



150+ Training Hours



2,000+ Trainees



Digital Giving Initiative

The Digital Giving initiative was launched to be a non-profit initiative that aims to spread digital awareness in society. This is achieved by providing tech courses, enriching Arabic tech content, and organizing tech meetings in cooperation with multiple entities in the public, private, non-profit, and educational sectors.









Applicants



Participating Teams



Winning Teams



For more than



A hackathon for content creators and tech enthusiaststhatwasorganized by Saudi Arabia's Ministry of Communications and Information Technology and the ICESCO in partnership with Egypt's Ministry of Communications and Information Technology. This Hackathon aimed to enhance partnerships between academic entities and universities, motivate young people in sharing their ideas and show participants how to compete in tech solution challenges.

The Hackathon Challenges covered several domains, including:







Launch of the Saudi Digital Academy

A Saudi academy that follows international standards to develop digital capabilities in modern and advanced technologies.

The Academy Covers:

- Web and app development
- Data and AI analysis
- Game design and development

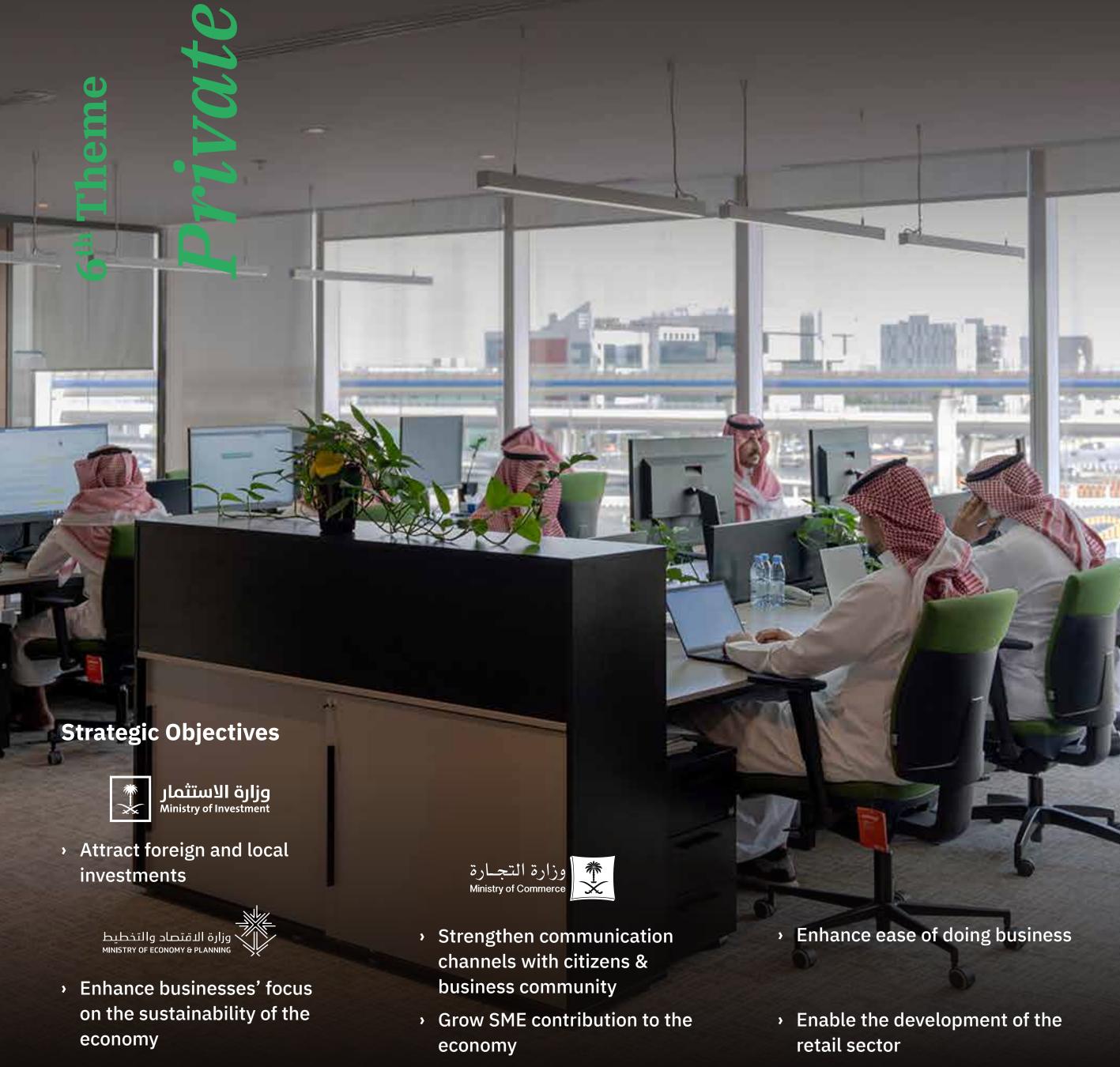
- 4 Cloud programming
- **5** Executive programs

Digital Hemam Bootcamps A Bootcamp offered by the Academy was established to prepare new graduates and job seekers to face fast-paced labor market requirements. By providing young people with the education and training needed for emerging, new, and advanced technologies, they become prepared for the demands of future jobs and skills.

e Sector Empowerment

Private Sector Empowerment

Attracting high-quality investments is key to a thriving, diverse and sustainable economy. The National Transformation Program supports this by developing economic opportunities for entrepreneurs and investing in SMEs. These measures are empowering the Kingdom's private sector, helping Saudi Arabia become one of the top 15 global economies.



Transformation in Commerce and Investment



166%

Growth of SMEs since launch of Vision 2030



to start a commercial business



to issue a commercial registration



24th Globally

7th G20

The Kingdom ranked 24th Globally and 7th among G20 countries in the 2022 IMD World Competitiveness Yearbook



750+

Services provided by Saudi Business Center to the business sector



Foreign investment licenses issued in 2022*



80

International companies obtained permit to open a regional office in the Kingdom



* Excluding investment licenses granted under the "Tasattur" anti-concealment campaign

Attracting Foreign Investments

The Program is enabling Saudi Arabia's transformation into a leading investment destination. Thus, it launched the "Invest Saudi" initiative as the unified national brand for marketing the Kingdom's attractiveness as an investment powerhouse. As a testament to the Kingdom's investment attraction success, the International Monetary Fund recognized Saudi Arabia for its National Investment Strategy, the reforms, and the policies created that have improved the business and investment environment, and attracted foreign investors.

Annual Foreign Investment Licenses

2017	2018	2019	2020
370+	730+	1,130+	1,260+
2021* 2,830+	2022* 4,350+	\$5.9+ th	otal FDI Inflows in ne Kingdom by end f Q3 2022

* Excluding investment licenses granted under the "Tasattur" anti-concealment campaign



Reforms are enhancing the Kingdom's commercial and investment environment, empowering the private sector and creating new opportunities for local and foreign investments. As a result, the Kingdom made substantial gains in attracting foreign investment compared to the previous year. Saudi Arabia's economic growth is the fastest in the G20. Underpinning this economic success includes the doubling of the number of SMEs in the Kingdom, and the number of leading national companies expanding locally, regionally, and internationally.

Through the National Transformation Program's initiatives, the Ministry of Investment signed several MoUs and MoCs to promote investment in Saudi Arabia.



Key Investment Promotion Agreements in 2022





MoU with GSK plc



To establish a comprehensive project to localize manufacturing and transfer pharmaceutical and healthcare knowledge to the Kingdom.





MoU with Amazon

amazon

To improve local capabilities, grow e-commerce, and attract sustainable investment into Saudi Arabia.







MoU with Novartis for pharmaceuticals



To co-create Cell & Gene Centers of excellence with leading research institutes in Saudi Arabia to provide innovative solutions for patients.





MoU with the economic airline "Wizz Air"



Signed in partnership with the Ministry of Transport and Logistic Services, the General Authority of Civil Aviation (GACA), and the Saudi Air Connectivity Program to explore investment opportunities in aviation.







MoU with INDEVCO Group



To establish a cooperation project with NAPCO National to construct a factory for aluminum chips at Ras Al-Khair.





Joint MoU with Lucid Motors

With several government and private entities in the Kingdom to localize vehicle manufacturing.







MoU with Insilico Medicine



To provide new opportunities in the field of AI within biotechnology.





MoU with Mapei SPA



To explore cooperation and localization opportunities in chemical conversion products for construction.







Agreement between Advanced System Group and Amazon Café



To grant Amazon Café, the 6th largest coffee chain worldwide, an exclusive franchising chance to open 150 branches in Saudi Arabia.





Partnership between Dammam Valley Company and Arcensus GmbH



To establish the Saudi-German Genomic Center in Riyadh.







MoU with Motherson Group

motherson 1

In cooperation with the National Industrial Development Center to explore investment opportunities in the field of spare part manufacturing for vehicles and other fields.





MoU with King Abdullah Financial District (KAFD)



To create and attract investment opportunities in major vital sectors.







MoC with the Federation of Saudi Chambers



To enhance cooperation and partnership with the private sector to achieve economic integration and unify efforts in improving investment.





MoU with the National eLearning Center



To support the Ministry of Investment by developing e-learning through aligning strategy, procedures, and services between the two entities.







MoU with Imam Mohammed Ibn Saud Islamic University



To develop investment opportunities in education and exchange expertise, research, and creative skills.





Joint MoC with World Sport Company and Juventus Academy



To support the Academy in developing investment opportunities and attract investments from global sport companies.







MoU with Saleh Sulaiman AlRajhi Group



To explore cooperation opportunities in supporting the construction of a mall with a foreign operator.





Investment partnership between Ajlan & Bros Holding Group and Norinco Group



To discover, extract, treat, and filter precious and base metals.



Growing SME Contribution to the Economy

Vision 2030 recognizes that encouraging entrepreneurship and supporting SMEs is vital to the Kingdom's economic growth. Initiatives launched under the National Transformation Program have helped lead to the number of SMEs doubling since the launch of the vision 2030, with more than 1.1 million SMEs launched by the end of 2022. By removing obstacles, facilitating financing, modifying laws and regulations, and developing business and training incubators and accelerators, the Kingdom is well on its way to its target of ensuring that 35% of the Kingdom's GDP originates from SMEs by 2030.



2016
429,026
414,423
447,577
531,644

2022
2021
2020
1,141,733
738,151
649,127



Launch of the Digital Content Incubator

22 companies participated in launching 16 Digital projects by Saudi entrepreneurs and content creators.





Incubator Objectives

Transform innovative and entrepreneurial visual and audio media ideas into promising digital projects

Empower content makers to make positive and meaningful content

Grow investment in the SME media sector



Launch of the Small and Medium Enterprises Bank

The Council of Ministers approved the SME Bank Legislation and the transfer of the SME Loan Guarantee Program from the Small & Medium Enterprises General Authority (Monsha'at) to the SME Bank. The Bank launched 6 financing products and 15 finance sector partnership agreements worth up to \$800 million. These products and agreements will allow SMEs to access the funding necessary to empower their growth.



The SME Bank currently provides 6 financing products

- Online Store
 Financing
- Working Capital
 Financing
- SME Credit
 Card
- Microfinance
- Renewable Financing
- Medium Term Financing

SME Bank بنك المنشآت الصغيرة والمتـوسطـة Small & Medium Enterprises Bank

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Increasing the Kingdom's Global Competitiveness

Since its launch, the National Transformation Program has enacted more than 750 economic reforms to grow the Kingdom's private sector, with government entity cooperation easing business for entrepreneurs and investors. These reforms improved Saudi Arabia's investment environment and competitiveness, and they include:

Reforms to legislature and regulations

in the economy

Supporting increased female participation

Automation and facilitation of business procedures

Improvement of the business sector



In 2019, the National Competitiveness Center (NCC) was established to study and analyze obstacles and challenges that the public and private sectors face and to improve the Kingdom's rankings in international indicators and reports. The NCC also provides creative solutions and recommendations and monitors their execution. NCC is tasked with launching a new generation of legislative and procedural reforms to reach the optimal stage of productivity, sustainability, inclusion, and global competitiveness.

The Kingdom's Competitiveness in International Indicators

The NCC monitors, studies, and analyzes the Kingdom's performance on international competitiveness reports to improve performance and increase rankings.



24th

In the 2022 IMD World Competitiveness Yearbook



36th

In the 2019 Global
Competitiveness Report
issued by the World
Economic Forum



80/100 Score

In the 2022 Women,
Business and the Law Report
issued by the World Bank



Enhance Ease of Doing Business

In 2019, the Saudi Business Center was established to facilitate the process of starting and running a business by providing a one stop shop for all related services as per the best international practices.



16

Saudi Business Center branches in 13 cities across the Kingdom



750+

Services related to business



58+

Representatives of government entities at the Center

Saudi Business Center Achievements



Launching
a unified
platform for the
business sector

Facilitating the investor's journey

Providing valueadded services

- This platform operates in cooperation with all relevant authorities to facilitate and digitize business processes, such as:
 - Starting a business by establishing companies that help other companies in opening files within relevant government entities
 - Operating a business by issuing the required operation licenses and other services
 - Closing a business by canceling the commercial registration and any related accounts under the relevant government entities
- The Center worked with the relevant business entities on a number of reforms to support the investor's journey, including lowering the cost of specific licenses and modifying or canceling certain requirements.

The Center began providing value-added services at their branches with 10 agreements signed with entities that support investors in sectors like: banking, insurance, telecommunications, finance,



Business Protection

In order to protect businesses more effectively, the National Transformation Program developed the regulation of bankruptcy by issuing the Bankruptcy Law. This law enables debtors to amend their financial situation and resume activity while maintaining creditors' rights. Additionally, a Bankruptcy Commission was established with the participation of the relevant government entities to ensure the proper implementation of the law.

Key Achievements

Two MoUs were signed

to provide the required information and documents to complete bankruptcy procedures and achieve higher quality data, lower cost and less time.









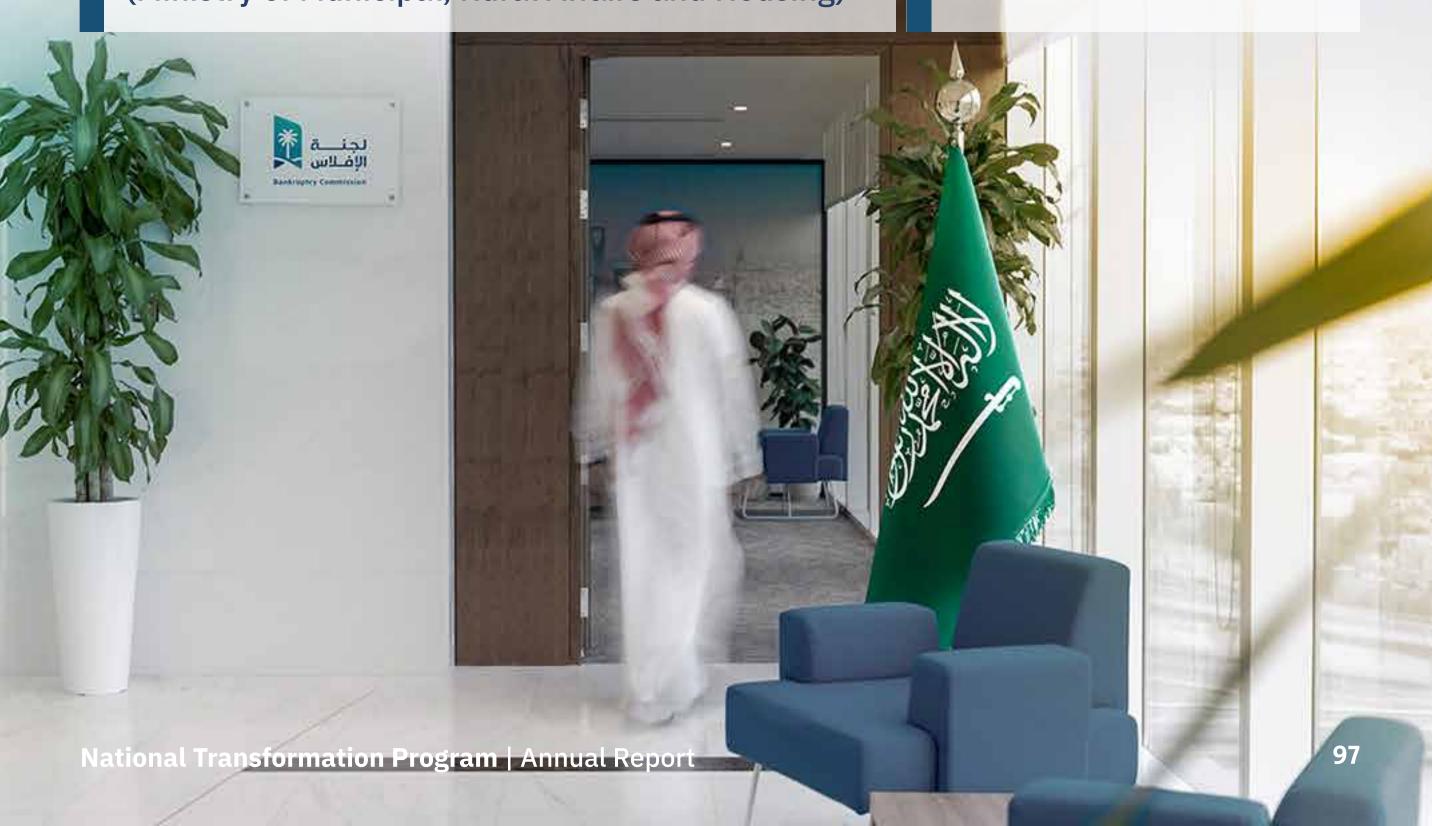
Launch of online training for bankruptcy process facilitators.

Several ministries were linked electronically to automate processing including:

- Supporting inquiries about deeds (Ministry of Justice)
- Providing customer data services (Ministry of Human Resources and Social Development)
- Providing employment status service

 (The General Organization for Social Insurance)
 - Supporting inquiries about shop licenses
 (Ministry of Municipal, Rural Affairs and Housing)

Supporting inquiries about commercial registrations and debtor data (Ministry of Commerce)



More Opportunities for Entrepreneurs

Initiatives to make it easier for entrepreneurs are a core area of the Program, including those tackling challenging obstacles such as commercial concealment, considered to be one of the biggest challenges hindering the growth of the economy, and entrepreneurship issues, specifically those hindering SMEs. The Program has also provided enhanced entrepreneurship opportunities through several procedural and regulatory reforms, including the promotion of e-commerce and franchise activities in the Kingdom.



Promoting E-Commerce

With the participation of 16 government entities, the Saudi E-Commerce Council introduced initiatives to develop the e-commerce infrastructure, including:



Partnering with non-profit organizations like the World Bank to develop Saudi Arabia's e-commerce and benefit from successful global experiences.



Activating the short national address in providing postal services and package delivery for a smoother customer experience.



Improving the payments system of online stores that possess commercial registrations and allowing them to open bank accounts without being deemed as "high risk."



Improving e-commerce's logistic services and issuing parcel transport licenses instantly.



Developing and operating the National E-Commerce Platform to support entrepreneurs and companies to start and continue their e-commerce journey.



Launching the national companies' promotion program to develop local online stores in 5 targeted sectors: health, education, culture, tourism, and lifestyle.



Launching the e-commerce accelerator where 40 startups participated and 12 establishments joined the first batch of the accelerator.





Protecting Intellectual Property

To foster a fair commercial environment in the Kingdom, the Program continues to develop initiatives that contribute to establishing the necessary authorities and programs, creating a commercial environment that safeguards intellectual property. These initiatives also increase consumer protection and provide better services and products to Saudis.



The Saudi Authority for Intellectual Property's (SAIP) objective is to regulate, support, grow, safeguard, and improve the Kingdom's intellectual property sector per best international practices.

SAIP contributes in:

- Safeguarding the Kingdom's interests in intellectual property on an international level
- Safeguarding intellectual
- Enhancing the competitiveness of the Kingdom's economy

Intellectual Property Protection Achievements







Design Patents



Protecting the National Economy and Consumers



- ▶ The Defective Products Recall Center works to increase consumer safety and ensure consumer rights, through:
 - Recalling defective
 products from the local
 market
- consumer complaints about defective productsExchanging information
- Following up on product issues locally and internationally
- Exchanging information with regional and global recall centers

Following up with

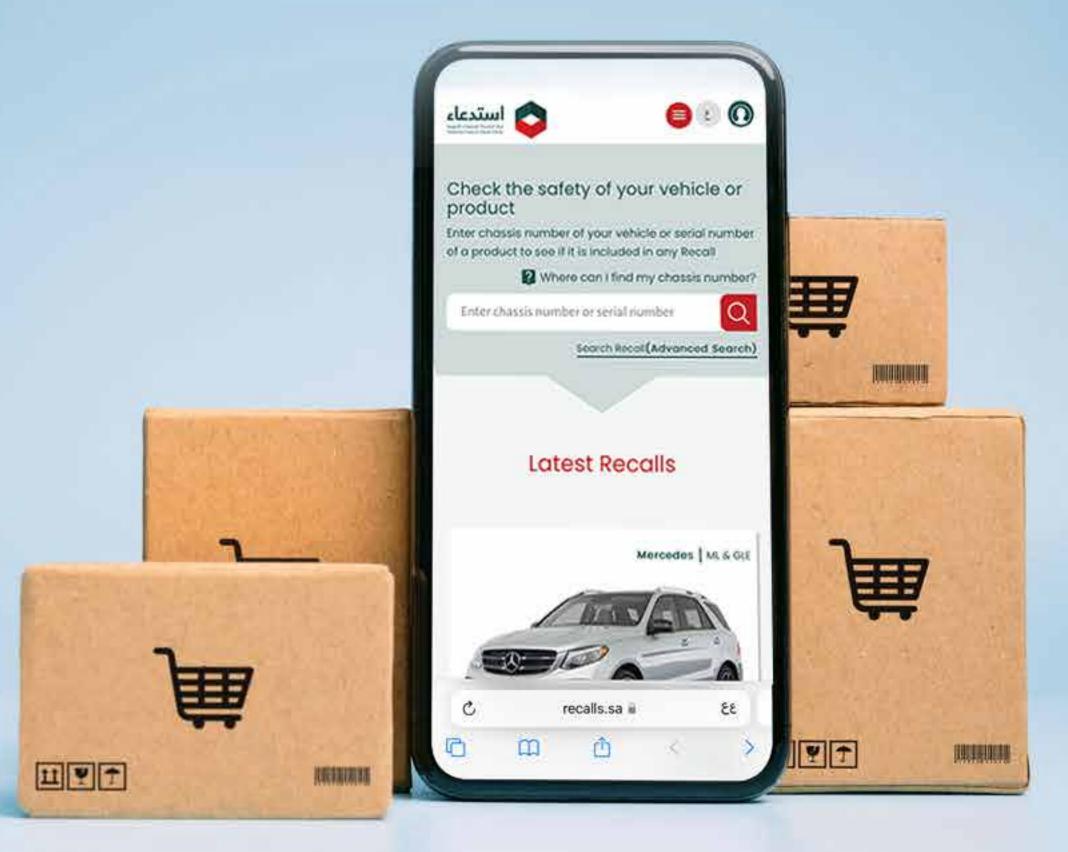
Following up on the repair or withdrawal of a defective product



▶ The Taqdeer Center

Taqdeer is a vehicle accident assessment center that manages, operates, and regulates damage assessment electronically and professionally, in accordance with the best international standards, with the goal of:

- Facilitating accident assessment procedures
- Minimizing required procedures
- Expediting compensations
- Providing services for insured vehicles



Improving Product Quality and Safety

Through the Saudi Standards, Metrology and Quality Organization (SASO), the National Transformation Program launched a number of product safety and quality programs.



The Saudi Product Safety Program (Saleem)
Saleem ensures product safety by limiting nonconforming products to Saudi Specifications from
entering the market.





of products conform to **Saudi Specifications**



Improving Product Quality and Safety



The National Metrology Program (Taqyees)

Taqyees is responsible for ensuring measurement devices in the Kingdom are accurate and adhere to applied laws and regulations.

Taqyees has checked and ensured the accuracy of:

41,000+

11,000+

300,000

Petrol pumps

Scales

New home meters

Taqyees issued 24 National Certificates that prove that a measuring device conforms to Saudi specifications





Legislative Reforms

Since the launch of the National Transformation Program, several legislative reforms were implemented to remove obstacles that hinder the growth and sustainability of the private sector. Laws like the Franchise Law, Commercial Mortgage Law, New Anti-Concealment Law, and E-Commerce Law have either been established or improved. In 2022, the **New Companies Law was issued** to keep up with the Kingdom's economic transformation.

Goals of the New Companies Law

- Facilitating legal procedures and requirements to improve the business environment
- Clarifying primary principles and provisions to reduce disputes among stakeholders
- Enhancing company governance according to the best international standards
- Easing the obtainment of capitals and providing long-term financial resources with lower cost
- Achieving balance between stakeholders under the law's provisions and limiting related risks
- Developing the legislative ecosystem for nonprofit organizations to achieve stability and growth in the sector



Combating Commercial Concealment

The Ministry of Commerce launched the National Anti-Commercial Concealment Program, within the National Transformation Program's initiatives, to combat commercial concealment in all sectors. This effort aims to increase commercial and investment opportunities, improve monitoring, implement laws and regulations, and raise consumer awareness.

Combating commercial concealment leads to:



Higher revenues



Higher number of legal workers



GDP growth



Fair competition

Key achievements of the National Anti-Commercial Concealment Program in 2022

Analyzed

1.4+ million commercial registrations and municipality licenses

Rectified **19,000+** registrations of those

Held **35 workshops**and meetings with
businesses interested
in rectifying their status

134,000+
Inspection visits

Developed an electronic service for rectifying business status

Launched 60 initiatives to process rectification requests

Provided a new job
title in commercial
banks for combating
concealment



National Program to Combat Commercial Concealment

National Transformation Program | Annual Report

105

Unified Call and Communications Center

The Unified Call and Communications Center was launched in 2022 and it supports communication channels with citizens and the business community to increase the quality and efficiency of services provided to them. The Center operates on a 24/7 basis to serve beneficiaries, respond to their inquiries, file their complaints, and process them. It also aims to improve the quality of available services through rigorous follow-up on performance.

Calls to business call center

1.2+ Million

received calls in 2022

For consumers

The Center operates 24/7

For the business sector

The Center operates 5 days a week



Partnerships mic Com

Theme

Development of Economic Partnerships

The National Transformation Program aims to create a strong and diverse economy by building economic partnerships at the regional and international levels across various sectors.

integration agenda

region beyond GCC

Develop economic ties with the

global partners

to consolidate their leadership

companies into regional and

Develop promising local

global leaders

globally

Development of Economic Partnerships

To attract foreign and local investments, the Ministry of Investment is representing the Kingdom in forming economic ties with other countries. This is done through participating in various forums and meetings, where many agreements were signed.



Saudi-Korean
Investment Forum

This forum resulted in the signing of 16 MoUs in multiple sectors, like: energy, renewable energy, health, technology, advanced industries, and R&D.



Saudi-Greek
Investment Forum
in Riyadh

This forum established the Saudi-Greek Business Council and bilateral investment meetings were held between Saudi and Greek companies, with the participation of more than 100 business leaders from the public and private sectors.





Saudi-Italian
Investment Forum

An investment agreement was signed between WE ENERGY and Officine Nicola Galperti e Figlio S.p.A. in the energy sector, specifically in the areas of forging and flange manufacturing.



Saudi-Caribbean
Investment Forum

Bilateral meetings were held between companies and investors from both sides, with the participation of representatives from 16 Caribbean countries. This forum marked the first time that a single country had met with multiple Caribbean countries for such meetings.



75

Participants from the Saudi Delegation who represent government and private entities



36+

Government meetings



150+

Private sector meetings





Saudi-Greek
Investment Forum
in Athens

As a result of this forum, both government and investment agreements were signed between Saudi and Greek companies in various sectors.

21

Investment
agreements between
Saudi and Greek
companies

12

Government agreements

30



Leading and promising participating Saudi companies

Saudi-Uzbek

Business Council

As a result of this council, 14 investment agreements were signed between Saudi and Uzbek government and private entities in various key sectors.





Saudi-Oman Roundtable Meeting This meeting brought together more than 20 leading Saudi companies that are interested in expanding and exploring investment opportunities with 32 entities from Oman's private sector.





Saudi-Kazakh Investment Meeting 13 investment agreements were signed in various sectors such as sport, media, health, pharmaceuticals, and agriculture. In addition to these agreements, dialogue sessions were held to explore promising investment sectors between the two countries in areas such as petrochemicals, renewable energy, water desalination, mining, and food security. The Saudi side also presented key developments in the Kingdom's business sector and highlighted the giga projects associated with Vision 2030.





Signed 14
Agreements
between Saudi and
Egyptian Private
Sectors

Coinciding with the visit of HRH Crown Prince Mohammed Bin Salman to Egypt, a number of leading Saudi companies and Egyptian government and private investment entities signed 14 agreements worth over \$7.7 billion. These agreements aim to strengthen cooperation and investment between the two countries and increase collaborative projects between Saudi and Egyptian businesses.





Brazil Investment
Forum "Invest in
Brazil"

The forum took place in Dubai, hosting several meetings with prominent Saudi companies and was attended by the President of the Federal Republic of Brazil.

Main Saudi companies that participated:

Acwa Power, Savola, Al Muhaidib, Riyad Bank, Desert Technologies, Al Bahri, Tanmiah





Saudi-Austrian
Investment Forum

Main Saudi companies that participated:

Acwa Power,
Petromin, Alrajhi
Holding Company,
Advanced
Technology &
Services Company

This forum was held with the aim of strengthening economic cooperation in various investment sectors between the two countries. A total of 110 business leaders from the public and private sectors participated. In addition, 42 bilateral meetings took place between several Saudi and Austrian companies. A cooperation agreement was also signed between Eqleed Group, University of Vienna, Nemetschek Company, and SDO ZT GMBH to develop high-quality modern construction systems in accordance with international environmental laws.



Bahrain Economic
Development Board

Main Saudi companies that participated:

Elm Company, Al Fanar, Dr.Sulaiman Al Habib Group, Boudl Company To strengthen economic relations between the Kingdom of Saudi Arabia and the Kingdom of Bahrain, the Bahrain Economic Development Board held multiple meetings with prominent Saudi companies. The purpose was to identify potential opportunities for cooperation between the two countries by discussing expansion plans for the Saudi companies and connecting them with relevant investment opportunities in Bahrain.





Showcasing NTP's Progress in its 2022 KPIs

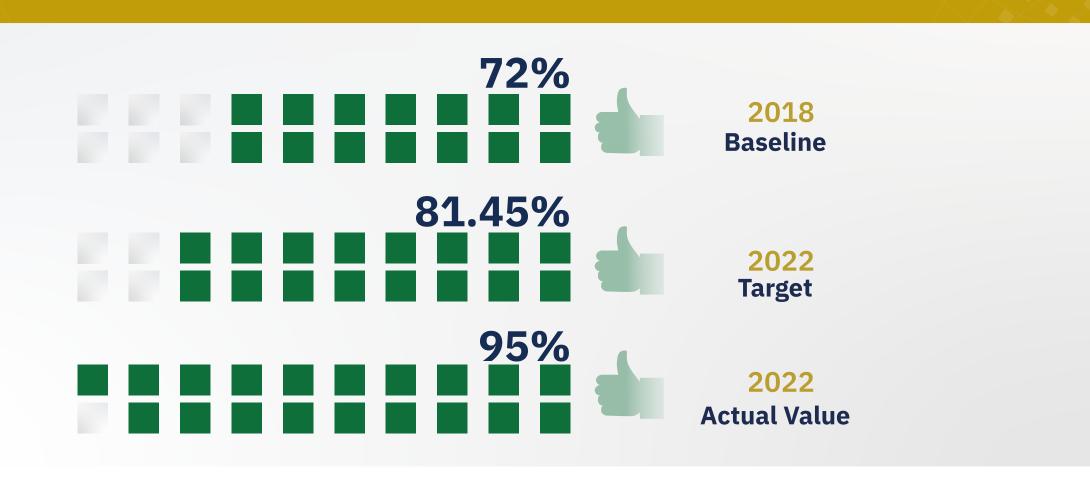
1st Theme

Government Excellence

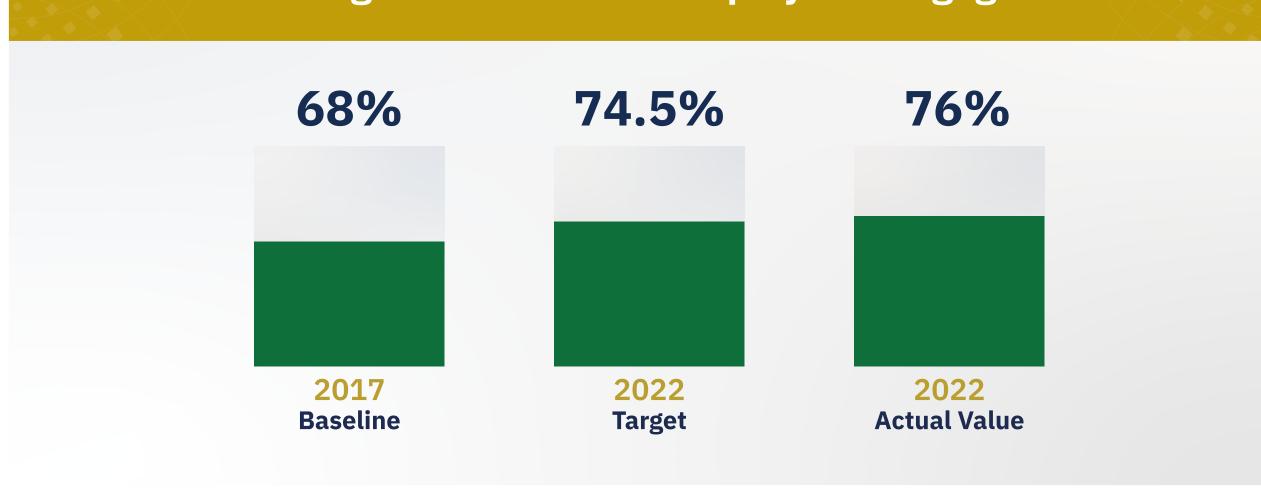
Percentage of the Ministry of Justice's services provided electronically



Beneficiary Satisfaction with Judicial Services (%)



Percentage of civil service employees' engagement



1st Theme

Government Excellence

Kingdom's rank in Corruption Perception Index (CPI) issued by Transparency International

57

48

54

2017 Baseline **2022** Target

2022 Actual Value

2nd Theme

Sustainable Resources

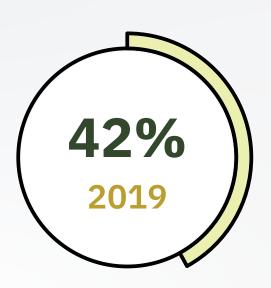
Number of licenses issued to trade in wildlife and their products

2,035 4,000 5,960

2018 Baseline **2022** Target

2022 Actual Value

Percentage of environmentally licensed industrial facilities



Baseline



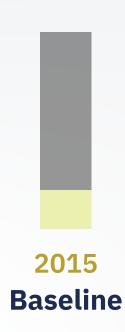
Target



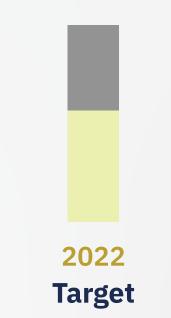
Actual Value

Area of rehabilitated natural vegetation

22,668 hectares



57,500 hectares



93,950 hectares



2nd Theme

Sustainable Resources

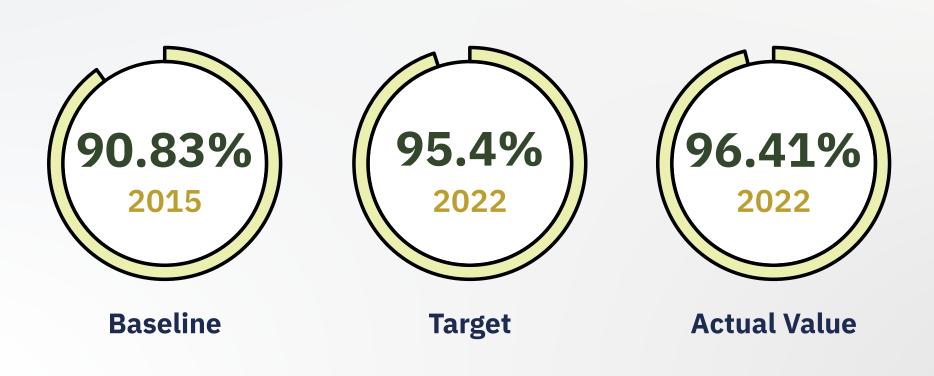
Accuracy of forecasting and early warning of meteorological hazards (sandstorms and floods) 3 days prior



Percentage of natural reserves to the Kingdom's total area



Percentage of essential medicines available at the local market



2nd Theme

Sustainable Resources

Duration of water strategic storage for urban utilization

1.35 2.27 days days

2.27 days

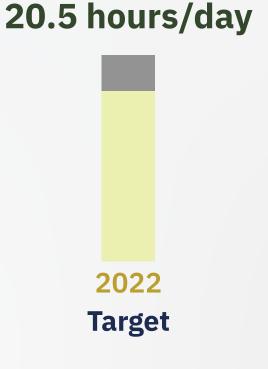
2018 **Baseline**

2022 **Target**

2022 **Actual Value**

Supply continuity rate







3rd Theme

Social Development

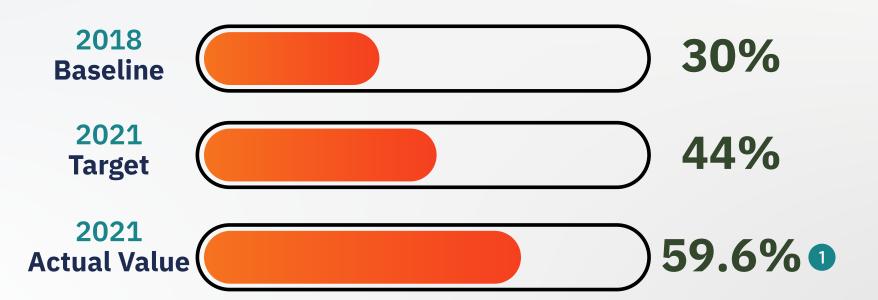
The Percentage of private sector's contribution from total social expenditure

1.19% 1.32% 3.53%°

2018 Baseline **2021** Target

2021 Actual Value

The Percentage of large companies adopting social responsibility programs



Percentage of development expenditures from total non-profit sector expenditures



- 1 2022 value is measured in Q1 2023
- 2 2022 value is measured in Q4 2023

3rd Theme

Social Development

Beneficiaries' satisfaction with the services of non-profit organizations







Baseline

Target

Actual Value

Number of volunteers in the Kingdom

2015 Baseline

> 2022 Target

2022 Actual Value



22,924

420,000

658,036

Number of volunteering opportunities available to the Kingdom's population

9,578

210,000

373,395

2015 Baseline 2022 Target 2022 Actual Value

3rd Theme

Social Development

Economic value of volunteering in the Kingdom per capita

 0.6_{SAR}

 20_{SAR} 64.16

2015 **Baseline**

2022 **Target**

2022 **Actual Value**

Percentage of non-profit organizations' contribution to GDP

0.2%	2015 Baseline
0.49%	2021 Target
0.83% •	2021 Actual Value

Percentage of growth in number of nonprofit organizations

0% 64.11% 120.9%

2015 **Baseline**

2022 **Target**

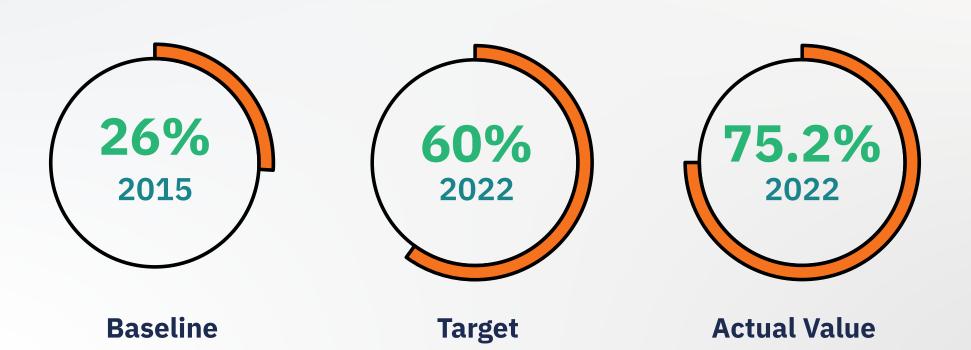
2022 **Actual Value**

2022 value is measured in Q4 2023

3rd Theme

Social Development





Percentage of non-profit sector's personnel out of the total workforce

0.13%	2017 Baseline
0.35%	2021 Target
0.45% •	2021 Actual Value

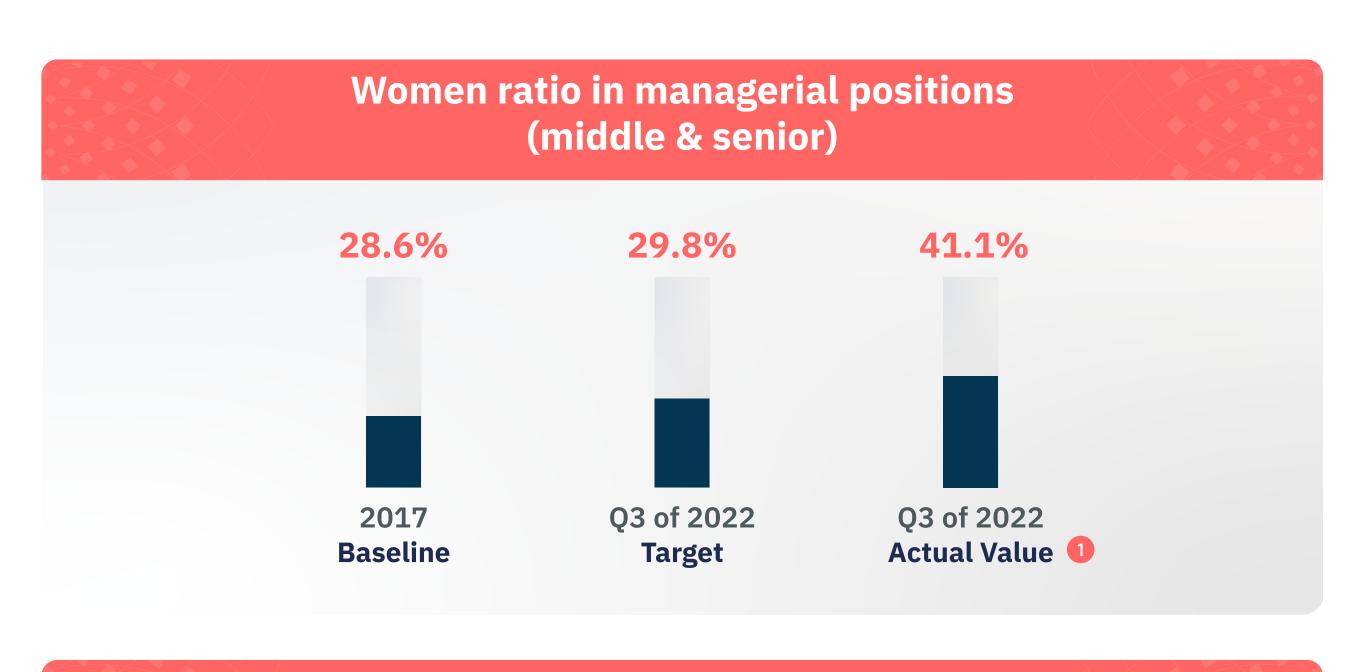
Beneficiaries' satisfaction with social services



1 2022 value is measured in Q4 2023

4th Theme

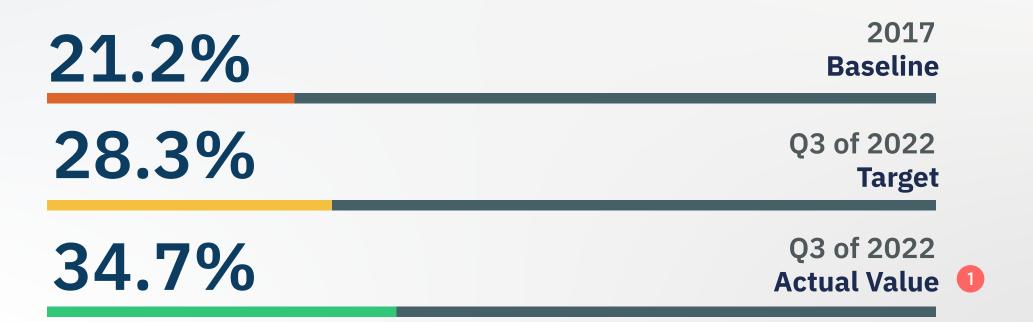
Labor Market Accessibility and Attractiveness



Economic participation rate of Saudi females (over the age of 15)



Woman's share in the labor market (from the overall Saudi labor force)

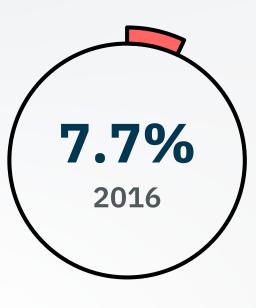


1 Q4 2022 value is measured in Q1 2023

4th Theme

Labor Market Accessibility and Attractiveness

Percentage of workers among all people with disabilities who can work



Baseline



Target



Actual Value



Percentage of establishments complying with occupational safety and health law

15%

65%

69.4%

2019 Baseline **2022 Target**

2022 Actual Value

Compliance rate with the expatriate workers' wage protection system

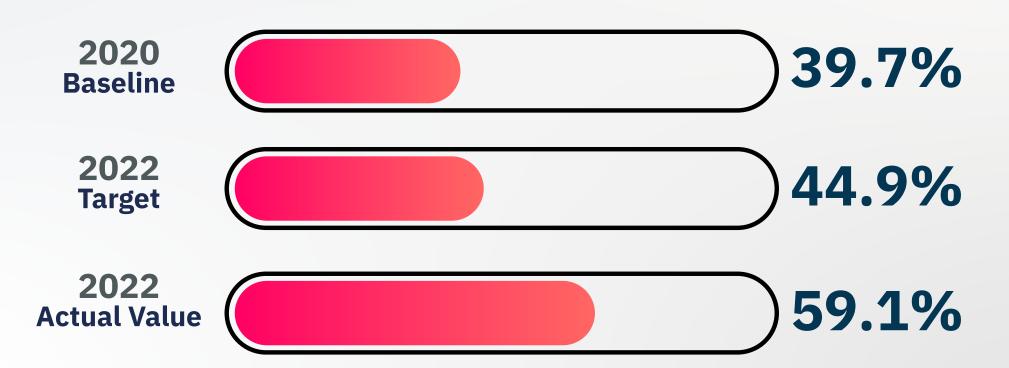
50%	2017 Baseline
73.5%	Q3 of 2022 Target
86.9%	Q3 of 2022 Actual Value 2

- 1 2nd half of 2022 value is measured in Q1 2023
- **Q4 2022 value is measured in Q1 2023**

4th Theme

Labor Market Accessibility and Attractiveness





Kingdom's Rank in IMD World Talent Ranking

29

2019 Baseline 33

2022 Target 30

2022 Actual Value

5th Theme

Digital Transformation

Number of initial digital business models

10

2019 Baseline 100

2022 Target 112

2022 Actual Value

Number of participants in digital awareness-activities

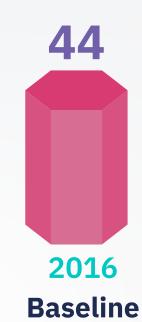


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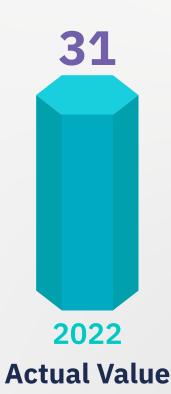
537,000

696,514

Kingdom's rank in the UN EGDI







5th Theme

Digital Transformation

Savings resulting from digital government initiatives

billion SAR billion SAR

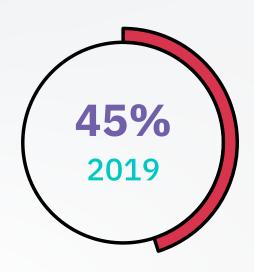
0.61 2.41 4.483 billion SAR

2019 **Baseline**

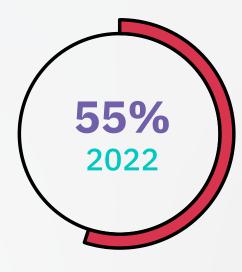
2022 **Target**

2022 **Actual Value**

Measurement of government digital transformation



Baseline



Target

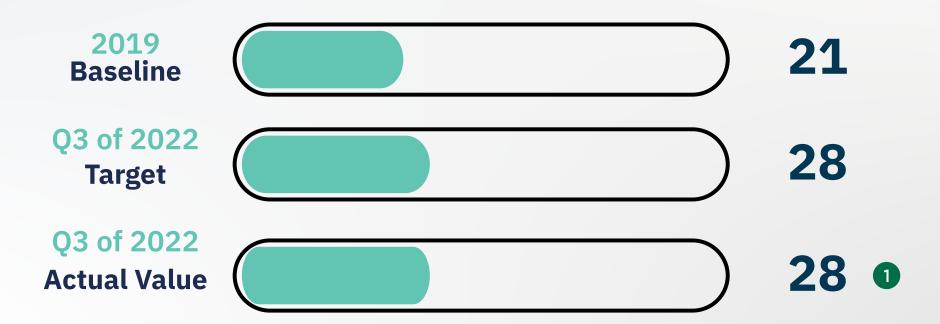


Actual Value

6th Theme

Private Sector Empowerment

Number of the large leading companies that will be supported to consolidate their leadership globally



Percentage of promising companies progress to become leading companies regionally and globally



Foreign Direct Investment Inflows

20.5 billion SAR

> 2020 **Baseline**

billion SAR

2021 **Target**

42.02 72.321°

billion SAR

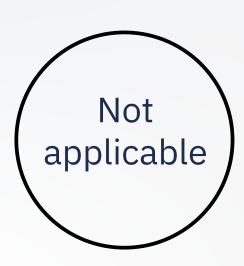
2021 **Actual Value**

1 2022 value is measured in Q1 2023

6th Theme

Private Sector Empowerment

Percentage of satisfaction of the large leading companies with the support provided



Baseline

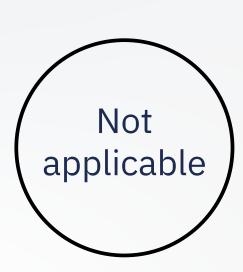


Target



Actual Value

Percentage of satisfaction of the national promising companies with the support provided



Baseline



Target



Actual Value

Volume of productive families' sales supported by Social Development Bank

360

million SAR

2016 **Baseline** million SAR

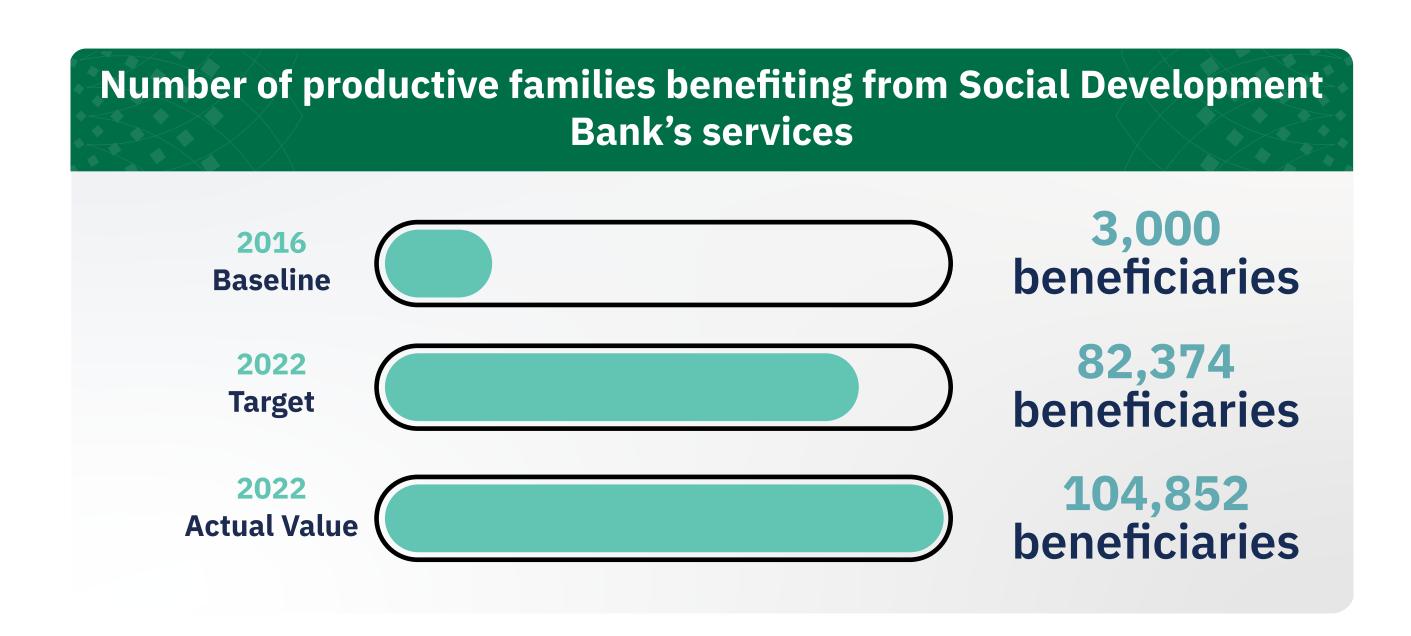
2022 **Target**

12,450.822 13,114.206 million SAR

> 2022 **Actual Value**

6th Theme

Private Sector Empowerment



Transformation Champions

A Country Transformed by its Hardworking People



Closing Remarks

The Kingdom's 2030 Vision drew an ambitious roadmap for Saudi Arabia's bright future. Since the Vision set sail, the National Transformation Program's efforts have led to significant development in legislative reforms, the establishment of specialized entities, and the enablement of digital transformation in order to develop and empower the necessary infrastructure to allow the public, private, and non-profit sectors to achieve Saudi Vision 2030.

As a result, the Program succeeded in achieving many of its objectives in addition to surpassing some of them. This was made possible by working hand-in-hand with the leading and participating entities, which led to a Vision that is becoming a reality for everyone living in the Kingdom. With this, the National Transformation Program continues to march forward on its journey to achieve Saudi Vision 2030.



Disclaimer: The information contained in this report is provided as general information only. National Transformation Program is not responsible - in any way - towards any decision, action, or investment taken or will be taken based on the content of this report.



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